

How to Access FBC Mastercard Premium Cards Benefits





GOLD RAND

TRAVEL BENEFITS

- Rentalcars.com - 10% discount
- Booking.com - 10% money back
- IHG Hotels & Resorts - 15% discount
- Mastercard hotel bookings - upto 30% discount
- Priceless cities - exclusive access
- Avis Car Rental - upto 20% off next car rental
- Budget Truck & Car Rental - upto 10% off next car rental

LIFESTYLE BENEFITS

- Fiit - 25% discount
- Lingokids Discount - 50% discount
- UNICAF Scholarship - 75% scholarship
- Mastercard gamer pass with go gamers - 50% discount
- Ticketpro - 20% discount



PLATINUM

TRAVEL BENEFITS

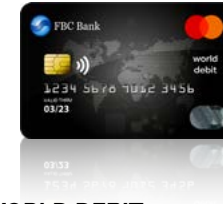
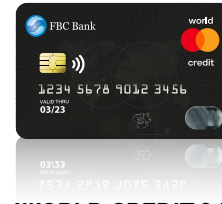
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- IHG Hotels & Resorts - 15% discount
- Mastercard hotel bookings - upto 30% discount
- Priceless cities - exclusive access
- Avis Car Rental - upto 20% off next car rental
- Budget Truck & Car Rental - upto 10% off next car rental
- Costa Complimentary Food and/or Drink items in Dubai Airports
- Cleartrip flight & hotel bookings 8% discount
- Full visa services

LIFESTYLE BENEFITS

- Fiit - 25% discount on first subscription payment
- Lingokids Discount - 50% discount
- UNICAF Scholarship - 75% scholarship
- Mastercard gamer pass with go gamers - 50% discount
- Medical tourism concierge - upto 10% discount
- MyUS premium membership
- Bicester Village Shopping Collection discounts
- Farfetch - 10% off selected brands
- Ticketpro - 20% discount
- Ezshuttle - 10% off the next ride
- Wine of the month - upto 25% discount

PEACE OF MIND BENEFITS

- E-commerce Protection



WORLD CREDIT & WORLD DEBIT

TRAVEL BENEFITS

- Rentalcars.com - 10% discount
- Booking.com - 10% money back
- IHG Hotels & Resorts - 15% discount
- Mastercard hotel bookings - upto 30% discount
- Priceless cities - Exclusive access
- Avis Car Rental & Chauffeur Services - upto 35% off next car rental
- Budget Truck & Car Rental - upto 10% off next car rental
- Costa Complimentary Food and/or Drink items in Dubai Airports
- Cleartrip flight & hotel bookings 10% discount
- World Mastercard lounge program
- Global Blue VIP services
- Hertz Gold Plus Five Star Membership- upto 15% off
- Global data roaming (flexiroom) - 1 GB free data per year

LIFESTYLE BENEFITS

- Fiit - 25% discount on first subscription payment
- Lingokids Discount - 50% discount
- UNICAF Scholarship - 75% scholarship
- Mastercard gamer pass with go gamers - 50% discount
- Medical tourism concierge - upto 10% discount
- MyUS premium membership
- Bicester Village Shopping Collection discounts
- Farfetch - 10% off selected brands
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- Ezshuttle - 10% off the next ride
- Wine of the month - upto 25% discount

PEACE OF MIND BENEFITS

- E-commerce Protection
- Travel Inconvenience Insurance
- Travel Medical Insurance
- Travel Insurance Confirmation Letter
- ID theft protection

Travel Benefits

Rentalcars.com



Explore at your own pace

Enjoy an exclusive 10% discount when you book your preferred ride with Rentalcars.com using your FBC Bank Mastercard card.

- Visit the Mastercard page on Rentalcars.com by clicking 'Book now' below
- Search and select your preferred car
- Book your ride by paying securely with your FBC Bank Mastercard card
- Enjoy an exclusive discount at checkout

Book now

How to use

Simply go to <https://www.rentalcars.com/?affiliateCode=mastercard047&enabler=mastercardme> to make a booking and enter your Mastercard details upon checkout.

Booking.com



Get 10% money back on your next stay when booking it on Booking.com

Planning and booking a trip or a vacation is made even easier with Booking.com and Mastercard.

Use your FBC Bank Mastercard to book your next staycation or vacation on booking.com's Mastercard landing page and enjoy up to 10% money back across millions of properties locally and around the world.

How to use

1. Go to booking.com's Mastercard landing page, register or Login.
2. Follow the booking.com prompts and book your accommodation
3. Enter eligible Mastercard card details upon checkout.
4. Cashback will be credited to your booking.com wallet within 70 days.

How to Access FBC Mastercard Premium Cards Benefits



Mastercard Travel Pass (Lounge Access)



Relax at over 1,200 lounges with Mastercard® Airport Pass

Travel should always feel like a pleasure. And, with the World Mastercard® Lounge Program it does.

FBC Bank World Mastercard cardholders can download the Mastercard Travel Pass mobile app and get access to:

- Unlimited, complimentary access for you* to over 1,200 airport lounges in more than 450 cities in over 135 countries, as part of the Dragon Pass airport lounges network.
- Access to business facilities: email, internet, phones, fax machines and conference space in some lounges
- Complimentary refreshments and snacks

Each cardholder, primary and supplementary, should show their individual QR code to avoid guest charges.

Lounge access is powered by Dragon Pass.

How to use

1. Download the Mastercard Travel Pass app
2. Register your FBC Bank Mastercard card securely.
3. Use the app to locate lounges near you.
4. Confirm complimentary visits eligibility.*
5. Present the app QR code to the lounge receptionist.**
6. Enjoy your lounge access.

Travel Benefits (Continued)

How to Access FBC Mastercard
Premium Cards Benefits



Global Data Roaming **FLEXIROAM**

Stay connected anytime, from anywhere.

Travelling soon? Stay connected with your loved ones with Flexiroam and eliminate the hassle of buying and changing SIMs at every country or carrying Wi-Fi dongles around.

With your eligible FBC Bank Mastercard card, you can now enjoy your complimentary global data roaming package:

- World Mastercard: 1 GB free roaming data per year (valid for 5 days from the start date of your choice)
- 15% discount on all subsequent Flexiroam data roaming plans (evergreen)
- Higher seasonal discounts available

Simply download Flexiroam app, click on the Mastercard banner and redeem your complimentary roaming data today with your eligible FBC Bank Mastercard card.

How to use

- Download Flexiroam App from the App Store (<https://apps.apple.com/MY/app/id1084265472?mt=8>) or Google Play Store (https://play.google.com/store/apps/details?id=com.flexiroamx&referrer=af_tranid%3DyFw5JzOQ51_e100EbDMhgg%26pid%3DFLEXIROAM%26c%3DMAIN_POP%26af_web_id%3D6370a071-af25-47d3-a1f5-bbe3a557bf84-p)
- Click Sign up, Add name & other details and Verify account
- Click on Mastercard banner and Enter 16-digit Mastercard card number to check data plan eligibility
- Click on 'Redeem Starter Plan' and follow steps to 'Activate e-SIM'
- 'Confirm Redemption' to redeem free data plan
- 'Unlock phone', 'Confirm Order' and click 'Install e-SIM' to finish e-SIM installation
- Go to Mobile Settings > Cellular/Mobile Data > Cellular / Mobile Data > Select Flexiroam
- From Mobile Settings > Cellular/Mobile Data > Data Roaming > Switch On Data Roaming
- Switch on Data Plan (1 GB valid for 5 days)
- Purchase additional plan at 15% discount

Mastercard Hotel Bookings

Unlock up to 30% off hotel bookings with your FBC Bank Mastercard card.

Use your FBC Bank Mastercard card and access up to 30% off at leading hotel chains around the world and unparalleled hotel benefits, such as:

- \$100 F&B credit or 15% F&B discount
- Complimentary breakfast
- Room category upgrade (subject to availability)
- Early check-in / late check-out (subject to availability)
- Club Lounge access (subject to availability)
- Complimentary in-room Wi-Fi, when available

Book now!

**Hotel benefits vary per hotel. You can see the hotels with dedicated Mastercard benefits at the time of booking.*

How to use

- Simply go to <https://hotelbookings.priceless.com/>
- Enter your search details and first 6-digits of your FBC Mastercard number
- Review results and click on preferred hotel to see available rooms
- Review room options and select based on preference
- Enter eligible FBC Bank Mastercard card details and confirm booking

Travel Benefits (Continued)

IHG Hotel and Resorts



Open up your world with true hospitality for good

Explore IHG Hotels and Resorts offers when you pay with your FBC Bank Mastercard card:

- 15% discount on 'Best Available Rate'
- A complimentary welcome drink on arrival at the relevant Participating Property
- Complimentary late checkout from the Participating Property (i.e., checkout at 16h00 at the latest)

How to use

- Simply visit <http://www.ihg.com/mastercardoffer> to redeem the offer.
- Enter your destination, select dates and search for the hotels available.
- Select the hotel of your choice and proceed to check out.
- Complete the booking and pay with your FBC Bank Mastercard to get 15% discount.

Avis Car Rental

Whether you are traveling with your family or on a business trip, enjoy exclusive benefits with Avis. With your FBC Bank Mastercard®, you can enjoy access to:

- Up to 20% off your next car rental
- A complimentary upgrade with every rental

How to use

- Simply visit avisworld.com/Mastercardmea and use your FBC Bank Mastercard to reserve your vehicle.
- Go to secure-one.avisworld.com/en_GB/Avis-MastercardMEA/AvisPreferred to sign up to Avis Preferred program.

Budget Truck & Car Rental



Budget truck & car rental

Get access to affordable car rental offers with Budget. With your FBC Bank Mastercard, you can enjoy access to:

- Up to 10% off your next car or truck rental

How to Access FBC Mastercard Premium Cards Benefits



How to use

- Simply visit www.budgetinternational.com/mastercard and use your FBC Bank Mastercard to reserve your vehicle.

Costa Complimentary Food and/or Drink items in Dubai Airports



Get up to 4 complimentary food and/or drink items in Costa Outlets in Dubai's airports

Make the time you spend at the airport more enjoyable with Costa. Enjoy a complimentary food or drink item whenever you are flying through one of UAE's airports with your eligible FBC Bank Mastercard card and selected Mastercard Lounge Program.

Redeem your complimentary Costa items through the Mastercard Travel pass app:

- Commercial FBC World and Credit Mastercard: Up to 2 items from a pre-determined food/ drink list
- Consumer Platinum: Up to 1 item from a predetermined food/ drink list

Each cardholder, both primary and supplementary, should showcase their individual QR code and boarding pass to benefit from the offer.

How to use

- Step 1: Download the Mastercard Travel Pass app from Google Play or Apple Store and register your FBC Bank Mastercard card.
- Step 2: Enter the location of the Dubai Airport you are at to be able to locate the Costa Offer.
- Step 3: Click on the Costa logo to see the 7 Costa Location choices.
- Step 4: Click on the nearest outlet location to see the offer details, available items for redemption, and redemption instructions. You can see a list of available items included in the offer by clicking on the 'list' link
- Step 5: After choosing your items and confirming your choice of food/beverage to Costa staff, you need to click the 'Redeem' button. You will then be asked to reaffirm your interest in accepting the offer.
- Step 6: Present the QR code and your boarding pass to Costa for item(s) redemption.

Travel Benefits (Continued)

Cleartrip flight & hotel bookings discount



Discounted flight and hotel bookings on Cleartrip

Going on a holiday or booking that business trip? Book your flight ticket or hotel stay on Cleartrip using your eligible FBC Bank Mastercard card and enjoy:

- 10% off for World cardholders with promocode: MCWORLD
- 8% off for Platinum cardholders with promocode: MCPLATINUM

How to use

- Go to Cleartrip's website or download the app from App Store or Google Play Store
- Simply enter the relevant promo code when booking to enable the discount.

Priceless Cities

Priceless Cities is a unique collection of thousands of experiences and offers in over 40 cities and countries around the world, specially tailored for Mastercard cardholders.

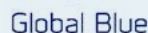
From dining to travel and entertainment, enjoy exclusive access and benefits that will make your trip abroad or stay at home even more rewarding.

How to use

- Visit [priceless.com](https://www.priceless.com)
- Register
- Choose your place of interest



Global Blue VIP Services



Global Blue brings you additional savings on purchases at over 300,000 stores across the world's best shopping districts.

Now when you use your eligible FBC Bank Mastercard, you can enjoy:

- Complimentary access to Global Blue City VIP Lounges to receive VAT right back
- Complimentary access to the Global Blue fast track services at the Airport VIP Fast Lanes available at the refund points and operated directly by Global Blue
- Register for Shop Tax Free Card and enjoy an automatic completion of the Tax Free Forms when shopping at a participating Global Blue merchant

How to Access FBC Mastercard Premium Cards Benefits



How to use

- Complimentary Access - Simply present an eligible FBC Bank Mastercard at Global Blue City VIP Lounges or Global Blue Airport VIP Fast Lanes.
- Shop Tax Free Card - Simply visit <https://www.globalblue.com/mastercardmea> to register for Shop Tax Free Card and set your eligible FBC Bank Mastercard as the preferred non-cash refund target.

Hertz Gold Plus Rewards Five Star Membership



Renting a car is now hassle-free. With FBC Bank World Mastercard®, you are automatically eligible for Hertz Gold Plus Rewards Five Star, which is otherwise only obtainable through 7 qualifying Hertz Gold Plus Rewards rentals in a 12-month period.

Enjoy special privileges and benefits, such as:

- Bypass the rental queue at many of the world's busiest airports
- One car class upgrade at participating locations (subject to availability)
- Faster returns with Hertz Instant Return
- Up to 15% off best publicly available rates at participating Hertz locations worldwide.
- Free additional driver (spouse/domestic partner for Gold Plus Rewards Members)

How to use

- If you are not yet a Gold Plus Rewards member, simply go to hertz.com/mcworld and click «Join Now» to enroll and get upgraded to Five Star status.
- If you are already a Hertz Gold Plus Rewards member, visit hertz.com/mcworld, login to your profile, and add CDP 814540 to get upgraded to Five Star status.

Avis Car Rental & Chauffeur Services



Whether you are traveling with your family or on a business trip, enjoy exclusive benefits with Avis. With your FBC Bank Mastercard, you can now enjoy access to:

- Up to 35% off your next car rental
- Complimentary Avis President's Club membership
- A complimentary upgrade with every rental
- 10% off Premium Chauffeur Drive services

How to use

- WORLD: Simply visit avisworld.com/mastercardmea and use your World Mastercard® to reserve your vehicle.
- Go to https://secure-one.avisworld.com/en_GB/Avis-MastercardMEA/AvisPreferred to sign up to Avis President's Club.

Lifestyle Benefits

How to Access FBC Mastercard
Premium Cards Benefits



Fiit Discount



Achieve your fitness goals wherever you are, whenever you want with Fiit:

Enjoy 25% discount on your first Fiit subscription payment with your FBC Bank Mastercard and get:

- Get fit with 800+ workouts with world class trainers
- Never get bored with multiple disciplines: Barre, HIIT, strength, yoga & more
- Enjoy training plans for every level
- Track your progress with smartwatches

After a 14-day free trial, you will enjoy 25% off on the first payment

How to use

- Subscribe from the dedicated Fiit and Mastercard page: <https://getfiit.tv/mastercard>
- Pay with your FBC Bank Mastercard

Lingokids Discount



Get 1 week of complimentary access and 50% off on LingoKids Plus memberships!

Teach your kids the fun way with LingoKids Plus, to allow them to develop skills like creativity, collaboration, critical thinking, and communication. Use your eligible FBC Bank Mastercard card to subscribe through the Mastercard dedicated page, and enjoy:

- 1 week of complimentary LingoKids Plus membership
- 50% discount on subsequent memberships for an unlimited time (all future monthly subscriptions for new and existing)

Promo code MASTERCARD50

How to use

1. Go to the LingoKids Mastercard dedicated page, Type in your coupon code MASTERCARD50, and click on redeem
2. Enter your email address and click on Continue. You must tick the terms of services and Privacy Policy box.
3. Complete payment and click on Start trial
4. By clicking on details you can see your 50% discount has been applied.
5. Now download and open the LingoKids app, log in with the email address you used to redeem your code and click on I have an account.

Farfetch



Enjoy 10% off selected brands on Farfetch with FBC Bank Mastercard

Style up your wardrobe with stylish and discounted purchases from Farfetch. Get 10% off selected brands on Farfetch with your FBC Bank Platinum and World Mastercard.

Use the promocode MCFF at checkout

Terms and conditions apply.

How to use

- Download the Farfetch app from the App Store or Google Play or visit <http://www.farfetch.com/>
- Select your items and add them to your cart
- Proceed to checkout
- Use the code MCFF
- The discount is applied to purchase.

MyUS Shipping



Shop at over 100,000 U.S. retailers, including Apple, Amazon and Ralph Lauren and get fast, reliable, affordable international shipping with MyUS, #1 in the industry with over 10 million packages shipped since 1997.

As an FBC Bank Mastercard cardholder, you will receive:

- A MyUS address to use at check-out at your favorite online stores
- Free Premium Membership for 2 years (a \$120 value)
- Free account setup (a \$20 value)
- 30% off shipping for first month following registration
- 20% off shipping for remainder of 2-year membership

How to use

- Simply visit myus.com/welcome/Mastercardpremium to register and use your FBC Bank TIER Mastercard on the payment page.



Lifestyle Benefits (Continued)

UNICAF



The brilliant future you have been dreaming of

Impart new knowledge, skills, and qualifications, with UNICAF and Mastercard.

You can now apply for UNICAF programs through the dedicated page, and once admitted, use your eligible FBC Bank Mastercard to enjoy:

- 75% scholarship off program tuition fees

You need to be apply for the program of your choice and get admitted by UNICAF, before redeeming the scholarship.

How to use

- Simply apply to a program of your choice through <https://apply.unicaf.org/unicaf/africa-mastercard>
- Follow the application process and a dedicated student advisor will be assigned to you
- Use your eligible FBC Bank Mastercard at checkout to benefit from the 75% scholarship

Mastercard gamer pass with go gamers



Introducing Mastercard Gamer Pass with Go Gamers

Get your Mastercard Gamer Pass to participate in one of the biggest online gaming community consisting of online coaching sessions and online tournaments of your favorite games & win prizes:

- 50 % off on Go Gamers Premium Membership to unlock access to world renown tournaments like FIFA, League of Legends
- Access to Mastercard Championship Series - Play in weekly, monthly and quarterly tournaments and win big prizes (vouchers for in gaming currency, gaming accessories);
- Get coaching sessions from experts on Mastercard Championship Series when paying with your eligible Mastercard

How to use

- Sign up or log in to Go Gamers Gaming Community on www.gogamers.tech
- Use your FBC Bank Mastercard to purchase "Mastercard Premium Membership"
- Register and enjoy in coaching sessions and tournaments

How to Access FBC Mastercard
Premium Cards Benefits



Bicester Village shopping collection



European shopping villages

The Bicester Village Shopping Collection is defined by its luxury brands, charming open-air 'village' settings, a welcoming and superior service, a calendar of events and, not least, exceptional value for money. World-leading brands offer savings of up to 60%, and sometimes more, on the recommended retail price, in their own luxuriously appointed boutiques, all year round. As a FBC Bank top TIER Mastercard® cardholder you get access to:

- VIP invitation (to be exchanged for a VIP card that offers an additional 10% discount on purchases in participating boutiques)
- 15% discount on shopping packages
- 15% discount on chauffeur drive experiences at participating villages
- 15% discount on Shopping Express
- Access to VIP lounges (subject to availability)

How to use

- Simply visit thebicestervillageshoppingcollection.com/mastercard-mea to avail these offers.

Lifestyle Benefits (Continued)

How to Access FBC Mastercard Premium Cards Benefits



Ticketpro



Access early bookings and get up to 20% discount on local and international events with Ticketpro using your Mastercard!

Browse the Mastercard category and get access to:

- Early bookings on selected events in South Africa with your FBC Platinum and FBC World Mastercard
- Up to 20% off on selected international and local events with your FBC Gold, FBC Platinum and FBC World Mastercard card.

How to use

1. Visit www.ticketpro.co.za and go to the "Mastercard Exclusive Offers" section to choose your event.
2. When you see "Unlock early access with your FBC Bank Mastercard," click on Book Now.
3. Follow the on-screen prompts to choose how many tickets you want and pick your seats.
4. The Mastercard discount will appear in your shopping cart. Click to check out when you're ready.
5. Sign in or set up a new account. Make sure to select E-Ticket as your delivery method.
6. Choose the Credit/Debit option and enter your FBC Bank Mastercard details. You'll see the Mastercard offer again for confirmation.
7. Finalize your booking to enjoy your discounted price and early access.
8. You'll receive a confirmation email along with your E-Tickets. Download them and have them ready to show at the gate.

Ezshuttle



Get 10% off your next ride with EZ shuttle when paying with FBC Bank Mastercard!

Book your discounted EZshuttle ride from and to the airport as well as for door-to-door trips, across South Africa, and use the promo code MASTER10 to get an instant 10% discount when using your eligible FBC Bank Mastercard card.

How to use

1. Go to EZ Shuttle's website or download the EZ Shuttle App from Google Play or Apple Store and follow the steps to register.
2. Book your transfer and enter your pick up and drop off locations as well as the promo code "MASTER10"
3. Select your ride option. The discounted ride fare will be displayed.
4. Enter your FBC Bank Mastercard card details

Wine of the month



Get up to 25% off on your purchase from Wine of the Month with FBC Bank Mastercard

Enjoy experts-tested wines weekly delivered to your home and pay with your FBC Bank Mastercard card using the promo code MASTERCARD to receive up to 25% discount, based on the amount spent:

- Spend R1500 and get 10% off
- Spend R2500 and get 15% off
- Spend R3500 and get 20% off
- Spend R5000+ and get 25% off

Applicable to all online purchases and the 1st pack of any subscription, when signing up online.

How to use

1. Go to the Wine of the Month website, then add the products you wish to purchase to your cart
2. Enter the promo code MASTERCARD
3. The voucher code and corresponding discount will be displayed.
4. Sign in or create an account. During checkout, enter your eligible FBC Bank Mastercard card details to redeem the discount.
5. Enjoy your wine!

Lifestyle Benefits (Continued)

How to Access FBC Mastercard
Premium Cards Benefits



Medical Tourism Concierge

Get treatments with the best medical experts, hospitals, and clinics in India, Turkey, UAE, Germany, and Thailand.

Connect with the best medical experts and hospitals and clinics to identify the right healthcare options for you and get up to 10% discount using your eligible FBC Bank Mastercard.

With this service, you can get:

- 10% discount on treatments in Turkey and India
- 5% discount on treatments in the United Arab Emirates
- Complimentary Concierge Services in Thailand and Germany
 - UAE Hospitals: Burjeel Hospital, Aster, American Hospital Dubai, Kings College, Saudi German, Al Zahra
 - Turkey Hospitals: Medical Park, Medistanbul, Hisar, Istinye, Florence, Ankara Memorial Hospital
 - India Hospitals: Apollo, BLK Max, Artemis, MIOT

How to use

Step 1: Go to www.vaidam.com/mastercard-offers

Step 2: Select a treatment

Step 3: Fill up the inquiry form with the needed information

Step 4: Follow the step to redeem the benefit

Step 5: Enjoy the medical services.

** Please refer to Terms & Conditions- Redemption Method for detailed user journey.*

Peace of Mind Benefits

How to Access FBC Mastercard
Premium Cards Benefits



Travel Insurance

Travel Insurance confirmation letter

Obtaining a travel insurance confirmation letter has never been easier. As a FBC Bank Mastercard cardholder you can generate a letter online seamlessly and immediately for your Schengen or other visa requirements.

- New: Coverage for visiting parents. Parents who live abroad visiting the cardholder in their country of residence are eligible when the trip is paid through the eligible Mastercard card. The standard age limit for parents is 80 years old.
- New: Coverage for visiting children. Children who live abroad visiting their parent(s) in their country of residence are eligible when the trip is paid through the eligible FBC Bank Mastercard card.

How to use

- Simply visit [mcpeaceofmind.com/\[TIER\]](https://mcpeaceofmind.com/[TIER]) to generate a travel letter.

Travel accident and medical insurance

You and your loved ones deserve peace of mind every time you travel. Rest assured that you will receive compensation for medical care or emergency help if you need it. For the greatest peace of mind, enhanced protection options are available to ensure that while you're traveling, your health and safety needs are met promptly and efficiently.

As a World FBC Bank Mastercard® cardholder, you as well as your family and your helper* get:

- Personal accident insurance - up to USD 500,000
- Emergency medical evacuation and repatriation - up to USD 500,000
- Medical emergency expenses - up to USD 500,000
- Daily in-hospital cash benefit - USD 100 per day
- New: Coverage for visiting parents. Parents who live abroad visiting the cardholder in their country of residence are eligible when the trip is paid through the eligible FBC Bank Mastercard card. The standard age limit for parents is 80 years old.
- New: Coverage for visiting children. Children who live abroad visiting their parent(s) in their country of residence are eligible when the trip is paid through the eligible FBC Bank Mastercard card.

How to use

- Simply visit [mcpeaceofmind.com/\[TIER\]](https://mcpeaceofmind.com/[TIER]) to file a claim online.

Travel Inconvenience and Cancellation Insurance

Inconvenience is sometimes a part of travel, but you shouldn't have to deal with it alone. When your luggage goes amiss or flight delays interrupt your plans, [TIER] Mastercard can compensate you for:

- Loss of baggage - up to USD 3,000 with no deductible
- Delay of baggage - up to USD 300
- Trip cancellation - up to USD 7,500
- Trip curtailment - up to USD 7,500
- Trip delays - World: USD 300/ World Elite: USD 500
- Missed connection World USD 300/ World Elite: USD 500
- New: Coverage for visiting parents. Parents who live abroad visiting the cardholder in their country of residence are eligible when the trip is paid through the eligible Mastercard card. The standard age limit for parents is 80 years old.
- New: Coverage for visiting children. Children who live abroad visiting their parent(s) in their country of residence are eligible when the trip is paid through the eligible Mastercard card.

How to use

- Simply visit [mcpeaceofmind.com/\[TIER\]](https://mcpeaceofmind.com/[TIER]) to file a claim online.

Peace of Mind Benefits (Continued)

How to Access FBC Mastercard
Premium Cards Benefits



E-Commerce Purchase Protection

Feel secure when you shop online with worldwide insurance coverage with your FBC Bank Mastercard card:

- Reimbursement if item is not delivered within 30 days
- Reimbursement if the wrong item is delivered
- Coverage for physical damage during delivery
- Easy digital claim process

Coverage details:

- World debit and credit – USD 1,000
- Platinum – USD 500

How to use

- Simply go to <http://www.mcpeaceofmind.com> to file a claim online

ID Theft Protection

Mastercard ID Theft Protection provides

- Monitoring of personally identifiable information on the Internet and Dark Web for compromised credentials.
- Immediate alerts of suspicious activity detected on their:
 - Email addresses
 - Debit/credit cards
 - Bank account numbers
 - Passport numbers
 - Medical and vehicle insurance cards
 - Driver licenses
 - National Identity Numbers
- Self-service Identity Theft Resolution Kit
- Self-service Identity Theft Wizard

How to use

- Simply visit <https://mastercardmea.idprotectiononline.com/enrollment/> to register and add relevant information to begin using Mastercard ID Theft Protection