

FBC Internet Banking User Guide for Retail Banking Clients

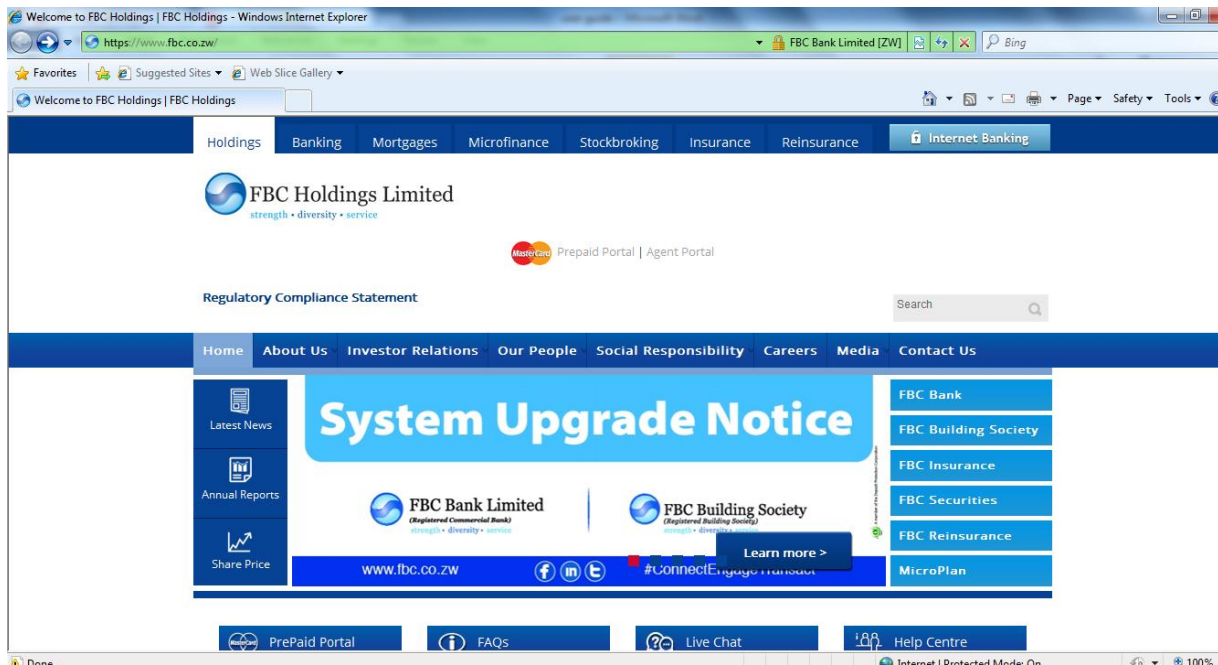
We are delighted to announce the coming on board of a top of the range FBC Internet Banking Platform. The FBC Internet banking is currently the latest version running on the market with much more exciting features which will redefine your service journey and online banking experience. The new internet banking platform comes with a new look and feel features.

Some of the new features include:

- Self-registration (available for individuals only)
- ATM and Branch Locator
- Application Tracking
- Enabled for customer product updates on latest solutions available within the FBC Group

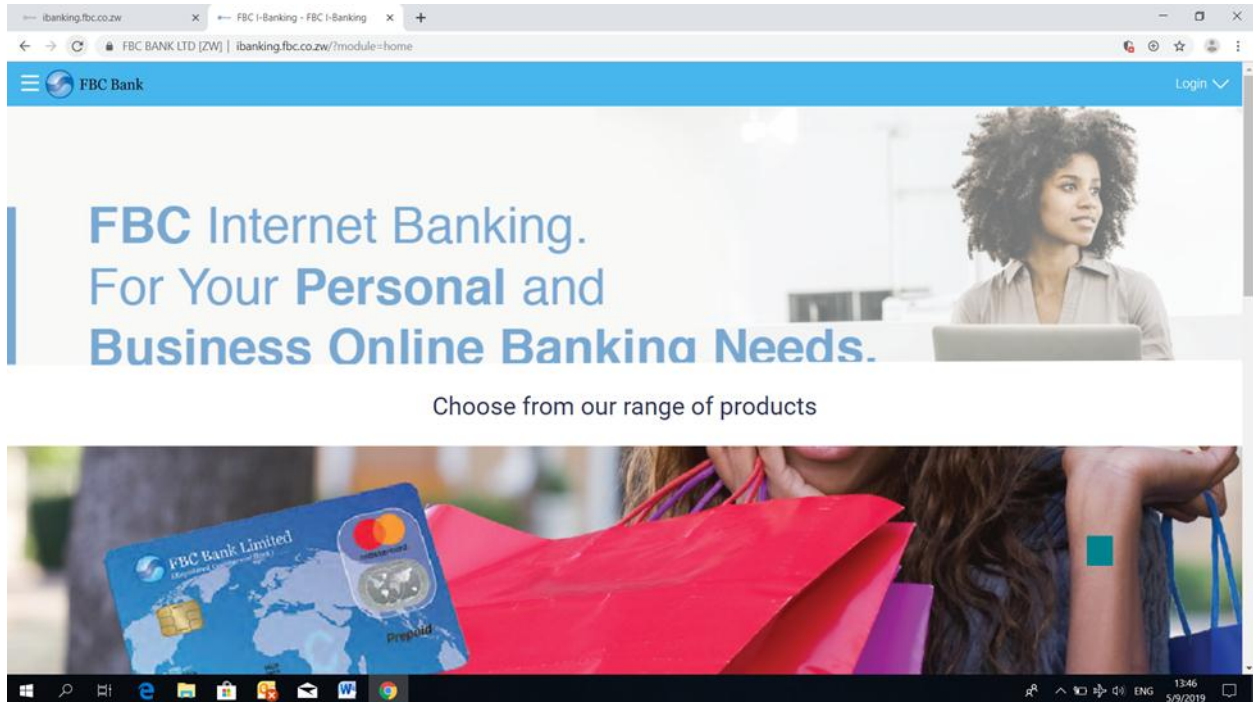
Below is a comprehensive user guide to assist you as you navigate through the new platform.

FBC website



Log on to www.fbc.co.zw to access FBC website and click Internet banking which takes you to the new internet banking landing page

Landing page

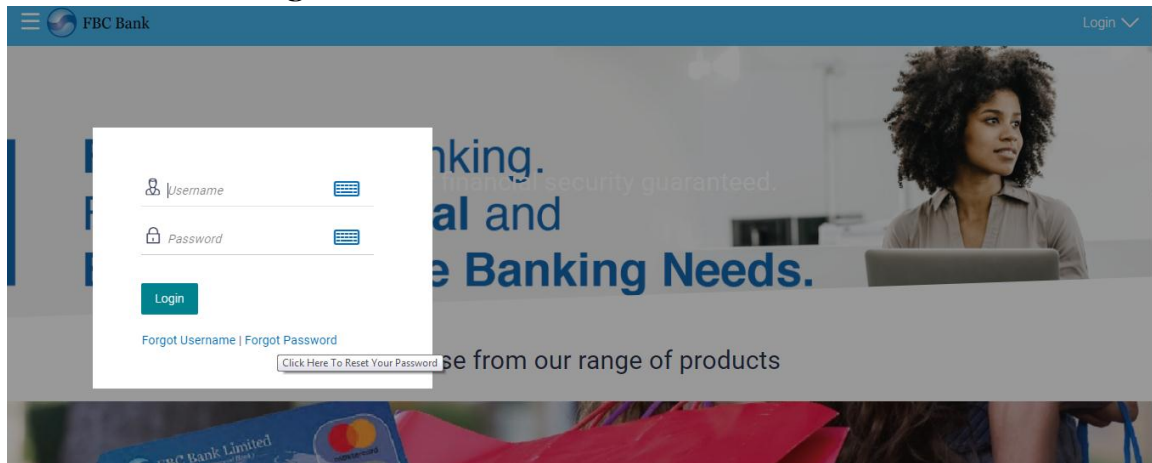


Click login (ensure your cursor key is on the wording login). Upon clicking login you might encounter or receive an error message (Error 404) this is a result of uncleared cookies. To clear the cookies click page history and clear browsing data (click clear for all time). After clearing cookies, click login again you will get a user credential login screen to the left of the screen.

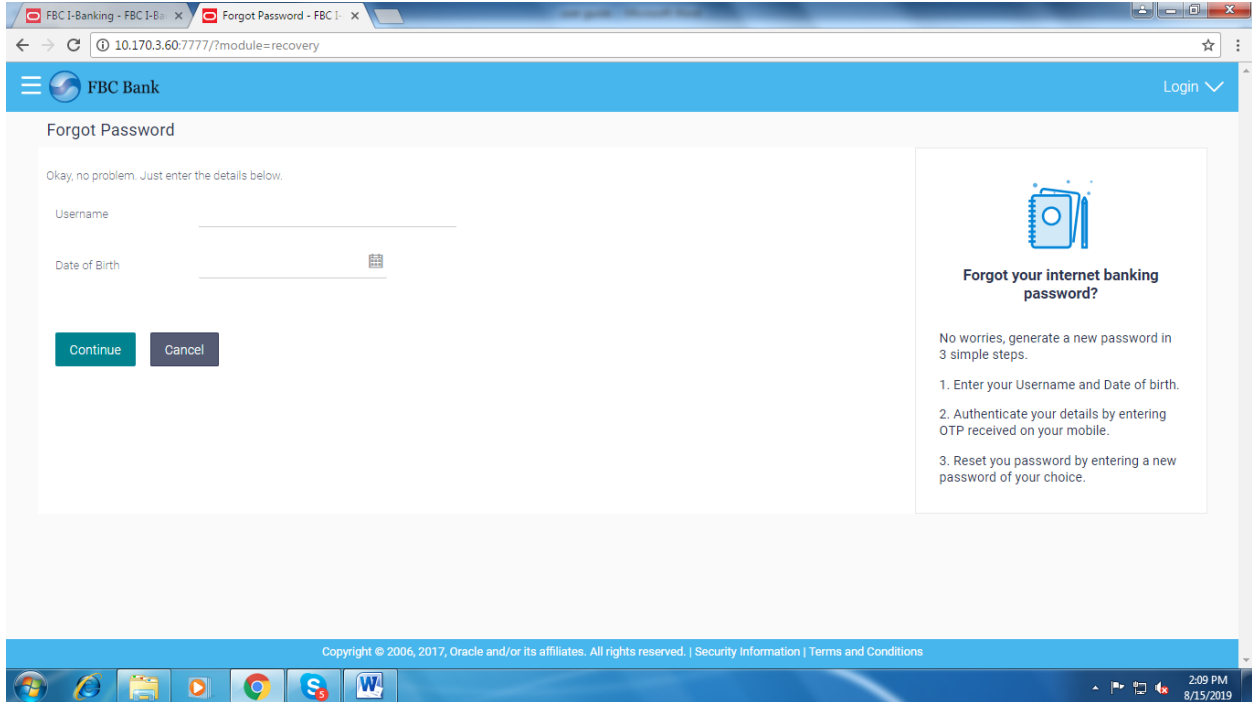
Changing your password and receipt of OTP

After clearing cookies, click login and on the credential verification screen which pops up on the left of the screen

Password Resetting



The new internet banking platform requires you to reset your password however you retain your old username. To reset your password, click forgot password and the system will generate a screen as shown below



FBC I-Banking - FBC I-B... x Forgot Password - FBC I... x

10.170.3.60:7777/?module=recovery

FBC Bank Login

Forgot Password

Okay, no problem. Just enter the details below.

Username

Date of Birth

Forgot your internet banking password?

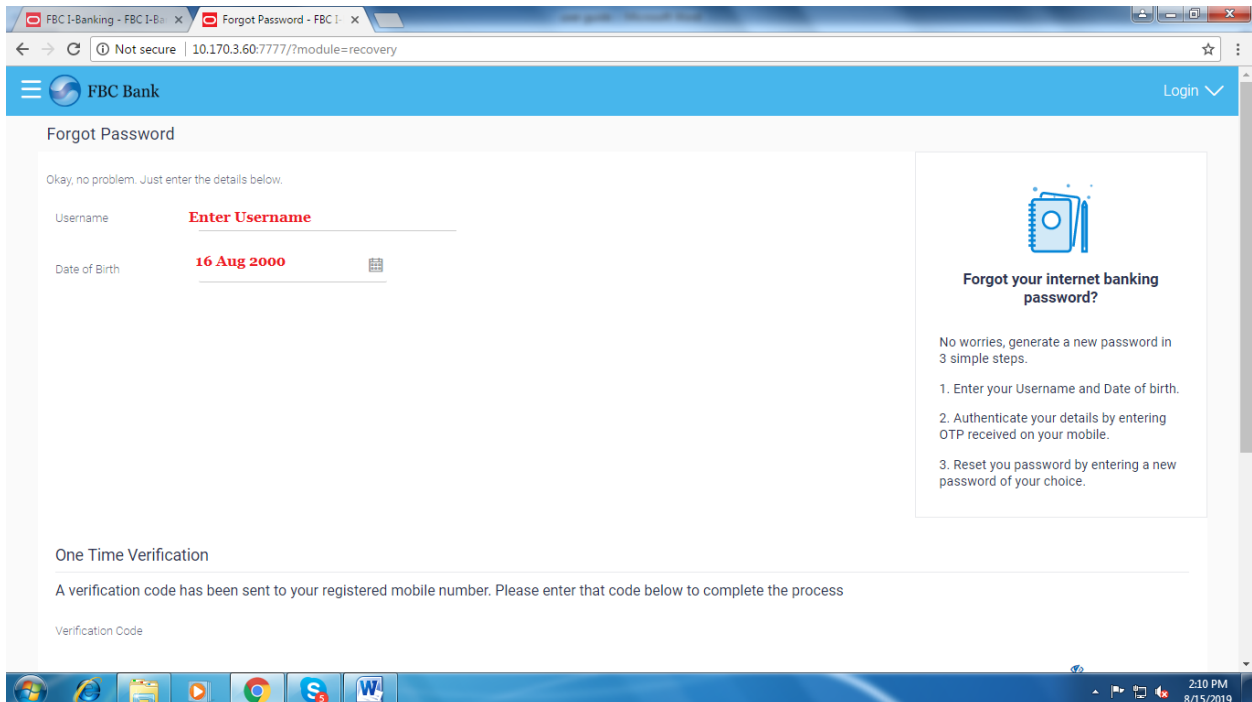
No worries, generate a new password in 3 simple steps.

1. Enter your Username and Date of birth.
2. Authenticate your details by entering OTP received on your mobile.
3. Reset your password by entering a new password of your choice.

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2:09 PM 8/15/2019

Enter your old internet banking user name and your date of birth and click continue to receive your One Time Password (OTP) on your FBC Bank or Building Society registered mobile number.



FBC I-Banking - FBC I-B... x Forgot Password - FBC I... x

Not secure | 10.170.3.60:7777/?module=recovery

FBC Bank Login

Forgot Password

Okay, no problem. Just enter the details below.

Username **Enter Username**

Date of Birth **16 Aug 2000**

Forgot your internet banking password?

No worries, generate a new password in 3 simple steps.

1. Enter your Username and Date of birth.
2. Authenticate your details by entering OTP received on your mobile.
3. Reset your password by entering a new password of your choice.

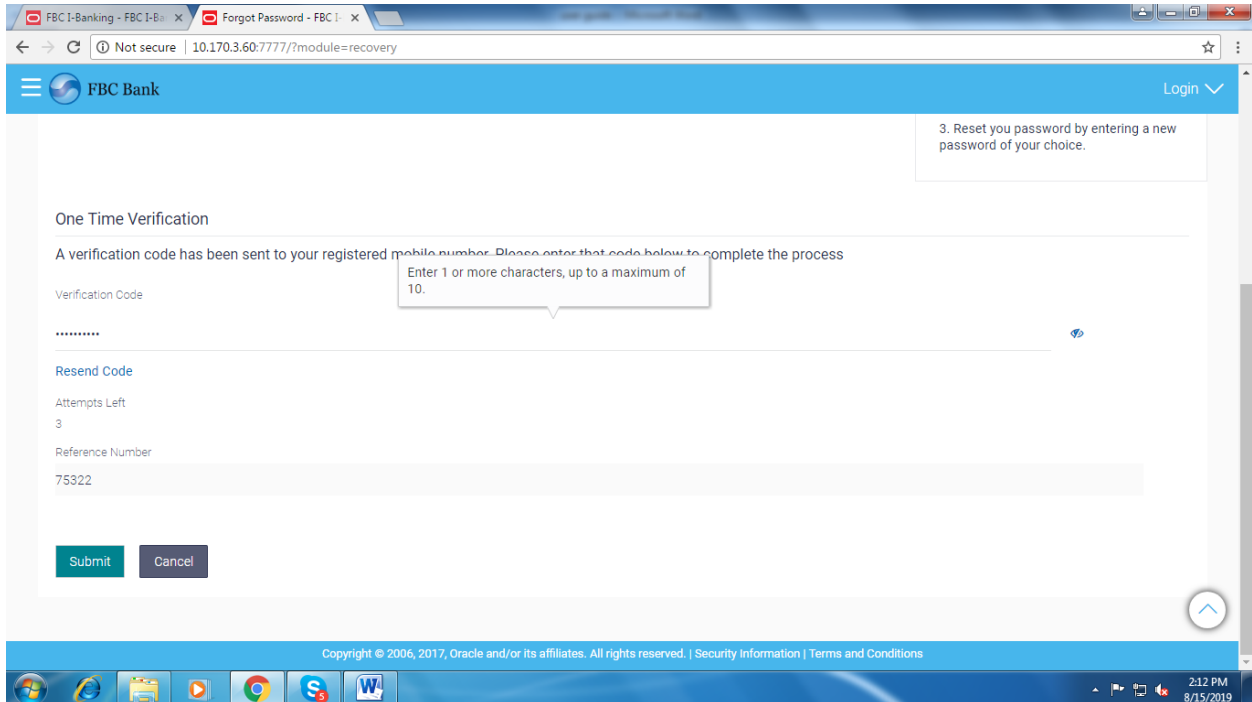
One Time Verification

A verification code has been sent to your registered mobile number. Please enter that code below to complete the process

Verification Code

2:10 PM 8/15/2019

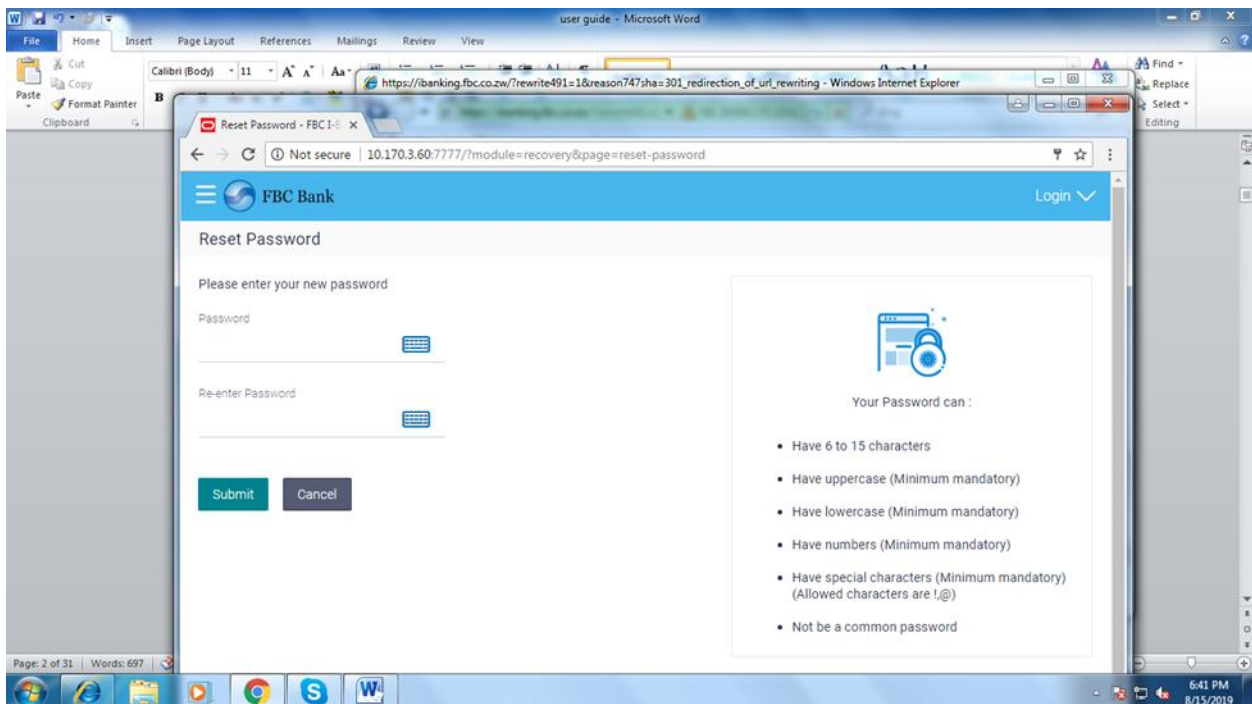
One Time Password (OTP)



The screenshot shows a web browser window with the URL `10.170.3.60:7777/?module=recovery`. The page header includes the FBC Bank logo and a 'Login' dropdown. A message box at the top right states: "3. Reset your password by entering a new password of your choice." The main content area is titled "One Time Verification" and contains the text: "A verification code has been sent to your registered mobile number. Please enter that code below to complete the process." Below this is a "Verification Code" input field with a tooltip that says "Enter 1 or more characters, up to a maximum of 10." There are also links for "Resend Code", "Attempts Left" (3), and "Reference Number" (75322). At the bottom are "Submit" and "Cancel" buttons. The footer contains copyright information for 2006, 2017, Oracle and/or its affiliates.

A one-time password (OTP) message will be sent to your mobile number, enter the code on the spaces provided under verification code and submit

Password Reset



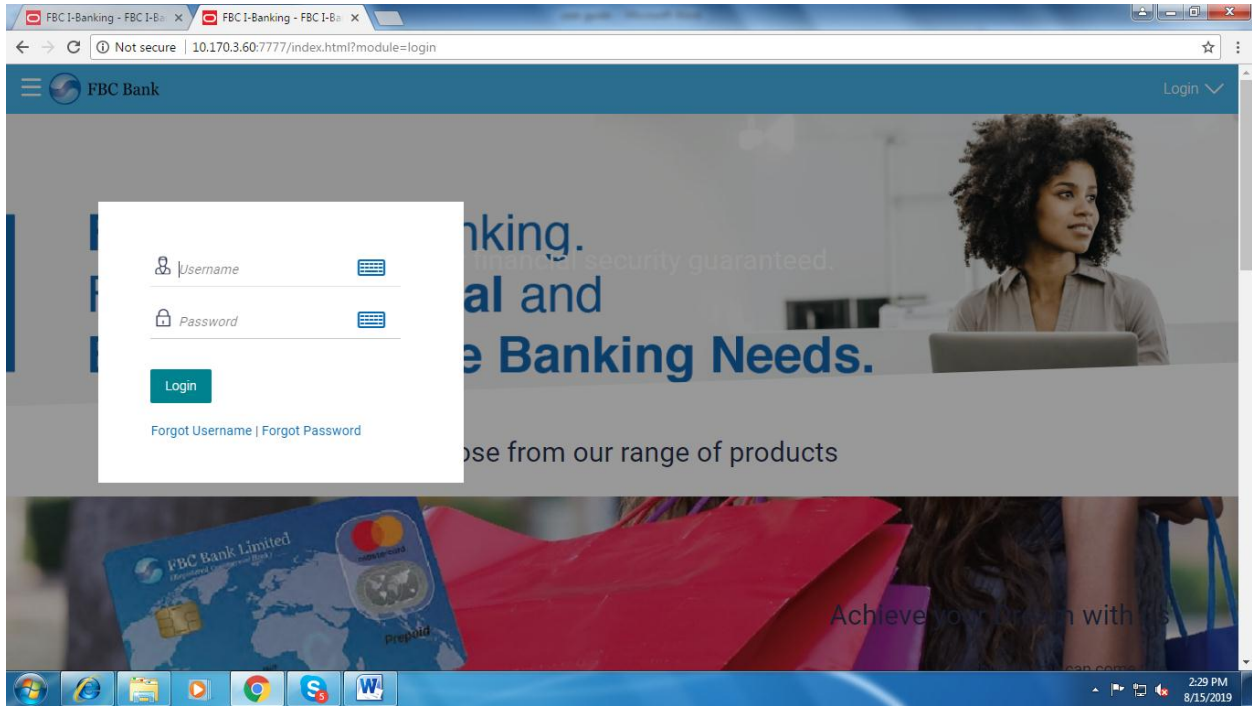
The screenshot shows a Microsoft Word window with a browser window overlaid. The browser window displays the URL `https://ibanking.fbc.co.zw/?rewrite491=1&reason747:sha=301_redirection_of_uri_rewriting`. The page header includes the FBC Bank logo and a 'Login' dropdown. The main content area is titled "Reset Password" and contains the text: "Please enter your new password". Below this are two password input fields labeled "Password" and "Re-enter Password". At the bottom are "Submit" and "Cancel" buttons. To the right of the input fields is a box titled "Your Password can:" with a list of requirements:

- Have 6 to 15 characters
- Have uppercase (Minimum mandatory)
- Have lowercase (Minimum mandatory)
- Have numbers (Minimum mandatory)
- Have special characters (Minimum mandatory) (Allowed characters are !,@)
- Not be a common password

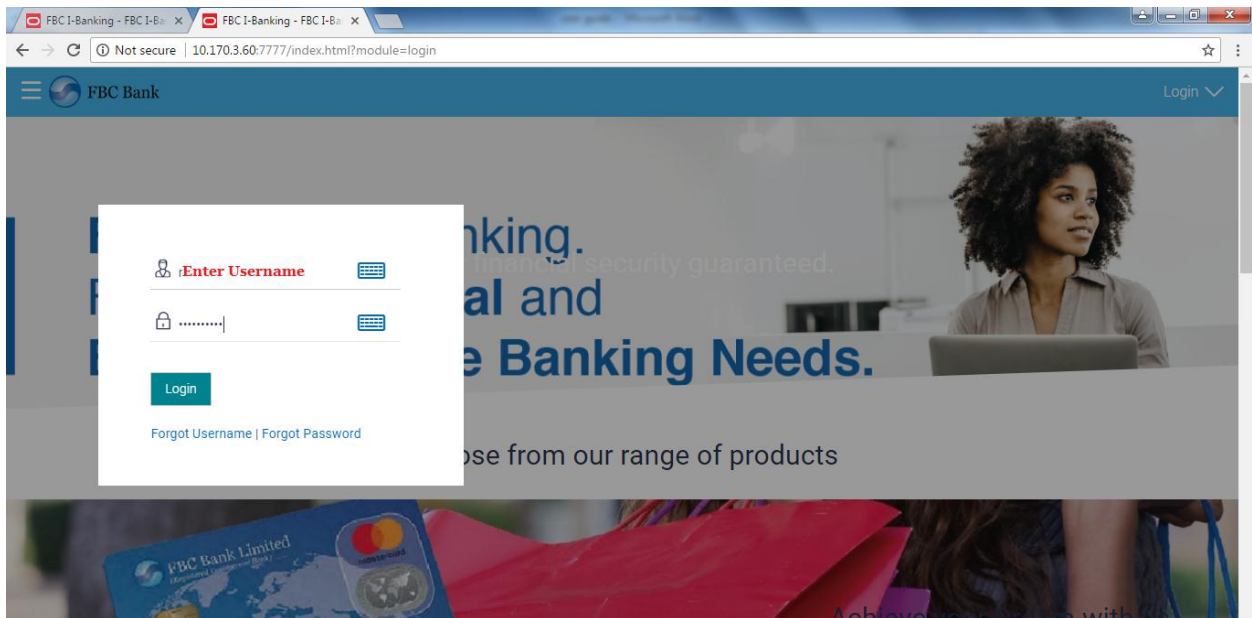
To reset your password enter your preferred password, re-enter the password and confirm please take note of the password specifications as highlighted on the screen

Password successfully changed Screen

Login Page

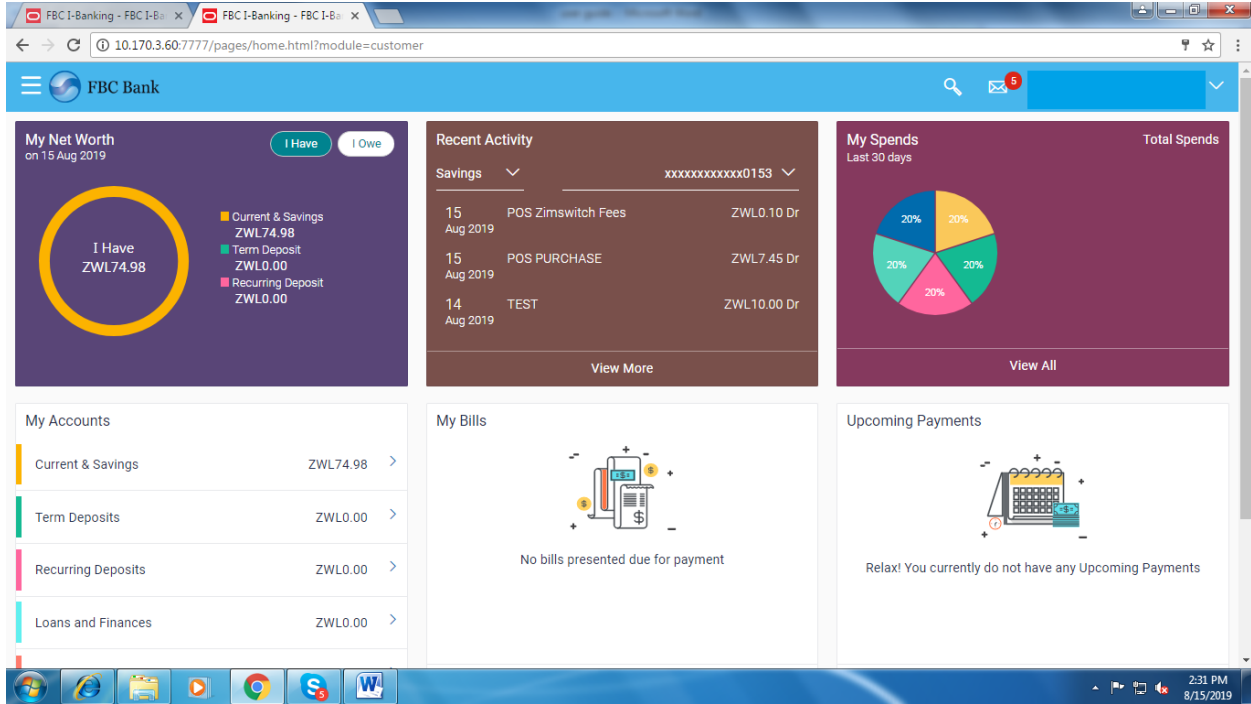


Once you have successfully changed your password you can now use for login. enter your username and password, then select login



Dashboards

***depending on your profile, the following screens will pop after login.**



The screenshot displays the FBC Bank internet banking dashboard. The interface includes a navigation menu, a search bar, and several key performance indicators (KPIs) and transaction lists.

My Net Worth (on 15 Aug 2019):

- I Have: ZWL74.98
- I Owe: 0.00
- Current & Savings: ZWL74.98
- Term Deposit: ZWL0.00
- Recurring Deposit: ZWL0.00

Recent Activity (Savings):

Date	Description	Amount
15 Aug 2019	POS Zimswitch Fees	ZWL0.10 Dr
15 Aug 2019	POS PURCHASE	ZWL7.45 Dr
14 Aug 2019	TEST	ZWL10.00 Dr

My Spends (Last 30 days):

A pie chart showing the distribution of spending across different categories, with each category representing 20% of the total spend.

My Accounts:

- Current & Savings: ZWL74.98
- Term Deposits: ZWL0.00
- Recurring Deposits: ZWL0.00
- Loans and Finances: ZWL0.00

My Bills: No bills presented due for payment.

Upcoming Payments: Relax! You currently do not have any Upcoming Payments.

The new internet banking platform has new and exciting features as highlighted below.

- My network (This a sum total of your debit and your credit balances)
- Recent activity (This shows your recent transactions as they would appear on your statement)
- My spends (To get information)
- My accounts Shows information on accounts registered on internet banking)
- My bills (Shows bills scheduled for payment)
- Upcoming payments (shows scheduled payments)

Menu

The screenshot shows the FBC Bank dashboard with the following sections:

- My Net Worth:** I Have ZWL74.98. Breakdown: Current & Savings (ZWL74.98), Term Deposit (ZWL0.00), Recurring Deposit (ZWL0.00).
- Recent Activity:**

Date	Description	Amount
15 Aug 2019	POS Zimswitch Fees	ZWL0.10 Dr
15 Aug 2019	POS PURCHASE	ZWL7.45 Dr
14 Aug 2019	TEST	ZWL10.00 Dr
- My Spends:** Last 30 days. Pie chart showing 20% in four categories.
- My Accounts:**

Account Type	Balance
Current & Savings	ZWL74.98
Term Deposits	ZWL0.00
Recurring Deposits	ZWL0.00
Loans and Finances	ZWL0.00
- My Bills:** No bills presented due for payment.
- Upcoming Payments:** Relax! You currently do not have any Upcoming Payments.

To access the menu, go to the toggle menu, which are the three bars on the extreme left of the screen. Please note once you click on the menu, the dashboard is deactivated for use. You can only use either the menu or dash board at any given time.

Menu

The screenshot shows the FBC Bank menu interface with a sidebar navigation panel on the left containing the following items:

- Accounts
- Payments
- UPI
- Personal Financial Managem...
- New Account
- Certificates
- Service Request
- Account Settings
- Mail Box
- Leave Feedback
- ATM/Branch Locator

The main content area is dimmed and shows the same dashboard elements as the previous screenshot, including the 'My Accounts' table and 'My Bills' section.

To initiate transactions, go to payments on the drop down menu

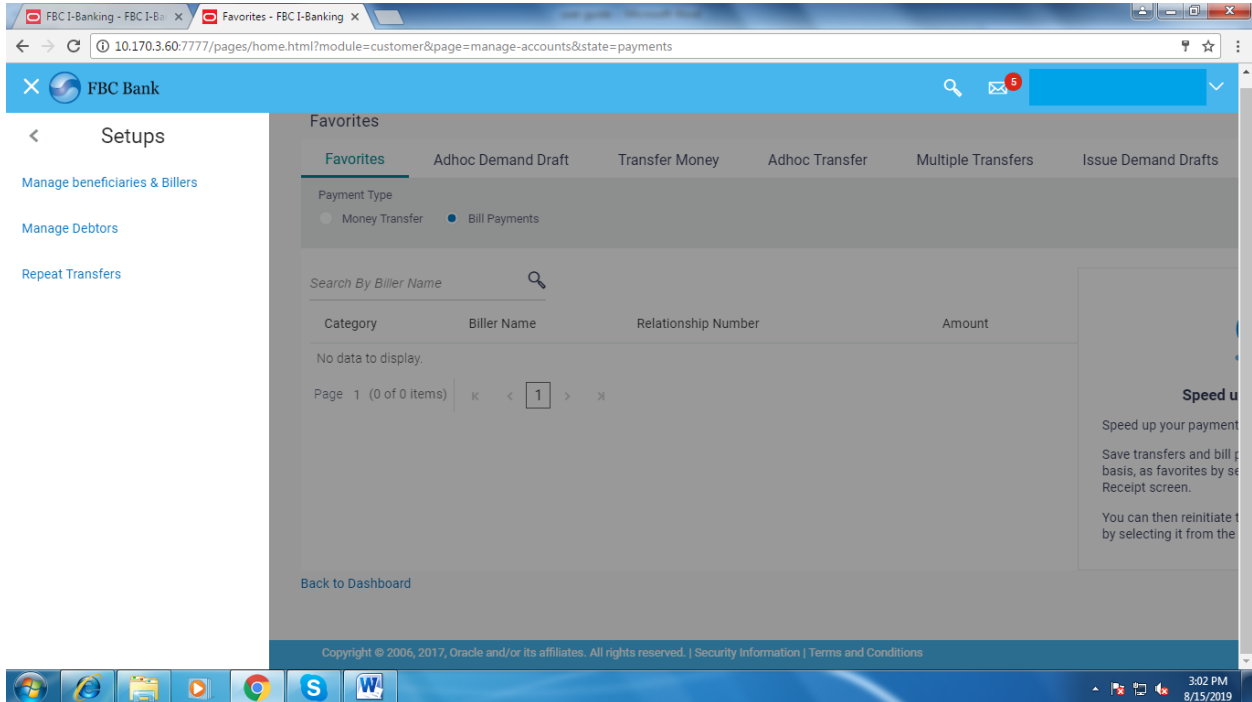
The screenshot shows the FBC Bank customer portal. The left sidebar contains a navigation menu with 'Payments' highlighted. The main dashboard features several widgets: 'My Net Worth' on 15 Aug 2019 showing a balance of ZWL74.98; 'Recent Activity' for a Savings account (xxxxxxxxxxxx0153) listing transactions like 'POS Zimswitch Fees' (ZWL0.10 Dr) and 'POS PURCHASE' (ZWL7.45 Dr); 'My Spends' for the last 30 days shown as a pie chart; 'My Accounts' listing Current & Savings (ZWL74.98), Term Deposits (ZWL0.00), Recurring Deposits (ZWL0.00), and Loans and Finances (ZWL0.00); 'My Bills' indicating no bills are due; and 'Upcoming Payment' with the message 'Relax! You currentl...'. The system clock at the bottom right shows 2:44 PM on 8/15/2019.

Payments menu

This screenshot shows the same FBC Bank customer portal, but with the 'Payments' menu expanded. The left sidebar now shows 'Payments' selected, with sub-options for 'Favorites', 'Setups', 'Payments and Transfers', and 'Inquiries'. The main dashboard content, including 'My Net Worth', 'Recent Activity', 'My Spends', 'My Accounts', 'My Bills', and 'Upcoming Payment', remains identical to the previous screenshot. The system clock at the bottom right shows 2:46 PM on 8/15/2019.

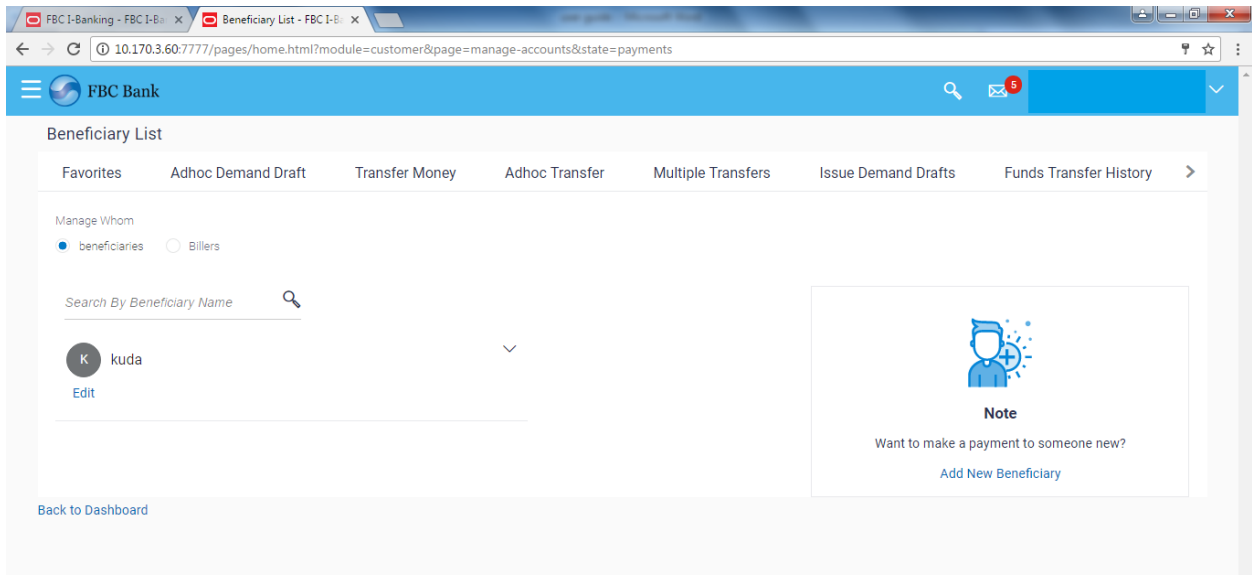
You can set your favourites, set ups, payments and transfers as well as inquiries

Set ups



The screenshot shows the FBC Bank web interface. The browser address bar displays the URL: `10.170.3.60:7777/pages/home.html?module=customer&page=manage-accounts&state=payments`. The page title is "FBC Bank". The main navigation menu includes "Setups", "Manage beneficiaries & Billers", "Manage Debtors", and "Repeat Transfers". The "Setups" page is active, showing a "Favorites" section with tabs for "Favorites", "Adhoc Demand Draft", "Transfer Money", "Adhoc Transfer", "Multiple Transfers", and "Issue Demand Drafts". The "Favorites" tab is selected, and the "Payment Type" is set to "Bill Payments". A search bar labeled "Search By Biller Name" is present. Below it, a table with columns "Category", "Biller Name", "Relationship Number", and "Amount" is shown, but it contains "No data to display." and "Page 1 (0 of 0 items)". A "Back to Dashboard" link is at the bottom left. A "Speed up your payment" tip is on the right. The footer contains copyright information: "Copyright © 2006, 2017, Oracle and/or its affiliates. All rights reserved. | Security Information | Terms and Conditions". The system tray shows the time as 3:02 PM on 8/15/2019.

Manage beneficiaries and billers

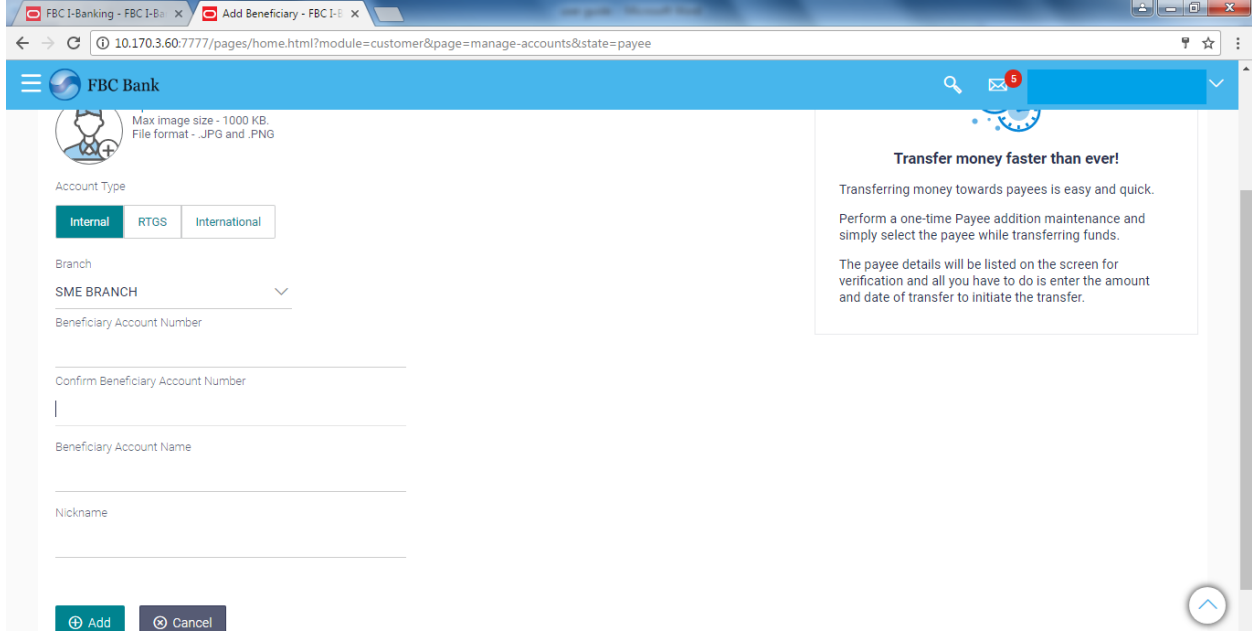


The screenshot shows the FBC Bank web interface for the "Beneficiary List" page. The browser address bar displays the URL: `10.170.3.60:7777/pages/home.html?module=customer&page=manage-accounts&state=payments`. The page title is "Beneficiary List". The main navigation menu includes "Favorites", "Adhoc Demand Draft", "Transfer Money", "Adhoc Transfer", "Multiple Transfers", "Issue Demand Drafts", and "Funds Transfer History". The "Beneficiary List" page is active, showing a "Manage Whom" section with radio buttons for "beneficiaries" (selected) and "Billers". A search bar labeled "Search By Beneficiary Name" is present. Below it, a list of beneficiaries is shown, with one entry: "K kuda" with an "Edit" link. A "Back to Dashboard" link is at the bottom left. A "Note" box on the right says "Want to make a payment to someone new?" and includes a link "Add New Beneficiary". The system tray shows the time as 3:02 PM on 8/15/2019.

The platform enables you to add and select beneficiaries and allows you to select the beneficiaries whom you frequently make transactions to. This saves time on constantly inputting details whenever you need to make a payment

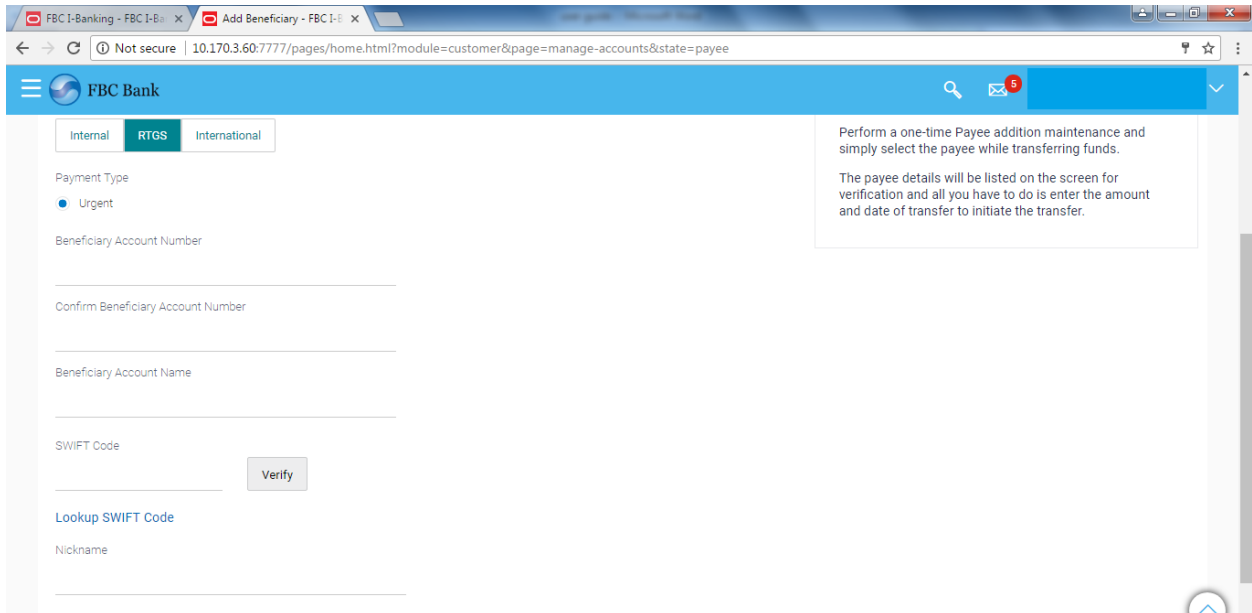
Types of payments for which Beneficiaries can be added

Internal transfers



The screenshot shows a web browser window with the URL `10.170.3.60:7777/pages/home.html?module=customer&page=manage-accounts&state=payee`. The page header includes the FBC Bank logo and navigation icons. The main content area features a form for adding a beneficiary. At the top left, there is a profile picture upload section with the text "Max image size - 1000 KB. File format - .JPG and .PNG". Below this, the "Account Type" is set to "Internal" (selected), with "RTGS" and "International" as options. The "Branch" is set to "SME BRANCH". The form includes input fields for "Beneficiary Account Number", "Confirm Beneficiary Account Number", "Beneficiary Account Name", and "Nickname". At the bottom, there are "Add" and "Cancel" buttons. On the right side, a promotional message reads: "Transfer money faster than ever! Transferring money towards payees is easy and quick. Perform a one-time Payee addition maintenance and simply select the payee while transferring funds. The payee details will be listed on the screen for verification and all you have to do is enter the amount and date of transfer to initiate the transfer."

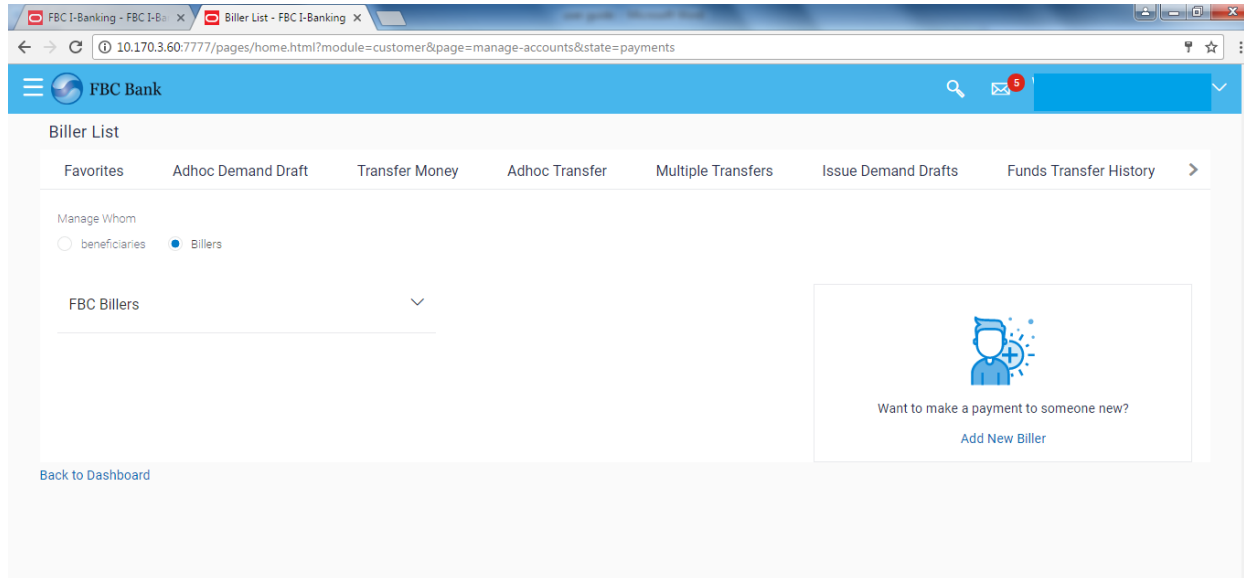
RTGS transfers



The screenshot shows the same web browser window as above, but the "RTGS" option is selected under "Account Type". The form includes a "Payment Type" section with a radio button for "Urgent". The input fields for "Beneficiary Account Number", "Confirm Beneficiary Account Number", "Beneficiary Account Name", and "Nickname" are present. A "SWIFT Code" field is added, with a "Verify" button next to it. A "Lookup SWIFT Code" link is provided below the SWIFT Code field. The promotional message on the right is identical to the previous screenshot.

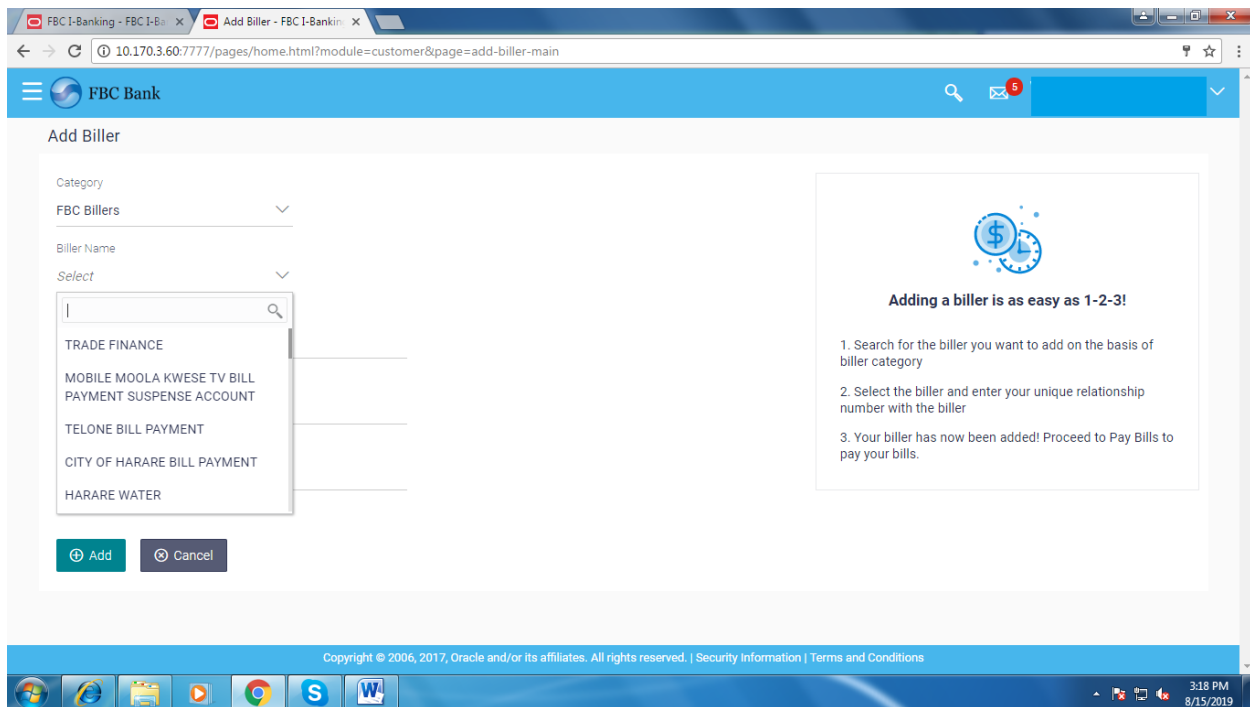
You simply complete the details on the spaces provided and add beneficiary, the platform also allows you to upload the beneficiary's photo

Manage Billers

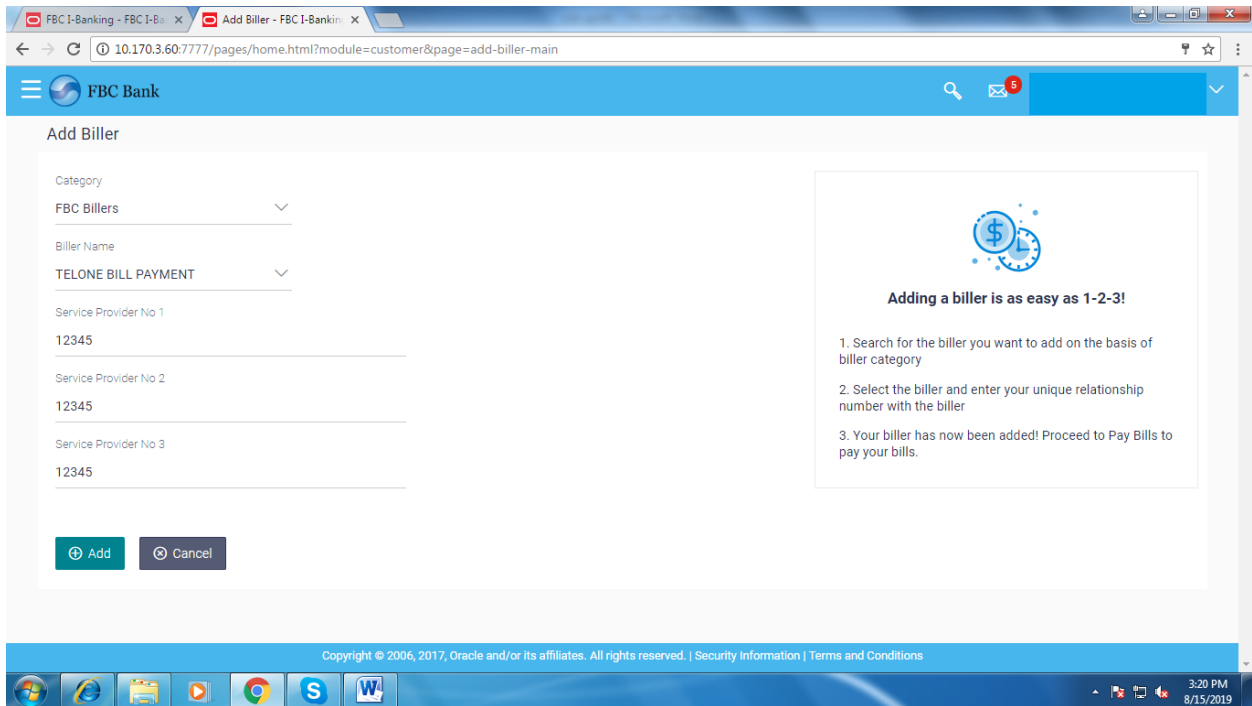


You can add billers from the list of available FBC billers

Go to the right hand side of the page and select add new biller



Go to category, and select the drop down arrow and select FBC billers. Under biller name select your desired service provider.



The screenshot shows the 'Add Biller' page in the FBC Bank online banking interface. The page has a blue header with the FBC Bank logo and a search icon. The main content area is white and contains a form for adding a biller. The form has the following fields:

- Category: FBC Billers (dropdown menu)
- Bill Name: TELONE BILL PAYMENT (dropdown menu)
- Service Provider No 1: 12345
- Service Provider No 2: 12345
- Service Provider No 3: 12345

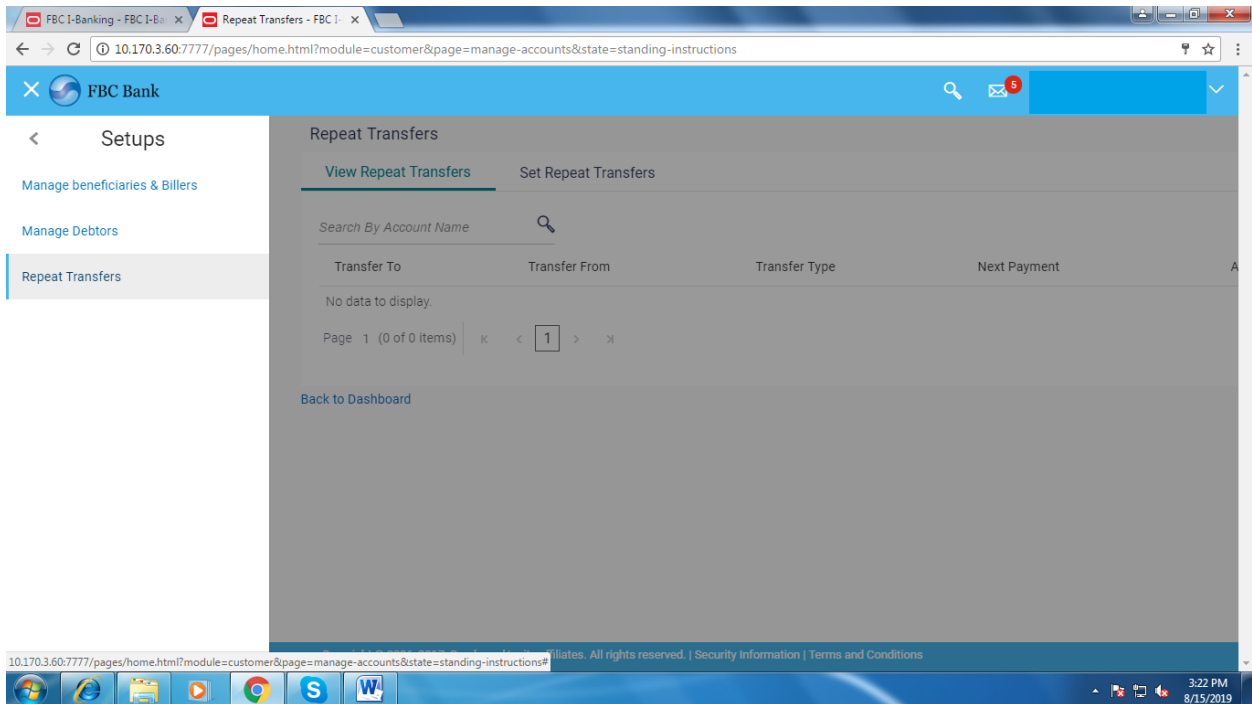
At the bottom of the form are two buttons: 'Add' (green) and 'Cancel' (grey). To the right of the form is a white box with a blue icon of a dollar sign and a clock, and the text: 'Adding a biller is as easy as 1-2-3!' followed by three numbered steps:

1. Search for the biller you want to add on the basis of biller category
2. Select the biller and enter your unique relationship number with the biller
3. Your biller has now been added! Proceed to Pay Bills to pay your bills.

The footer of the page contains the copyright notice: 'Copyright © 2006, 2017, Oracle and/or its affiliates. All rights reserved. | Security Information | Terms and Conditions'. The taskbar at the bottom shows the system clock as 3:20 PM on 8/15/2019.

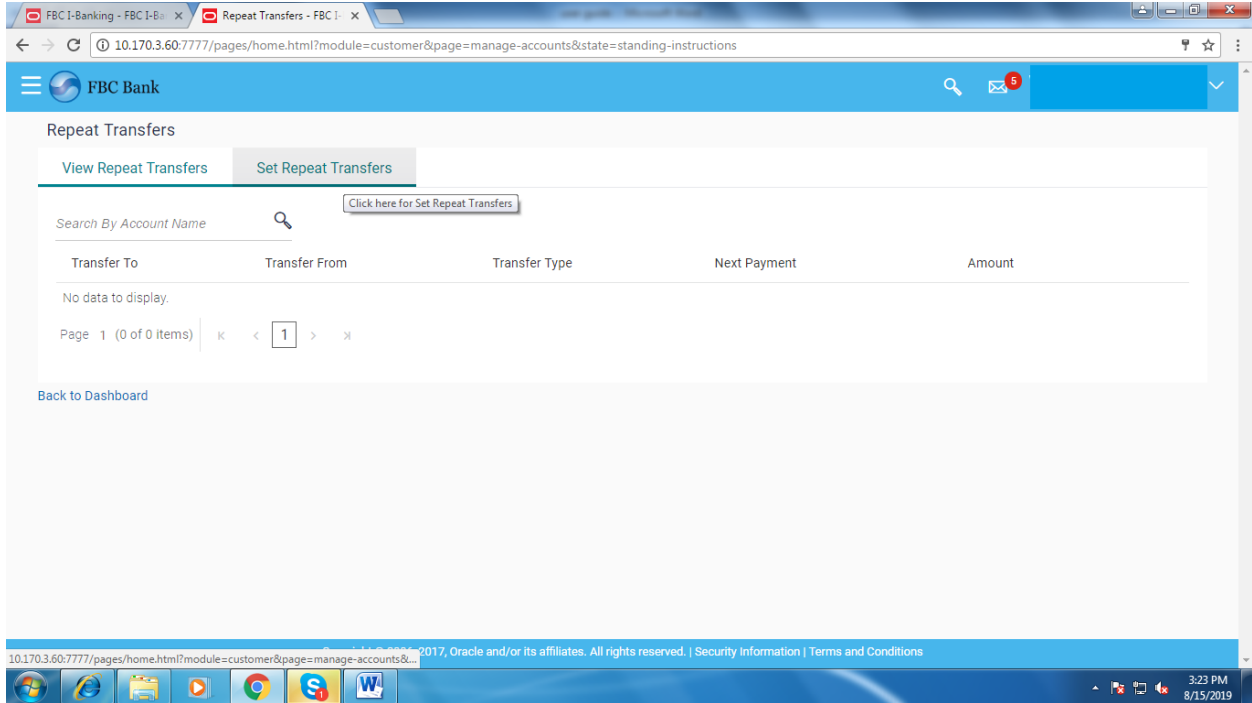
Provide the service provider account number and click add

Select repeat transfers




The screenshot shows the 'Repeat Transfers' page in the FBC Bank online banking interface. The page has a blue header with the FBC Bank logo and a search icon. The main content area is grey and contains a search bar and a table for repeat transfers. The search bar is labeled 'Search By Account Name' and has a magnifying glass icon. The table has the following columns: 'Transfer To', 'Transfer From', 'Transfer Type', and 'Next Payment'. The table is currently empty, with the text 'No data to display.' below it. Below the table is a pagination control showing 'Page 1 (0 of 0 items)' and navigation arrows. At the bottom of the page is a 'Back to Dashboard' link. The footer of the page contains the copyright notice: '10.170.3.60:7777/pages/home.html?module=customer&page=manage-accounts&state=standing-instructions# All rights reserved. | Security Information | Terms and Conditions'. The taskbar at the bottom shows the system clock as 3:22 PM on 8/15/2019.

Go to set repeat transfers



Repeat Transfers

View Repeat Transfers | **Set Repeat Transfers**

Search By Account Name  [Click here for Set Repeat Transfers](#)

Transfer To	Transfer From	Transfer Type	Next Payment	Amount
No data to display.				

Page 1 (0 of 0 Items) | [K](#) | [<](#) | [1](#) | [>](#) | [X](#)

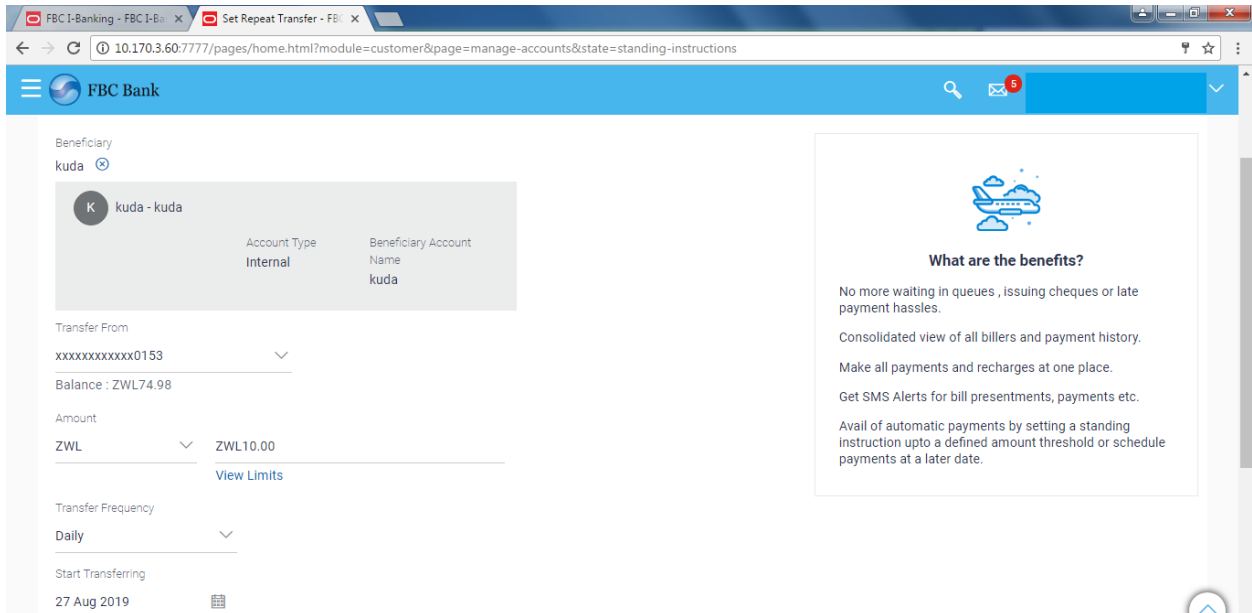
[Back to Dashboard](#)

10.170.3.60:7777/pages/home.html?module=customer&page=manage-accounts&state=standing-instructions 2017, Oracle and/or its affiliates. All rights reserved. | Security Information | Terms and Conditions


3:23 PM 8/15/2019


How to set up a repeat transfer

- Choose beneficiary from the existing set beneficiaries
- Choose transfer frequency, date to start and stop transferring
- It also provides an option to initiate the transaction after setting up




Beneficiary


kuda 

 kuda - kuda


Account Type: Internal | Beneficiary Account Name: kuda


Transfer From: xxxxxxxxxxxx0153 


Balance: ZWL74.98

Amount: ZWL  ZWL10.00

[View Limits](#)

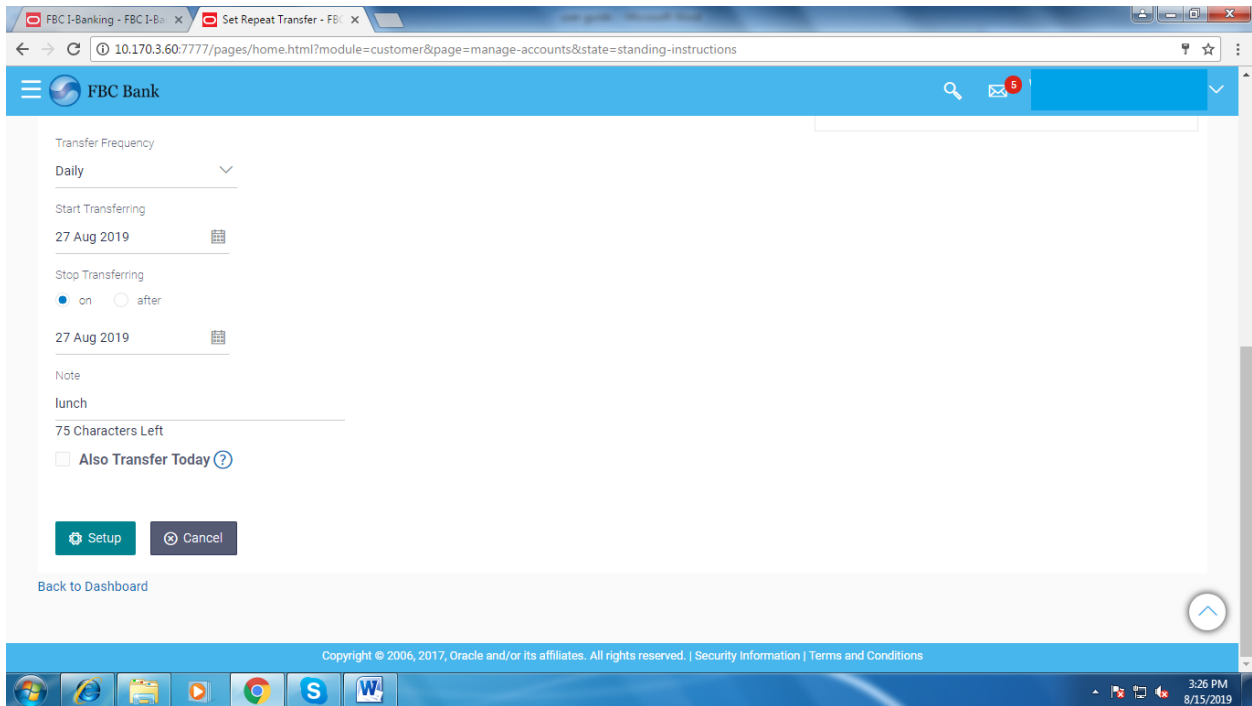
Transfer Frequency: Daily 

Start Transferring: 27 Aug 2019 



What are the benefits?

- No more waiting in queues, issuing cheques or late payment hassles.
- Consolidated view of all billers and payment history.
- Make all payments and recharges at one place.
- Get SMS Alerts for bill presentments, payments etc.
- Avail of automatic payments by setting a standing instruction upto a defined amount threshold or schedule payments at a later date.

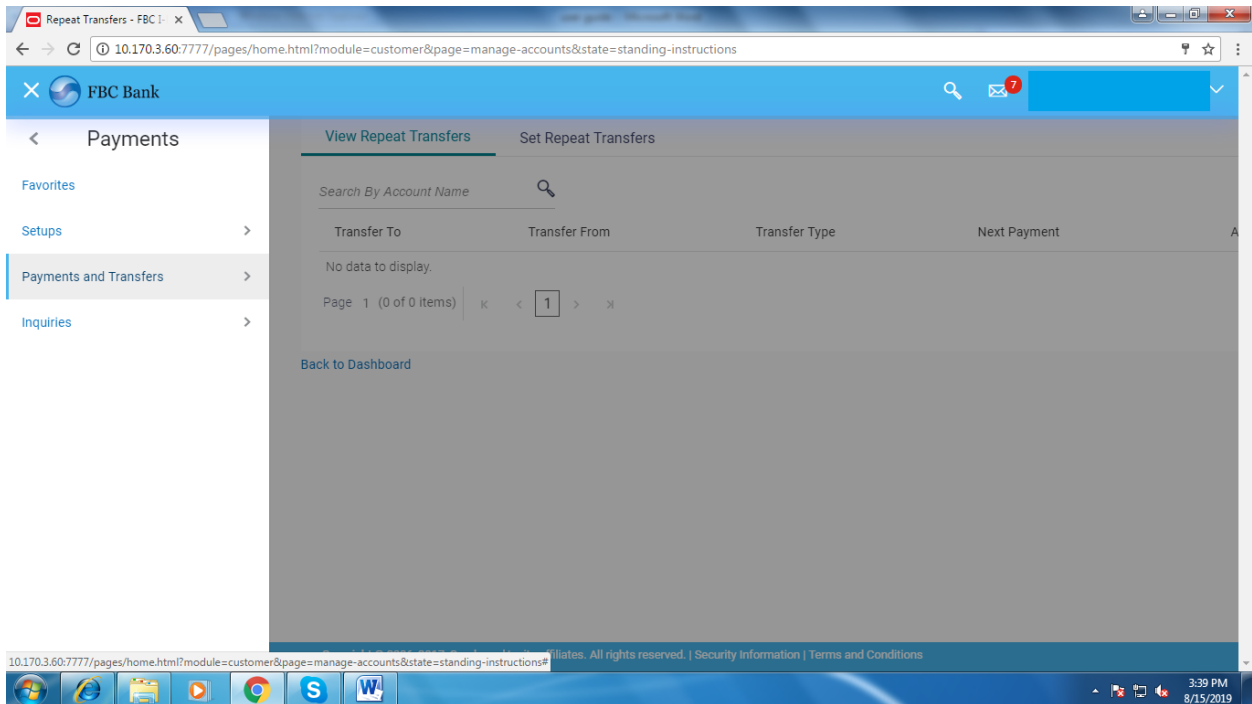


The screenshot shows the 'Set Repeat Transfer' form in the FBC Bank online banking interface. The form includes the following fields and options:

- Transfer Frequency:** A dropdown menu set to 'Daily'.
- Start Transferring:** A date field set to '27 Aug 2019' with a calendar icon.
- Stop Transferring:** A section with radio buttons for 'on' (selected) and 'after', and a date field set to '27 Aug 2019' with a calendar icon.
- Note:** A text input field containing the word 'lunch', with a character count of '75 Characters Left'.
- Also Transfer Today:** An unchecked checkbox with a help icon.
- Buttons:** 'Setup' (green) and 'Cancel' (grey) buttons.
- Footer:** 'Back to Dashboard' link and copyright information: 'Copyright © 2006, 2017, Oracle and/or its affiliates. All rights reserved. | Security Information | Terms and Conditions'.

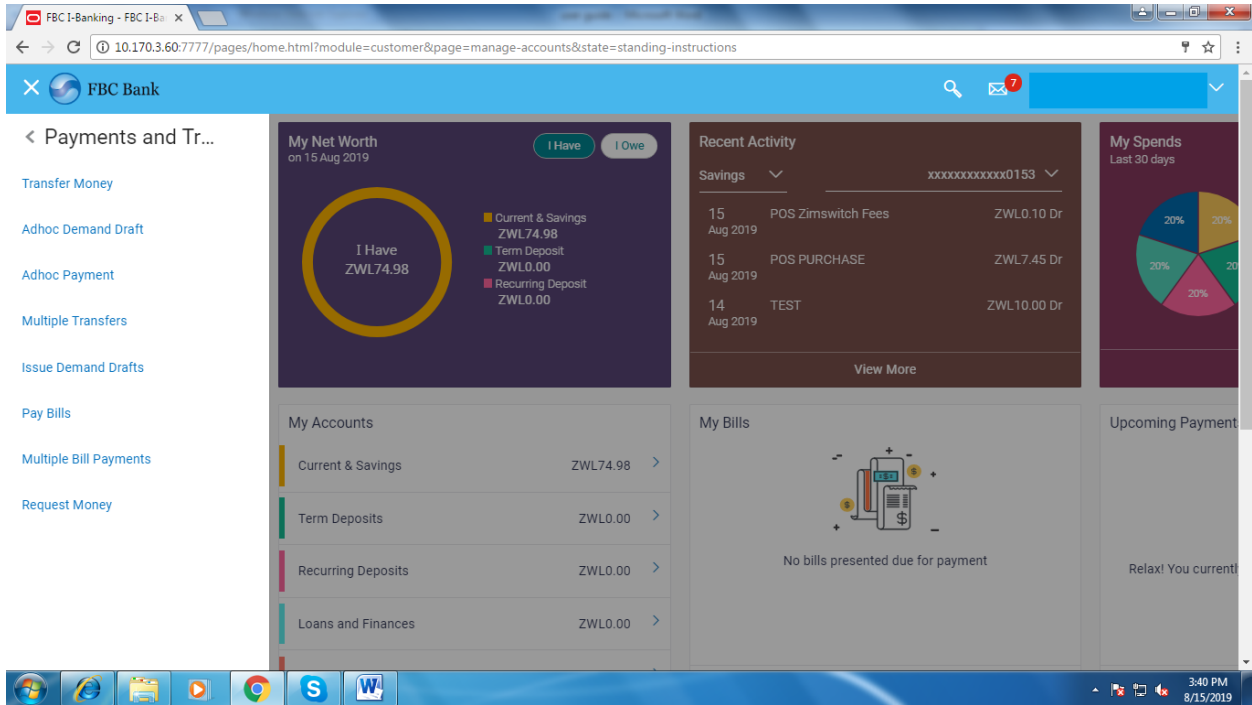
Once all the details and preferred dates for payments have been inputted, click set up or cancel to invalidate.

Payments and transfers



The screenshot shows the 'Repeat Transfers' page in the FBC Bank online banking interface. The page is titled 'Repeat Transfers - FBC Bank' and has a navigation menu on the left with 'Payments and Transfers' selected. The main content area is titled 'View Repeat Transfers' and 'Set Repeat Transfers'. It features a search bar labeled 'Search By Account Name' and a table with the following columns: 'Transfer To', 'Transfer From', 'Transfer Type', and 'Next Payment'. The table is currently empty, displaying 'No data to display.' Below the table is a pagination control showing 'Page 1 (0 of 0 Items)' with navigation arrows. At the bottom of the page, there is a 'Back to Dashboard' link and the same copyright information as seen in the previous screenshot.

Payments and transfers menu

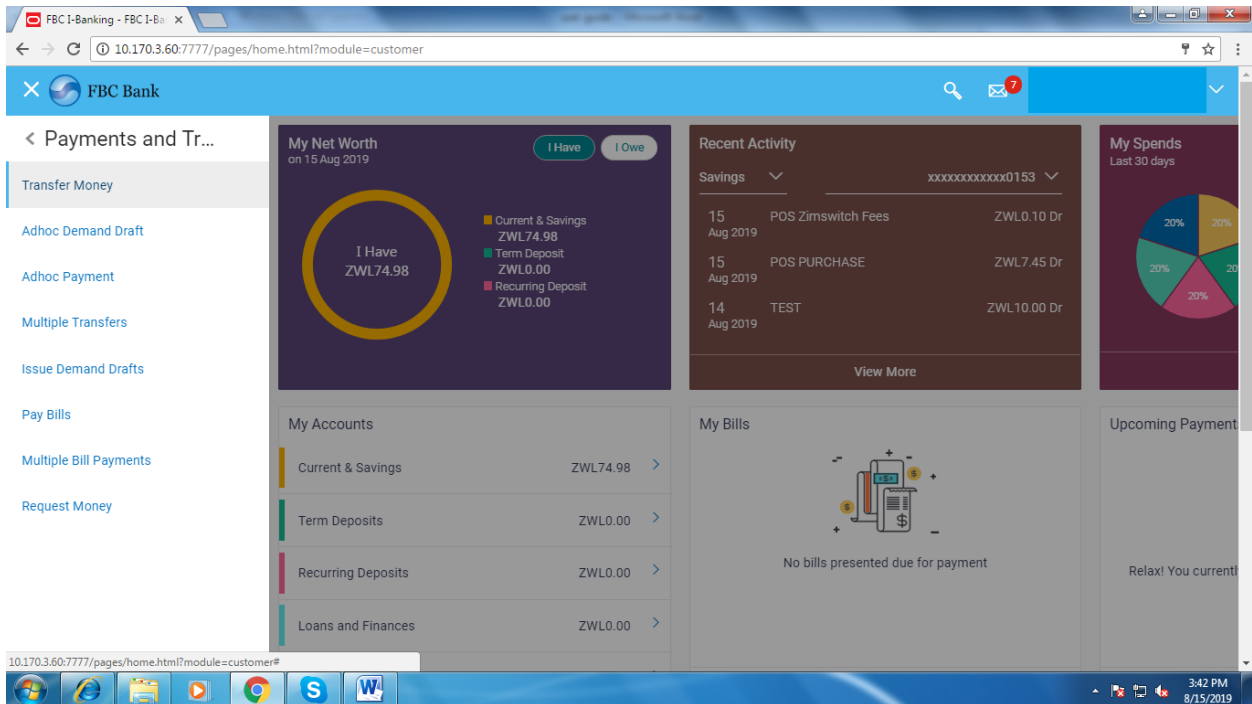


The screenshot shows the FBC Bank website interface. The top navigation bar includes the FBC Bank logo, a search icon, and a notification icon with a red '7'. The main content area is divided into several sections:

- Payments and Tr...** (left sidebar menu):
 - Transfer Money
 - Adhoc Demand Draft
 - Adhoc Payment
 - Multiple Transfers
 - Issue Demand Drafts
 - Pay Bills
 - Multiple Bill Payments
 - Request Money
- My Net Worth** (top left):
 - on 15 Aug 2019
 - I Have ZWL74.98
 - I Owe
 - Current & Savings ZWL74.98
 - Term Deposit ZWL0.00
 - Recurring Deposit ZWL0.00
- Recent Activity** (top middle):
 - Savings xxxxxxxxxxxxxxx0153
 - 15 Aug 2019 POS Zimswitch Fees ZWL0.10 Dr
 - 15 Aug 2019 POS PURCHASE ZWL7.45 Dr
 - 14 Aug 2019 TEST ZWL10.00 Dr
 - View More
- My Spends** (top right):
 - Last 30 days
 - Pie chart showing 20% for each of four categories.
- My Accounts** (middle left):
 - Current & Savings ZWL74.98 >
 - Term Deposits ZWL0.00 >
 - Recurring Deposits ZWL0.00 >
 - Loans and Finances ZWL0.00 >
- My Bills** (middle middle):
 - No bills presented due for payment
- Upcoming Payment** (middle right):
 - Relax! You current

The Windows taskbar at the bottom shows the time as 3:40 PM on 8/15/2019.

Select transfer money



This screenshot is identical to the previous one, but the 'Transfer Money' option in the left sidebar menu is highlighted with a grey background, indicating it is the selected option.

Under transfer money you have the option to

1) Select existing beneficiary , add amount , reason for payment and transfer

The screenshot shows the 'Transfer Money' interface for an existing beneficiary. The account type is 'Internal' and the beneficiary name is 'kuda'. The transfer amount is set to ZWL 1.00. The transfer when is set to 'Now'. A note 'lunch' is entered. The balance is ZWL74.98. A 'Transfer' button is visible at the bottom.

Transferring money has never been easier!
Transfer money to registered payees across the globe from your FBC bank savings or current accounts. You can also transfer money to your friends' Mobile, Email ID and Facebook accounts.

Haven't registered your payee yet?
No problem! Use the Adhoc Transfer service to transfer money.

Did you know?
You can transfer money towards multiple payees at once from the Multiple Transfers option

2) New beneficiary
Refer to above (Manage beneficiaries)

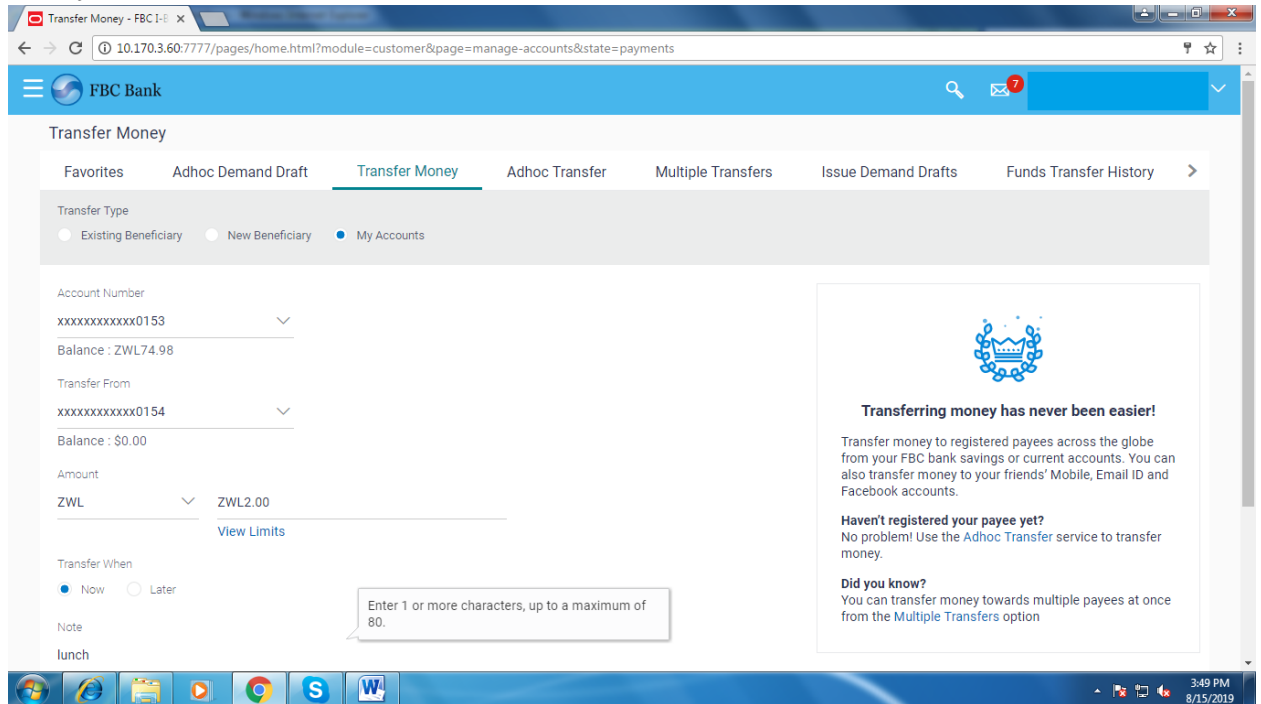
The screenshot shows the 'Transfer Money' interface for a new beneficiary. The 'Transfer Type' is set to 'New Beneficiary'. The 'Transfer Via' is set to 'Email/Mobile'. The amount is set to ZWL. The transfer from account is 'xxxxxxx0153'. The balance is ZWL74.98. A 'Transfer' button is visible at the bottom.

Transferring money has never been easier!
Transfer money to registered payees across the globe from your FBC bank savings or current accounts. You can also transfer money to your friends' Mobile, Email ID and Facebook accounts.

Haven't registered your payee yet?
No problem! Use the Adhoc Transfer service to transfer money.

Did you know?
You can transfer money towards multiple payees at once from the Multiple Transfers option

3) My accounts / own account transfer



Transfer Money - FBC Bank

10.170.3.60:7777/pages/home.html?module=customer&page=manage-accounts&state=payments

Favorites Adhoc Demand Draft **Transfer Money** Adhoc Transfer Multiple Transfers Issue Demand Drafts Funds Transfer History

Transfer Type
 Existing Beneficiary New Beneficiary My Accounts

Account Number
xxxxxxxxxxxx0153
Balance : ZWL74.98

Transfer From
xxxxxxxxxxxx0154
Balance : \$0.00

Amount
ZWL [View Limits](#)

Transfer When
 Now Later

Note
lunch

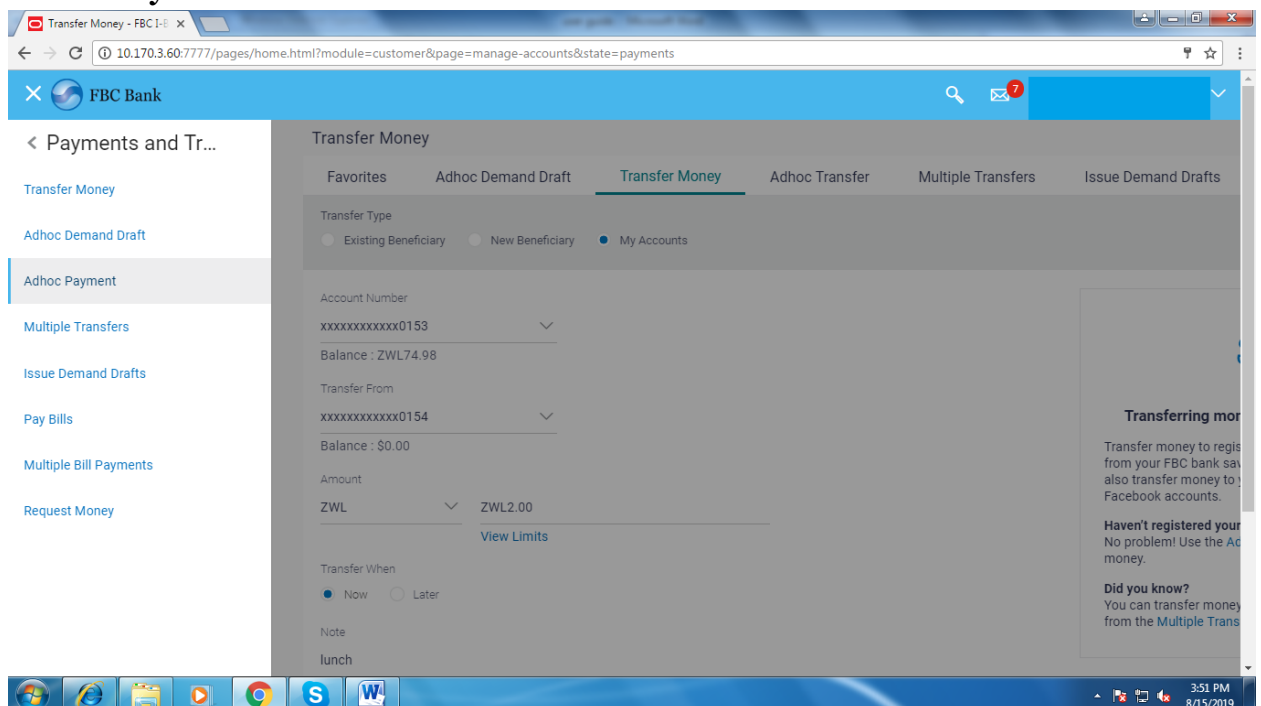
Enter 1 or more characters, up to a maximum of 80.

Transferring money has never been easier!
Transfer money to registered payees across the globe from your FBC bank savings or current accounts. You can also transfer money to your friends' Mobile, Email ID and Facebook accounts.
Haven't registered your payee yet?
No problem! Use the Adhoc Transfer service to transfer money.
Did you know?
You can transfer money towards multiple payees at once from the Multiple Transfers option

3:49 PM 8/15/2019

For own account transfer, the beneficiary account is the account number sitting at the top of the source account annotated as transfer from. Input the amount to be transferred next to the amount section above view limits.

Adhoc Payments



Transfer Money - FBC Bank

10.170.3.60:7777/pages/home.html?module=customer&page=manage-accounts&state=payments

Payments and Tr...

Transfer Money
Adhoc Demand Draft
Adhoc Payment
Multiple Transfers
Issue Demand Drafts
Pay Bills
Multiple Bill Payments
Request Money

Transfer Money

Favorites Adhoc Demand Draft **Transfer Money** Adhoc Transfer Multiple Transfers Issue Demand Drafts

Transfer Type
 Existing Beneficiary New Beneficiary My Accounts

Account Number
xxxxxxxxxxxx0153
Balance : ZWL74.98

Transfer From
xxxxxxxxxxxx0154
Balance : \$0.00

Amount
ZWL [View Limits](#)

Transfer When
 Now Later

Note
lunch

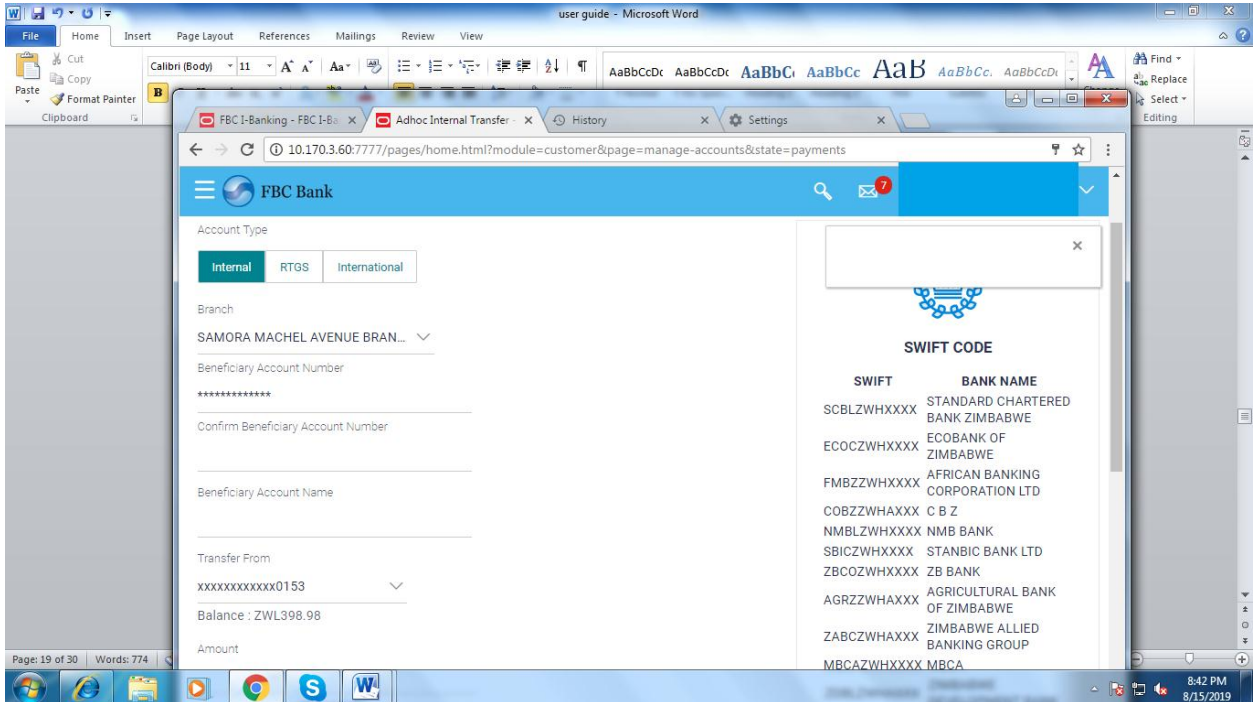
Enter 1 or more characters, up to a maximum of 80.

Transferring mor
Transfer money to regis from your FBC bank sav also transfer money to ; Facebook accounts.
Haven't registered your
No problem! Use the Ac money.
Did you know?
You can transfer money from the Multiple Trans

3:51 PM 8/15/2019

Adhoc payments are a group of payments which includes internal and RTGS payments,

Internal

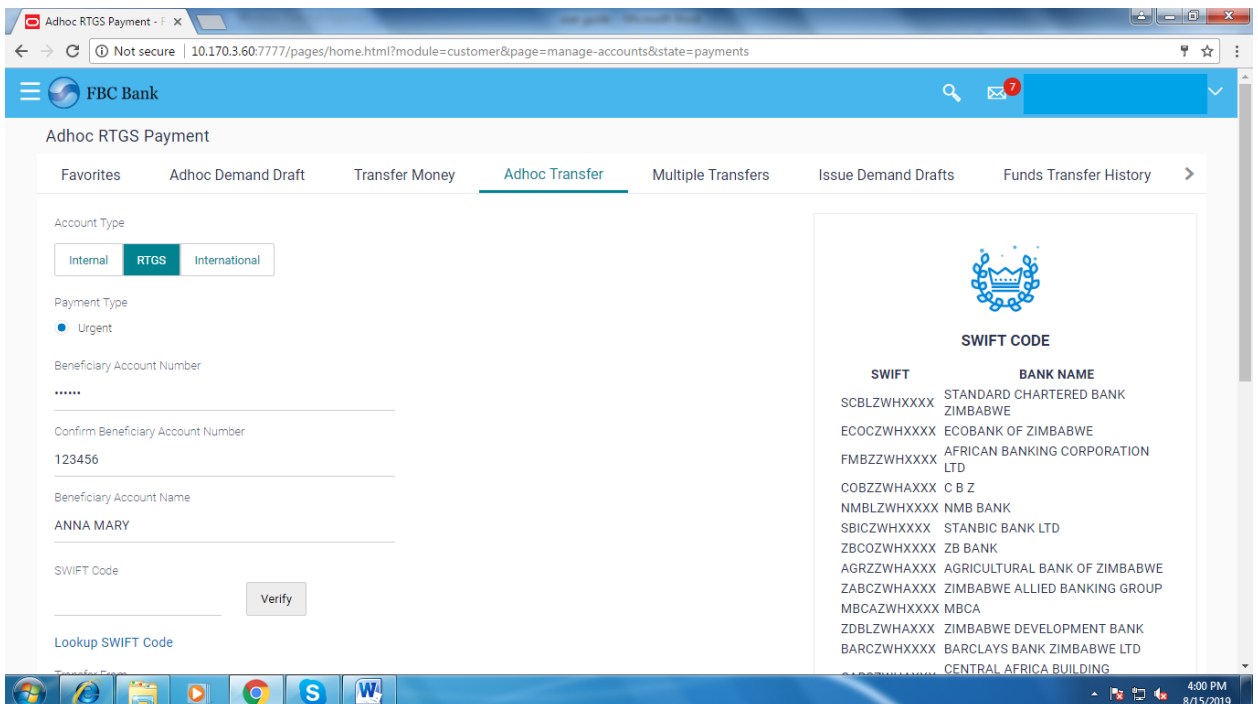


The screenshot shows a Microsoft Word window titled 'user guide - Microsoft Word' with a browser window overlaid. The browser window displays the FBC Bank website at the URL '10.170.3.60:7777/pages/home.html?module=customer&page=manage-accounts&state=payments'. The page title is 'FBC Bank'. The main content area is titled 'Account Type' and has three tabs: 'Internal' (selected), 'RTGS', and 'International'. Below the tabs, the 'Branch' is set to 'SAMORA MACHEL AVENUE BRAN...'. The 'Beneficiary Account Number' field contains '*****'. The 'Confirm Beneficiary Account Number' field is empty. The 'Beneficiary Account Name' field is empty. The 'Transfer From' dropdown is set to 'xxxxxxxxxxx0153'. The 'Balance' is 'ZWL398.98'. The 'Amount' field is empty. On the right side, there is a 'SWIFT CODE' section with a table of bank names and their corresponding SWIFT codes.

SWIFT	BANK NAME
SCBLZWHXXXX	STANDARD CHARTERED BANK ZIMBABWE
ECOCZWHXXXX	ECOBANK OF ZIMBABWE
FMBZZWHXXXX	AFRICAN BANKING CORPORATION LTD
COBZZWHXXXX	C B Z
NMBLZWHXXXX	NMB BANK
SBICZWHXXXX	STANBIC BANK LTD
ZBCOZWHXXXX	ZB BANK
AGRZZWHXXXX	AGRICULTURAL BANK OF ZIMBABWE
ZABCZWHXXXX	ZIMBABWE ALLIED BANKING GROUP
MBCAZWHXXXX	MBCA

Fill in the beneficiary internal account details. The system validates the beneficiary account number.

RTGS



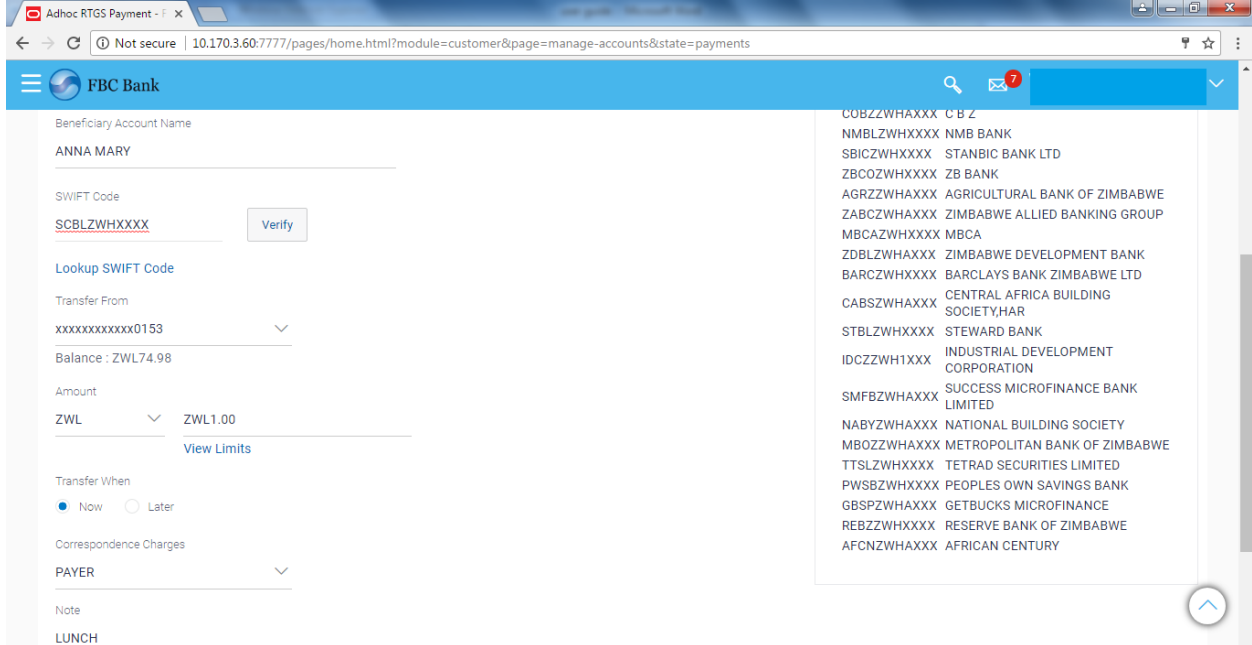
The screenshot shows a Microsoft Word window titled 'Adhoc RTGS Payment - F...' with a browser window overlaid. The browser window displays the FBC Bank website at the URL '10.170.3.60:7777/pages/home.html?module=customer&page=manage-accounts&state=payments'. The page title is 'FBC Bank'. The main content area is titled 'Adhoc RTGS Payment'. There are several tabs: 'Favorites', 'Adhoc Demand Draft', 'Transfer Money', 'Adhoc Transfer' (selected), 'Multiple Transfers', 'Issue Demand Drafts', and 'Funds Transfer History'. Below the tabs, the 'Account Type' has three tabs: 'Internal', 'RTGS' (selected), and 'International'. The 'Payment Type' is set to 'Urgent'. The 'Beneficiary Account Number' field contains '.....'. The 'Confirm Beneficiary Account Number' field contains '123456'. The 'Beneficiary Account Name' field contains 'ANNA MARY'. The 'SWIFT Code' field is empty. There is a 'Verify' button next to the SWIFT Code field. On the right side, there is a 'SWIFT CODE' section with a table of bank names and their corresponding SWIFT codes.

SWIFT	BANK NAME
SCBLZWHXXXX	STANDARD CHARTERED BANK ZIMBABWE
ECOCZWHXXXX	ECOBANK OF ZIMBABWE
FMBZZWHXXXX	AFRICAN BANKING CORPORATION LTD
COBZZWHXXXX	C B Z
NMBLZWHXXXX	NMB BANK
SBICZWHXXXX	STANBIC BANK LTD
ZBCOZWHXXXX	ZB BANK
AGRZZWHXXXX	AGRICULTURAL BANK OF ZIMBABWE
ZABCZWHXXXX	ZIMBABWE ALLIED BANKING GROUP
MBCAZWHXXXX	MBCA
ZDBLZWHXXXX	ZIMBABWE DEVELOPMENT BANK
BARCZWHXXXX	BARCLAYS BANK ZIMBABWE LTD
CAZWHXXXX	CENTRAL AFRICA BUILDING

Fill in the beneficiary details

Copy swift code from the list of swift codes available on the far right hand side of the page

Paste the swift code, and click verify



Adhoc RTGS Payment - F X

Not secure | 10.170.3.60:7777/pages/home.html?module=customer&page=manage-accounts&state=payments

FBC Bank

Beneficiary Account Name
ANNA MARY

SWIFT Code
SCBLZWHXXXX

Lookup SWIFT Code

Transfer From
xxxxxxxxxxxx0153

Balance : ZWL74.98

Amount
ZWL [View Limits](#)

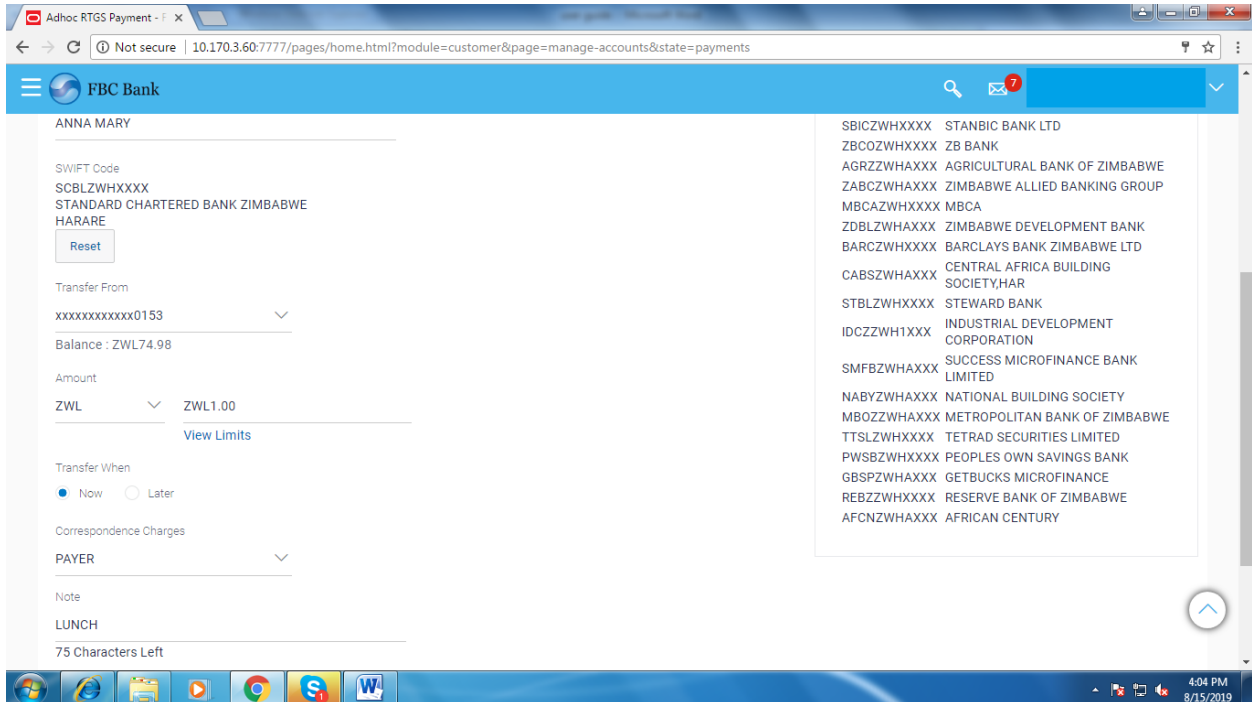
Transfer When
 Now Later

Correspondence Charges
PAYER

Note
LUNCH

- COBZZWHAXXX C B Z
- NMBLZWHXXXX NMB BANK
- SBICZWHXXXX STANBIC BANK LTD
- ZBCOZWHXXXX ZB BANK
- AGRZZWHAXXX AGRICULTURAL BANK OF ZIMBABWE
- ZABCZWHAXXX ZIMBABWE ALLIED BANKING GROUP
- MBCAZWHXXXX MBCA
- ZDBLZWHAXXX ZIMBABWE DEVELOPMENT BANK
- BARCZWHXXXX BARCLAYS BANK ZIMBABWE LTD
- CABSZWHAXXX CENTRAL AFRICA BUILDING SOCIETY,HAR
- STBLZWHXXXX STEWARD BANK
- IDCZZWH1XXX INDUSTRIAL DEVELOPMENT CORPORATION
- SMFBZWHAXXX SUCCESS MICROFINANCE BANK LIMITED
- NABYZWHAXXX NATIONAL BUILDING SOCIETY
- MBOZZWHAXXX METROPOLITAN BANK OF ZIMBABWE
- TTSLZWHXXXX TETRAD SECURITIES LIMITED
- PWSBZWHXXXX PEOPLES OWN SAVINGS BANK
- GBSPZWHAXXX GETBUCKS MICROFINANCE
- REBZZWHXXXX RESERVE BANK OF ZIMBABWE
- AFNCZWHAXXX AFRICAN CENTURY

In the event that you pick the wrong bank, select reset and copy the correct one



Adhoc RTGS Payment - F X

Not secure | 10.170.3.60:7777/pages/home.html?module=customer&page=manage-accounts&state=payments

FBC Bank

ANNA MARY

SWIFT Code
SCBLZWHXXXX
STANDARD CHARTERED BANK ZIMBABWE HARARE

Transfer From
xxxxxxxxxxxx0153

Balance : ZWL74.98

Amount
ZWL [View Limits](#)

Transfer When
 Now Later

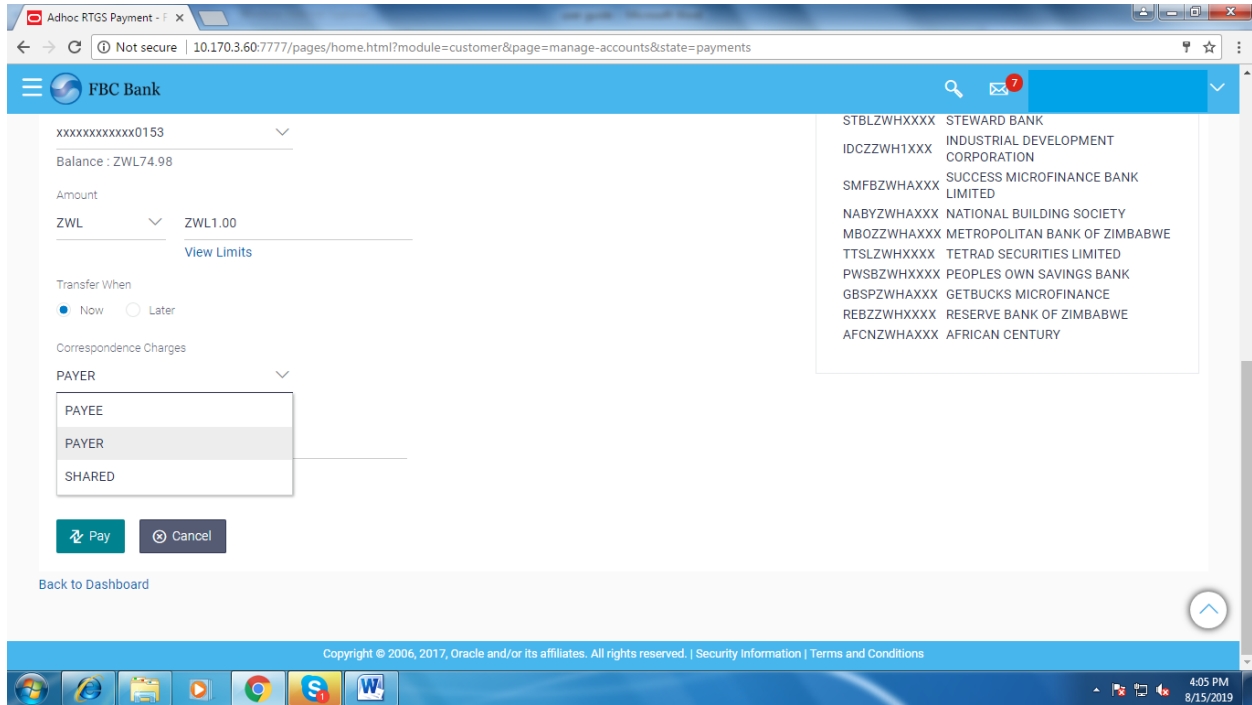
Correspondence Charges
PAYER

Note
LUNCH

75 Characters Left

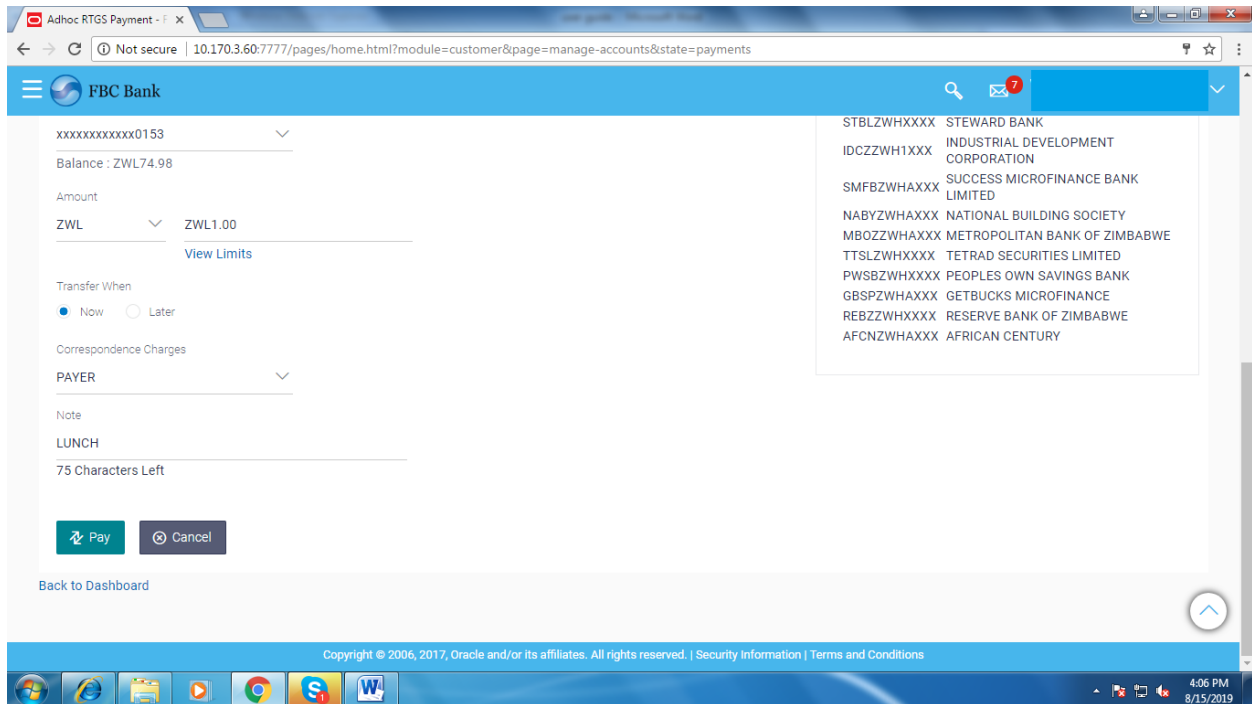
- SBICZWHXXXX STANBIC BANK LTD
- ZBCOZWHXXXX ZB BANK
- AGRZZWHAXXX AGRICULTURAL BANK OF ZIMBABWE
- ZABCZWHAXXX ZIMBABWE ALLIED BANKING GROUP
- MBCAZWHXXXX MBCA
- ZDBLZWHAXXX ZIMBABWE DEVELOPMENT BANK
- BARCZWHXXXX BARCLAYS BANK ZIMBABWE LTD
- CABSZWHAXXX CENTRAL AFRICA BUILDING SOCIETY,HAR
- STBLZWHXXXX STEWARD BANK
- IDCZZWH1XXX INDUSTRIAL DEVELOPMENT CORPORATION
- SMFBZWHAXXX SUCCESS MICROFINANCE BANK LIMITED
- NABYZWHAXXX NATIONAL BUILDING SOCIETY
- MBOZZWHAXXX METROPOLITAN BANK OF ZIMBABWE
- TTSLZWHXXXX TETRAD SECURITIES LIMITED
- PWSBZWHXXXX PEOPLES OWN SAVINGS BANK
- GBSPZWHAXXX GETBUCKS MICROFINANCE
- REBZZWHXXXX RESERVE BANK OF ZIMBABWE
- AFNCZWHAXXX AFRICAN CENTURY

For correspondence charges, select payer



The screenshot shows the FBC Bank payment interface. The account number is xxxxxxxxxxxx0153 and the balance is ZWL74.98. The amount to be paid is ZWL1.00. The 'Correspondence Charges' dropdown menu is open, showing 'PAYER' as the selected option. A list of banks is displayed on the right side of the screen, including STBLZWHXXXX (STEWARD BANK), IDCZZWH1XXX (INDUSTRIAL DEVELOPMENT CORPORATION), SMFBZWHAXXX (SUCCESS MICROFINANCE BANK LIMITED), NABYZWHAXXX (NATIONAL BUILDING SOCIETY), MBOZZWHAXXX (METROPOLITAN BANK OF ZIMBABWE), TTSLZWHXXXX (TETRAD SECURITIES LIMITED), PWSBZWHXXXX (PEOPLES OWN SAVINGS BANK), GBSPZWHAXXX (GETBUCKS MICROFINANCE), REBZZWHXXXX (RESERVE BANK OF ZIMBABWE), and AFCNZWHAXXX (AFRICAN CENTURY). The 'Pay' button is highlighted in green.

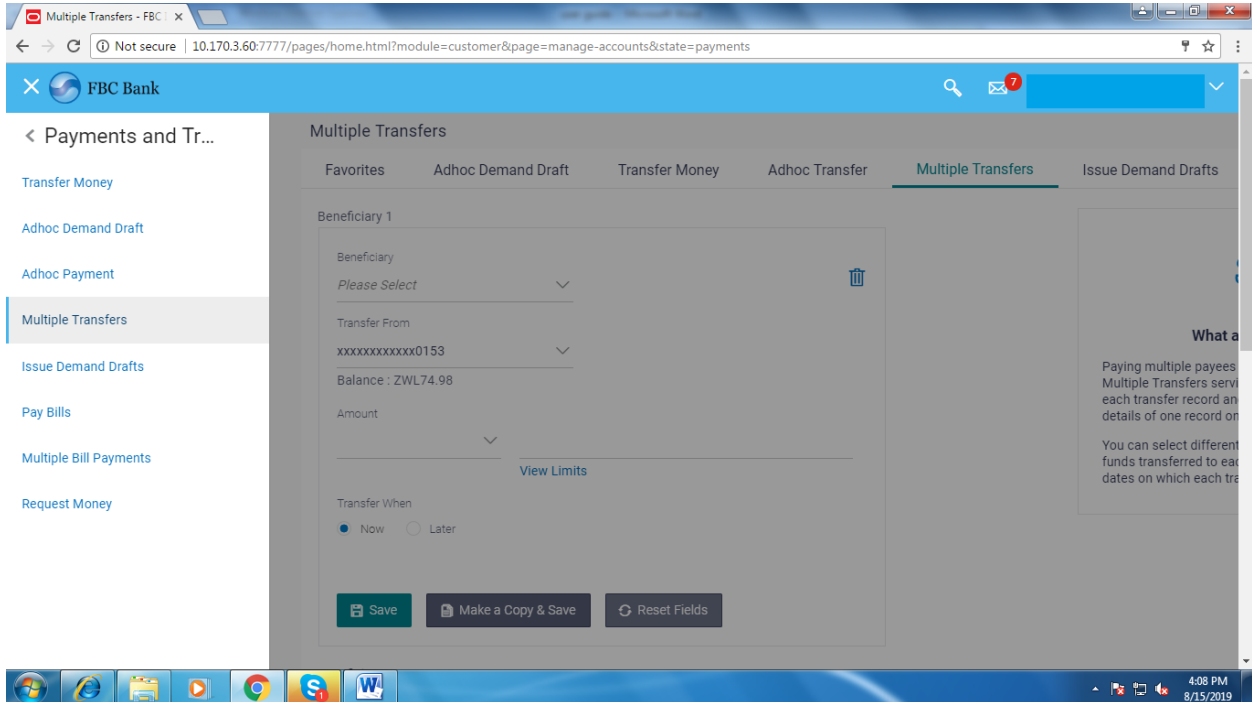
Click pay to complete the transaction



The screenshot shows the FBC Bank payment interface. The account number is xxxxxxxxxxxx0153 and the balance is ZWL74.98. The amount to be paid is ZWL1.00. The 'Correspondence Charges' dropdown menu is open, showing 'PAYER' as the selected option. A list of banks is displayed on the right side of the screen, including STBLZWHXXXX (STEWARD BANK), IDCZZWH1XXX (INDUSTRIAL DEVELOPMENT CORPORATION), SMFBZWHAXXX (SUCCESS MICROFINANCE BANK LIMITED), NABYZWHAXXX (NATIONAL BUILDING SOCIETY), MBOZZWHAXXX (METROPOLITAN BANK OF ZIMBABWE), TTSLZWHXXXX (TETRAD SECURITIES LIMITED), PWSBZWHXXXX (PEOPLES OWN SAVINGS BANK), GBSPZWHAXXX (GETBUCKS MICROFINANCE), REBZZWHXXXX (RESERVE BANK OF ZIMBABWE), and AFCNZWHAXXX (AFRICAN CENTURY). The 'Pay' button is highlighted in green. The 'Note' field contains the text 'LUNCH' and has 75 characters left.

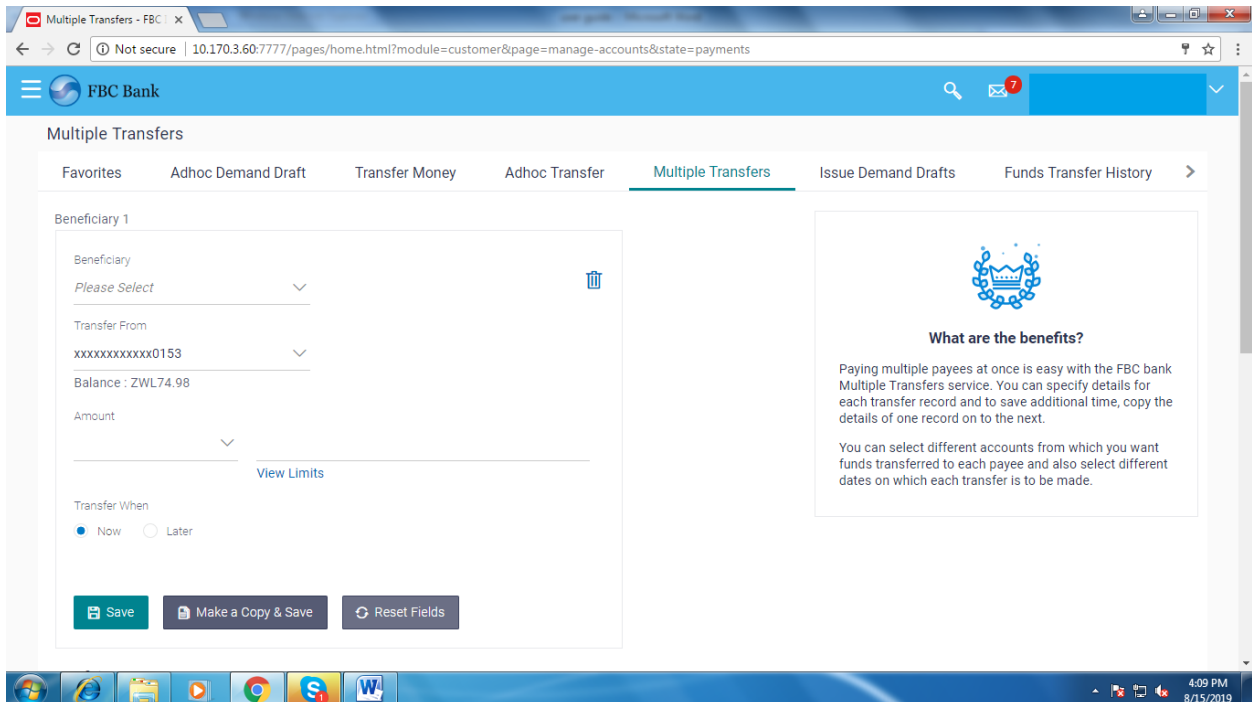
Multiple transfers

Go to multiple transfers under payments



The screenshot shows the FBC Bank web interface for the 'Multiple Transfers' page. The browser address bar shows the URL: `10.170.3.60:7777/pages/home.html?module=customer&page=manage-accounts&state=payments`. The page title is 'Multiple Transfers'. The left sidebar contains a navigation menu with options: 'Payments and Tr...', 'Transfer Money', 'Adhoc Demand Draft', 'Adhoc Payment', 'Multiple Transfers' (highlighted), 'Issue Demand Drafts', 'Pay Bills', 'Multiple Bill Payments', and 'Request Money'. The main content area has a breadcrumb trail: 'Favorites > Adhoc Demand Draft > Transfer Money > Adhoc Transfer > Multiple Transfers > Issue Demand Drafts'. The 'Multiple Transfers' section is active, showing a form for 'Beneficiary 1'. The form fields are: 'Beneficiary' (Please Select), 'Transfer From' (xxxxxxxxxx0153), 'Balance : ZWL74.98', 'Amount', and 'Transfer When' (Now selected, Later). There are buttons for 'Save', 'Make a Copy & Save', and 'Reset Fields'. A 'View Limits' link is also present. On the right, there is a 'What are the benefits?' section with text: 'Paying multiple payees Multiple Transfers serv... each transfer record an... details of one record on... You can select different funds transferred to eat... dates on which each tra...'

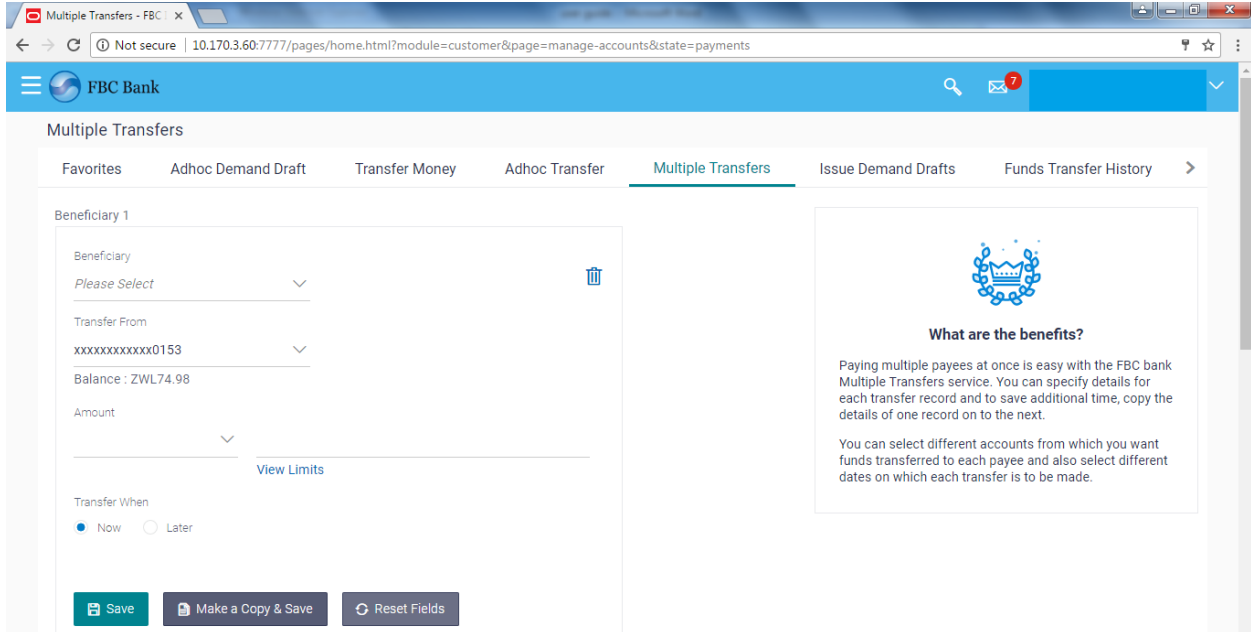
Select beneficiary, complete details and save.



This screenshot is similar to the previous one, showing the 'Multiple Transfers' form. The breadcrumb trail is: 'Favorites > Adhoc Demand Draft > Transfer Money > Adhoc Transfer > Multiple Transfers > Issue Demand Drafts > Funds Transfer History >'. The 'What are the benefits?' section is expanded, showing a crown icon and the following text: 'Paying multiple payees at once is easy with the FBC bank Multiple Transfers service. You can specify details for each transfer record and to save additional time, copy the details of one record on to the next. You can select different accounts from which you want funds transferred to each payee and also select different dates on which each transfer is to be made.'

Select the second beneficiary, complete details , save

You can make as many as 5 payments (please note transactions are supposed to be of the same nature, either internal or RTGS)



Multiple Transfers - FBC

Not secure | 10.170.3.60:7777/pages/home.html?module=customer&page=manage-accounts&state=payments

FBC Bank

Multiple Transfers

Favorites Adhoc Demand Draft Transfer Money Adhoc Transfer **Multiple Transfers** Issue Demand Drafts Funds Transfer History

Beneficiary 1

Beneficiary
Please Select

Transfer From
xxxxxxxxxxx0153

Balance : ZWL74.98

Amount

Transfer When
 Now Later

Save Make a Copy & Save Reset Fields

What are the benefits?

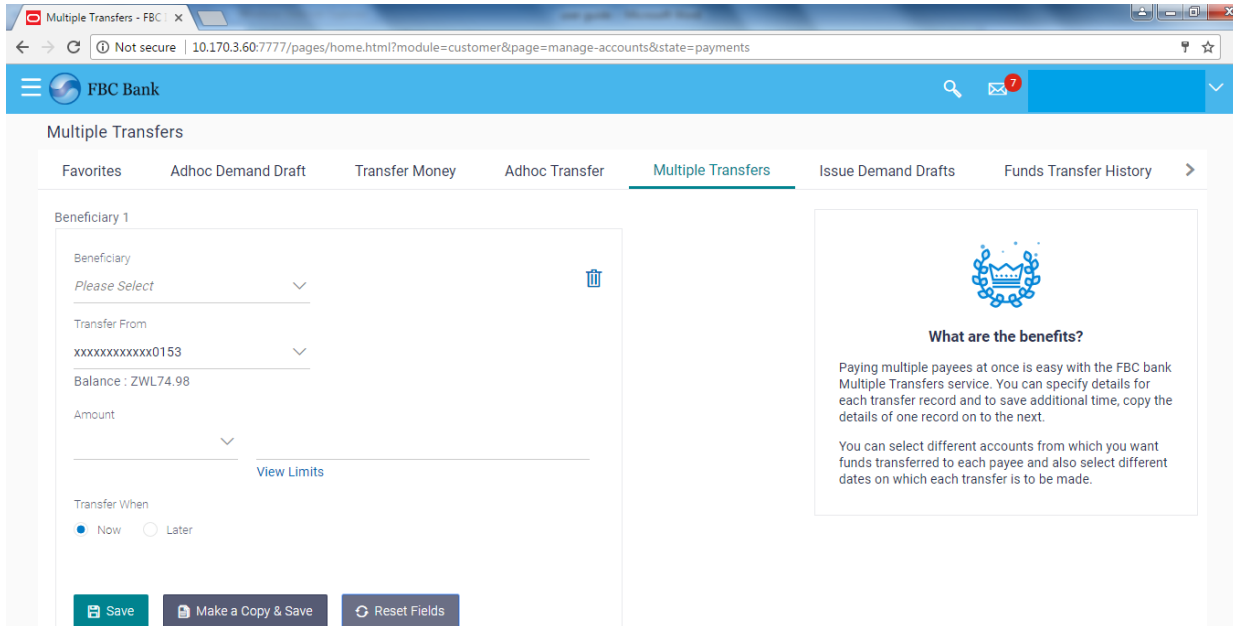
Paying multiple payees at once is easy with the FBC bank Multiple Transfers service. You can specify details for each transfer record and to save additional time, copy the details of one record on to the next.

You can select different accounts from which you want funds transferred to each payee and also select different dates on which each transfer is to be made.

When the desired number of payments have been saved, click submit

Reset fields

Reset fields when data entered is incorrect



Multiple Transfers - FBC

Not secure | 10.170.3.60:7777/pages/home.html?module=customer&page=manage-accounts&state=payments

FBC Bank

Multiple Transfers

Favorites Adhoc Demand Draft Transfer Money Adhoc Transfer **Multiple Transfers** Issue Demand Drafts Funds Transfer History

Beneficiary 1

Beneficiary
Please Select

Transfer From
xxxxxxxxxxx0153

Balance : ZWL74.98

Amount

Transfer When
 Now Later

Save Make a Copy & Save Reset Fields

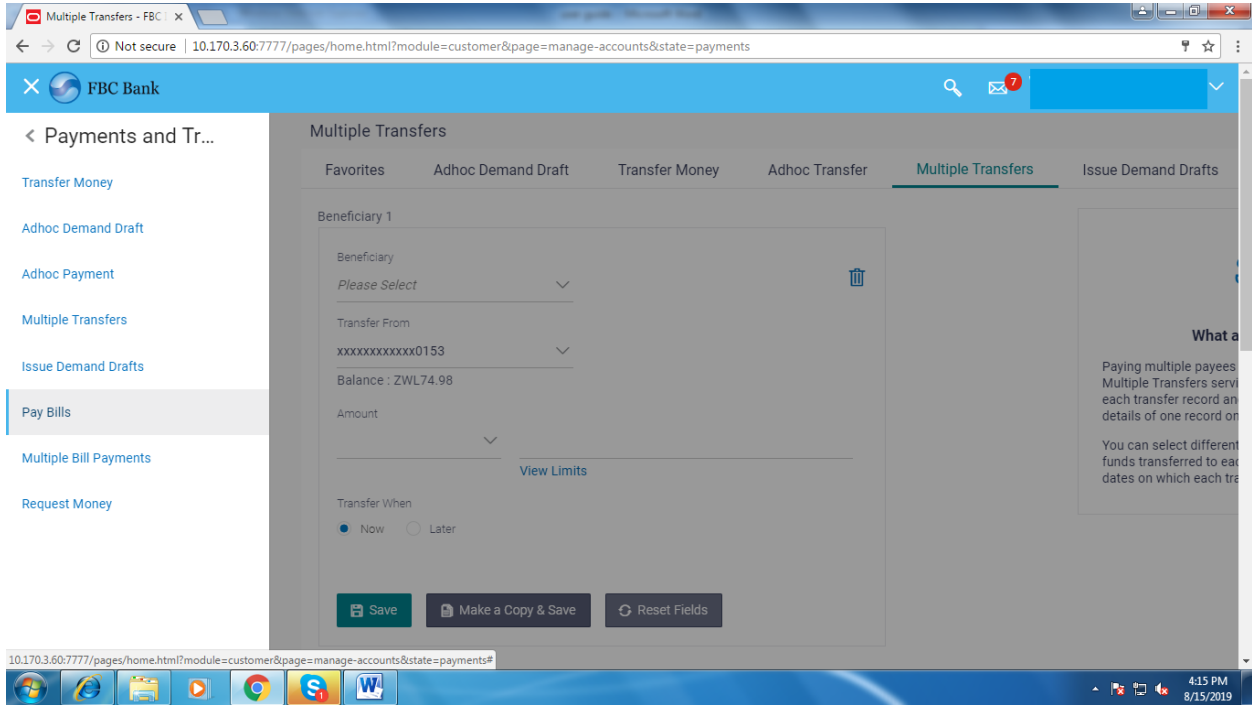
What are the benefits?

Paying multiple payees at once is easy with the FBC bank Multiple Transfers service. You can specify details for each transfer record and to save additional time, copy the details of one record on to the next.

You can select different accounts from which you want funds transferred to each payee and also select different dates on which each transfer is to be made.

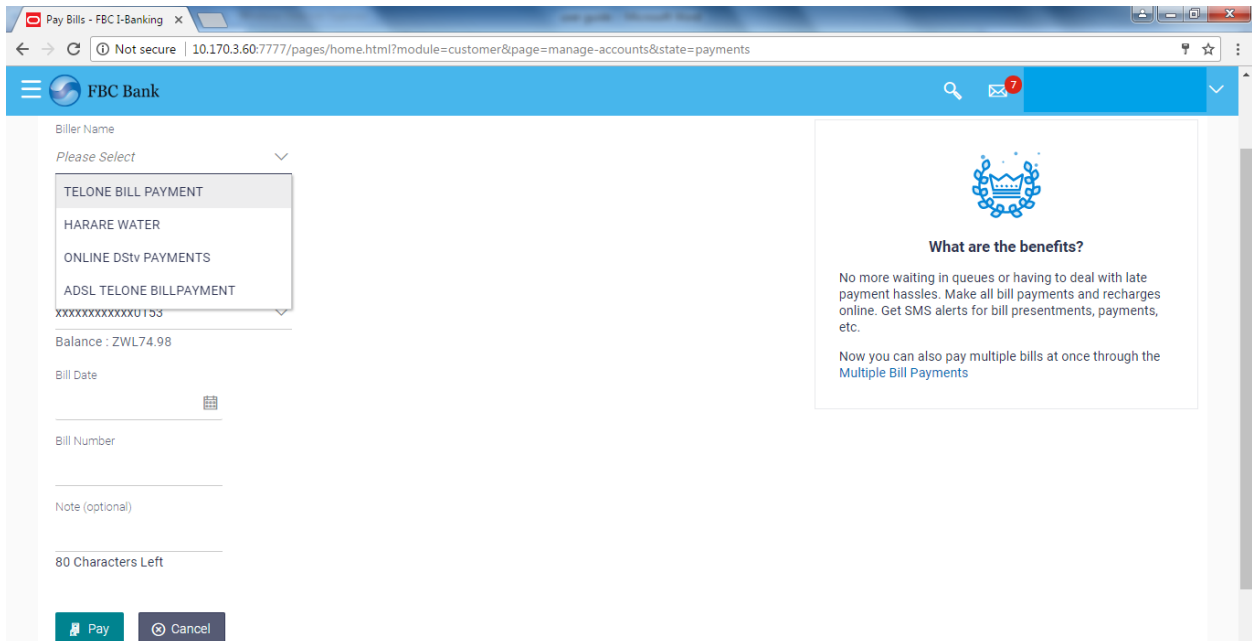
Pay bills

Click on pay bills under payments



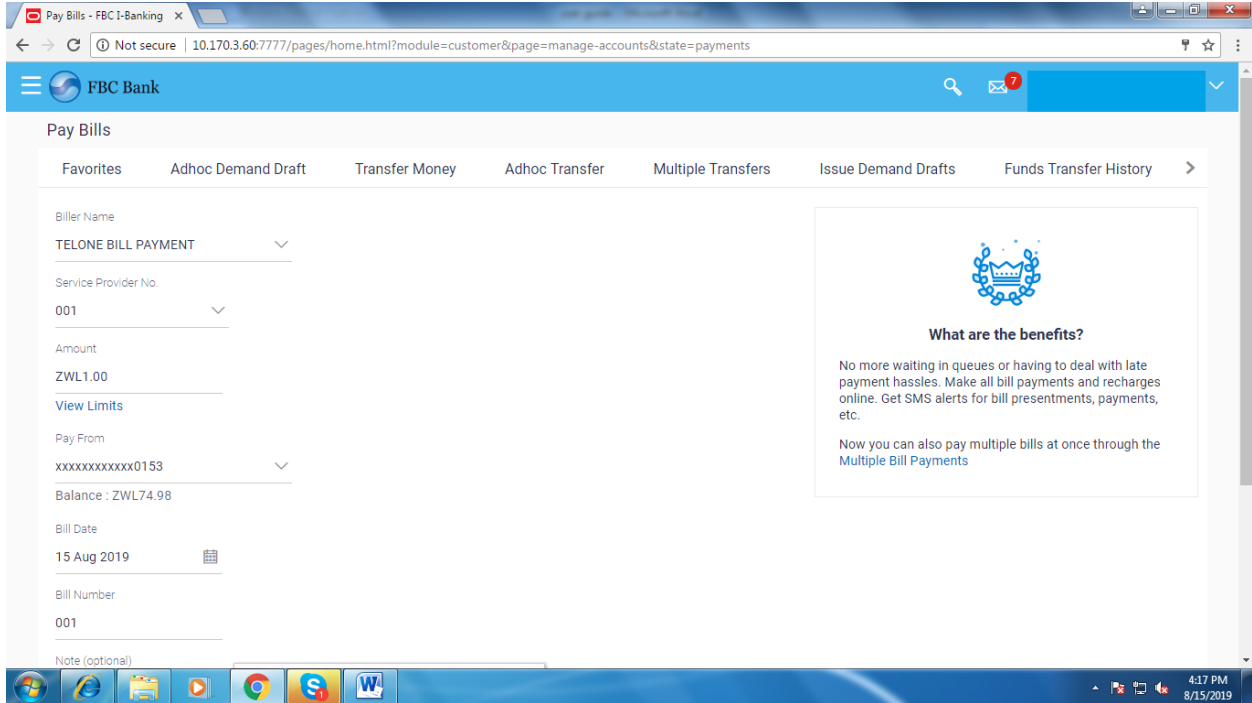
The screenshot shows the FBC Bank web interface for the 'Multiple Transfers' page. The browser address bar shows the URL: 10.170.3.60:7777/pages/home.html?module=customer&page=manage-accounts&state=payments. The page header includes the FBC Bank logo and navigation icons. A left sidebar menu is visible with options: Payments and Tr..., Transfer Money, Adhoc Demand Draft, Adhoc Payment, Multiple Transfers, Issue Demand Drafts, Pay Bills (highlighted), Multiple Bill Payments, and Request Money. The main content area is titled 'Multiple Transfers' and has tabs for Favorites, Adhoc Demand Draft, Transfer Money, Adhoc Transfer, Multiple Transfers (active), and Issue Demand Drafts. The 'Beneficiary 1' section contains a dropdown menu for 'Beneficiary' (set to 'Please Select'), a dropdown for 'Transfer From' (set to 'xxxxxxxxxxx0153'), a 'Balance : ZWL74.98' field, and an 'Amount' dropdown. Below these are 'Transfer When' radio buttons for 'Now' (selected) and 'Later', and a 'View Limits' link. At the bottom are buttons for 'Save', 'Make a Copy & Save', and 'Reset Fields'. A right-hand panel titled 'What a...' contains text about paying multiple payees.

Select biller name from the list of available billers



The screenshot shows the FBC Bank web interface for the 'Pay Bills' page. The browser address bar shows the URL: 10.170.3.60:7777/pages/home.html?module=customer&page=manage-accounts&state=payments. The page header includes the FBC Bank logo and navigation icons. A left sidebar menu is visible with options: Biller Name, Please Select (dropdown), TELONE BILL PAYMENT, HARARE WATER, ONLINE DSTV PAYMENTS, ADSL TELONE BILLPAYMENT, xxxxxxxxxxxx0153, Balance : ZWL74.98, Bill Date, Bill Number, Note (optional), and 80 Characters Left. The main content area is titled 'Pay Bills' and has a dropdown menu for 'Biller Name' (set to 'Please Select') with a list of options: TELONE BILL PAYMENT, HARARE WATER, ONLINE DSTV PAYMENTS, ADSL TELONE BILLPAYMENT, and xxxxxxxxxxxx0153. Below the dropdown are fields for 'Bill Date', 'Bill Number', and 'Note (optional)'. At the bottom are buttons for 'Pay' and 'Cancel'. A right-hand panel titled 'What are the benefits?' contains text about online bill payments and SMS alerts.

Complete the available fields



Pay Bills

[Favorites](#)
[Adhoc Demand Draft](#)
[Transfer Money](#)
[Adhoc Transfer](#)
[Multiple Transfers](#)
[Issue Demand Drafts](#)
[Funds Transfer History](#)

Biller Name
 TELONE BILL PAYMENT

Service Provider No.
 001

Amount
 ZWL1.00

[View Limits](#)


Pay From
 xxxxxxxxxxxx0153

Balance : ZWL74.98

Bill Date
 15 Aug 2019

Bill Number
 001

Note (optional)

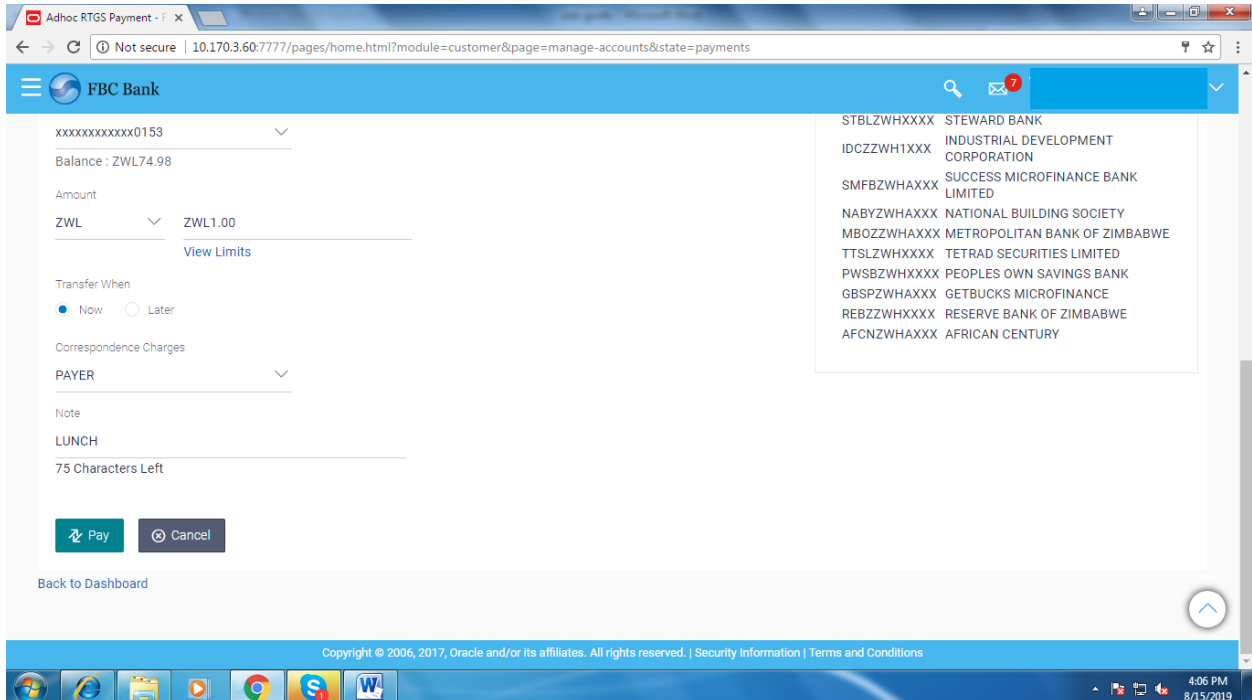


What are the benefits?

No more waiting in queues or having to deal with late payment hassles. Make all bill payments and recharges online. Get SMS alerts for bill presentments, payments, etc.

Now you can also pay multiple bills at once through the [Multiple Bill Payments](#)

Click on pay to complete the transactions



Adhoc RTGS Payment

xxxxxxxxxxxx0153
 Balance : ZWL74.98

Amount
 ZWL ZWL1.00
[View Limits](#)

Transfer When
 Now Later

Correspondence Charges
 PAYER

Note
 LUNCH
 75 Characters Left

[Back to Dashboard](#)

STBLZWHXXXX STEWARD BANK

IDCZZWH1XXX INDUSTRIAL DEVELOPMENT CORPORATION

SMFBZWHAXXX SUCCESS MICROFINANCE BANK LIMITED

NABYZWHAXXX NATIONAL BUILDING SOCIETY

MBOZZWHAXXX METROPOLITAN BANK OF ZIMBABWE

TTSLZWHXXXX TETRAD SECURITIES LIMITED

PWSBZWHXXXX PEOPLES OWN SAVINGS BANK

GBSPZWHAXXX GETBUCKS MICROFINANCE

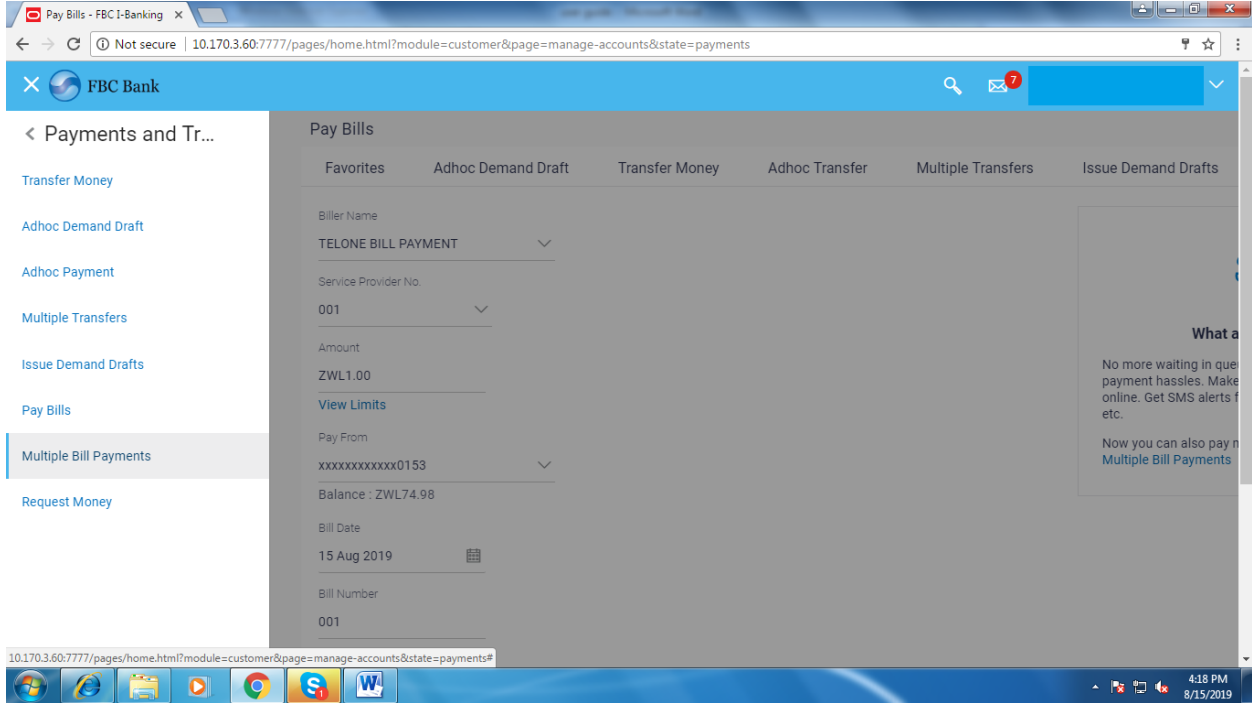
REBZZWHXXXX RESERVE BANK OF ZIMBABWE

AFCNZWHAXXX AFRICAN CENTURY

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Multiple bill payments

Go to multiple bill payments under payments

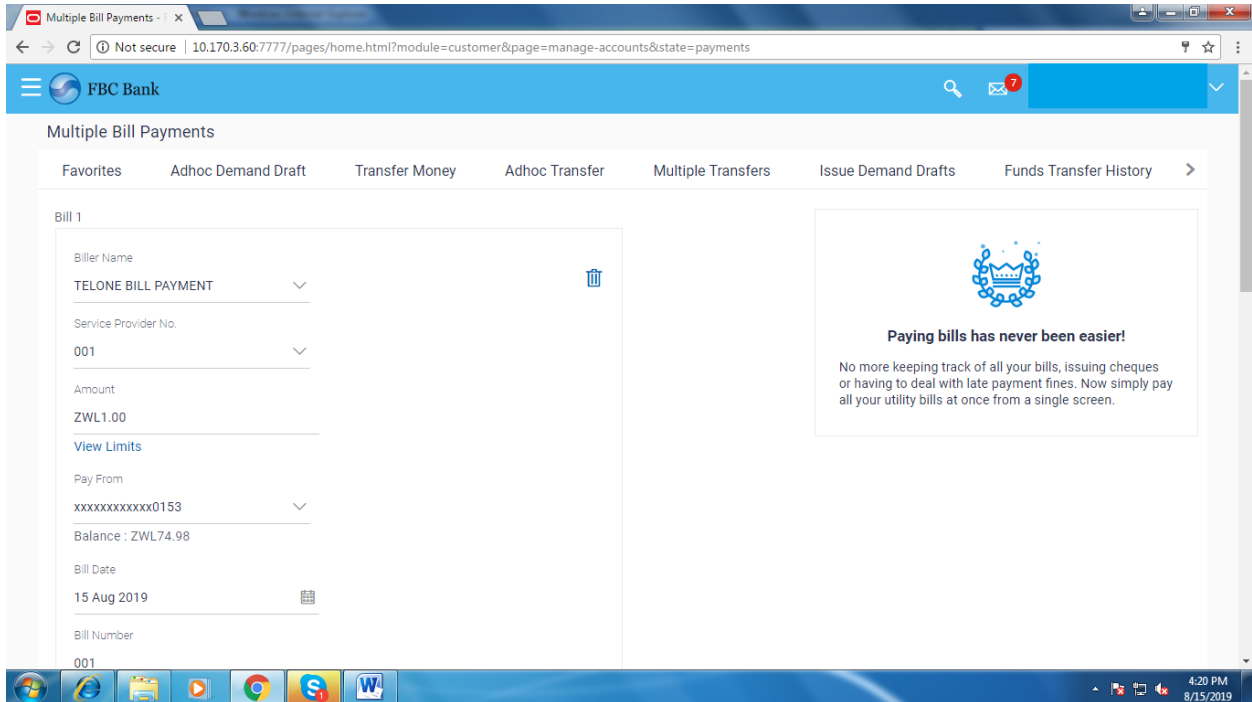


The screenshot shows the 'Pay Bills' page in the FBC Bank online banking interface. The browser address bar shows the URL: 10.170.3.60:7777/pages/home.html?module=customer&page=manage-accounts&state=payments. The page features a navigation menu on the left with options like 'Transfer Money', 'Adhoc Demand Draft', and 'Multiple Transfers'. The main content area is titled 'Pay Bills' and includes a sub-menu with 'Favorites', 'Adhoc Demand Draft', 'Transfer Money', 'Adhoc Transfer', 'Multiple Transfers', and 'Issue Demand Drafts'. The 'Pay Bills' form is populated with the following details:

- Bill Name: TELONE BILL PAYMENT
- Service Provider No.: 001
- Amount: ZWL1.00
- View Limits
- Pay From: xxxxxxxxxxxx0153
- Balance: ZWL74.98
- Bill Date: 15 Aug 2019
- Bill Number: 001

A promotional message on the right side of the page reads: 'What a... No more waiting in que payment hassles. Make online. Get SMS alerts f etc. Now you can also pay n Multiple Bill Payments'.

Complete the required details for the bill

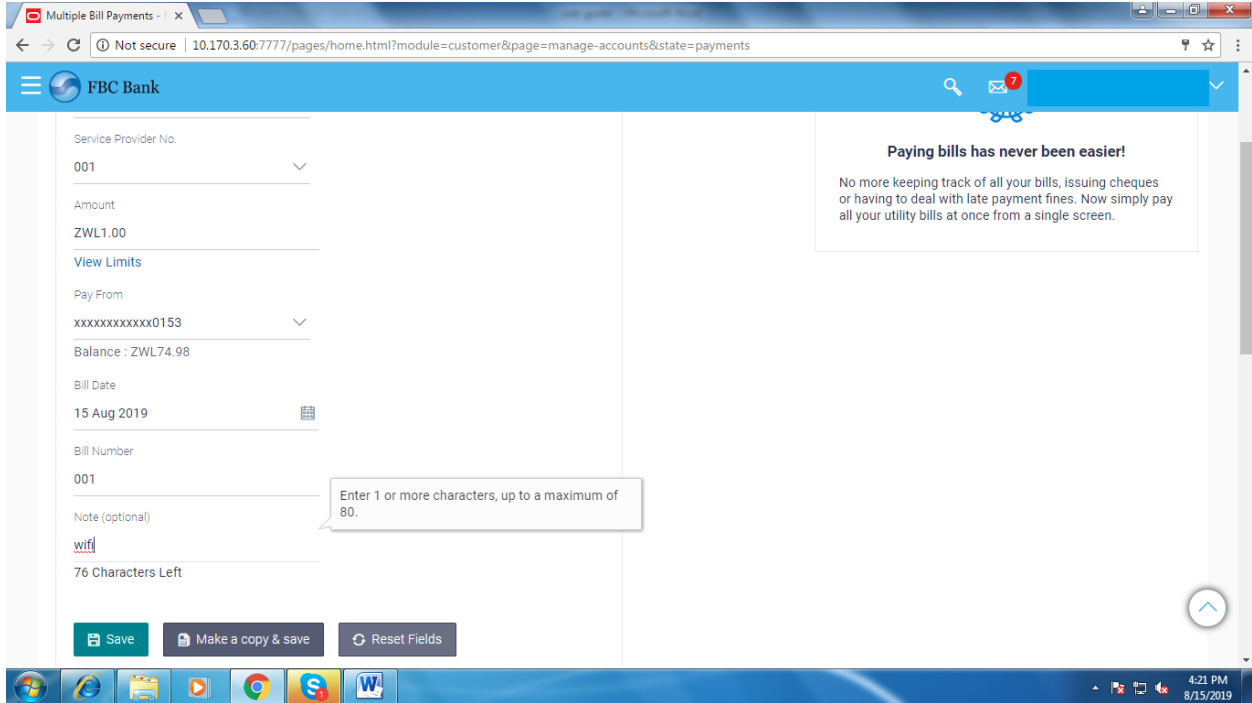


The screenshot shows the 'Multiple Bill Payments' page in the FBC Bank online banking interface. The browser address bar shows the URL: 10.170.3.60:7777/pages/home.html?module=customer&page=manage-accounts&state=payments. The page features a navigation menu on the left with options like 'Favorites', 'Adhoc Demand Draft', 'Transfer Money', 'Adhoc Transfer', 'Multiple Transfers', 'Issue Demand Drafts', and 'Funds Transfer History'. The main content area is titled 'Multiple Bill Payments' and includes a sub-menu with 'Favorites', 'Adhoc Demand Draft', 'Transfer Money', 'Adhoc Transfer', 'Multiple Transfers', 'Issue Demand Drafts', and 'Funds Transfer History'. The 'Multiple Bill Payments' form is populated with the following details:

- Bill Name: TELONE BILL PAYMENT
- Service Provider No.: 001
- Amount: ZWL1.00
- View Limits
- Pay From: xxxxxxxxxxxx0153
- Balance: ZWL74.98
- Bill Date: 15 Aug 2019
- Bill Number: 001

A promotional message on the right side of the page reads: 'Paying bills has never been easier! No more keeping track of all your bills, issuing cheques or having to deal with late payment fines. Now simply pay all your utility bills at once from a single screen.'

Click save when done



Multiple Bill Payments - x

Not secure | 10.170.3.60:7777/pages/home.html?module=customer&page=manage-accounts&state=payments

FBC Bank

Service Provider No.
001

Amount
ZWL1.00

View Limits

Pay From
xxxxxxxxxxxx0153

Balance : ZWL74.98

Bill Date
15 Aug 2019

Bill Number
001

Note (optional)
wif

76 Characters Left

Enter 1 or more characters, up to a maximum of 80.

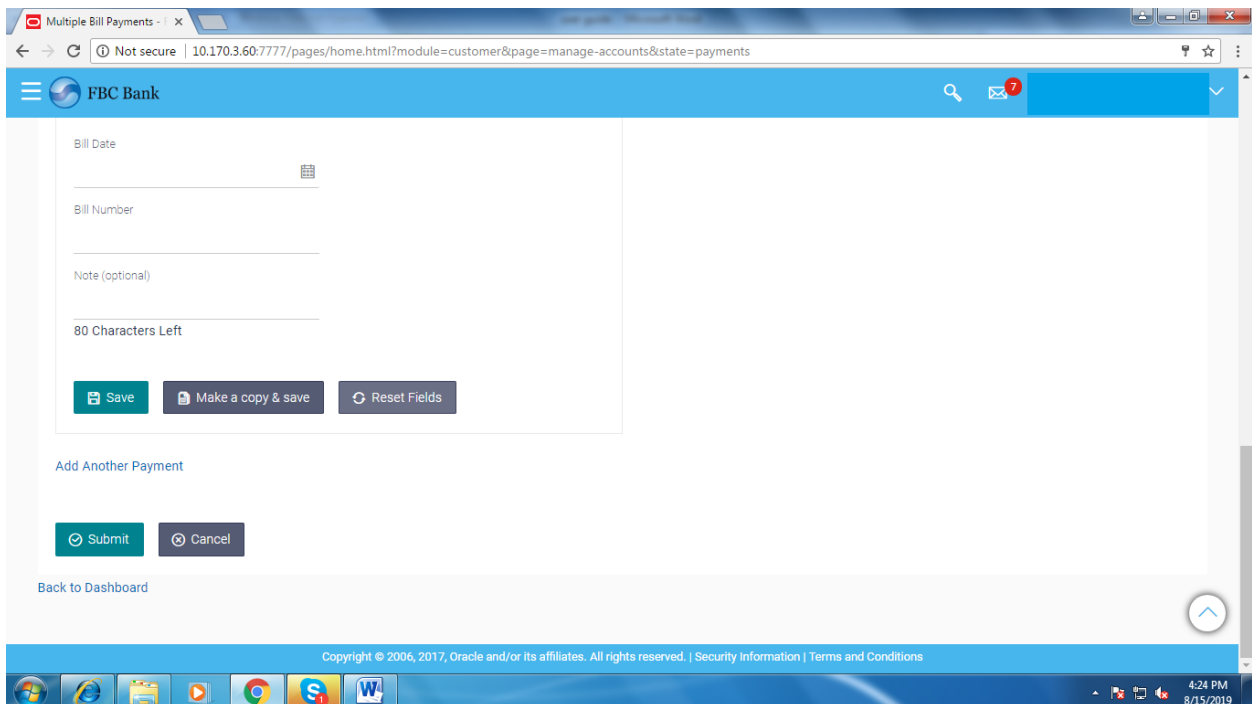
Save Make a copy & save Reset Fields

Paying bills has never been easier!
No more keeping track of all your bills, issuing cheques or having to deal with late payment fines. Now simply pay all your utility bills at once from a single screen.

4:21 PM 8/15/2019

Complete details for the other bills

Select add another payment, till the required details of the number of bills to be initiated has been complete



Multiple Bill Payments - x

Not secure | 10.170.3.60:7777/pages/home.html?module=customer&page=manage-accounts&state=payments

FBC Bank

Bill Date

Bill Number

Note (optional)

80 Characters Left

Save Make a copy & save Reset Fields

Add Another Payment

Submit Cancel

Back to Dashboard

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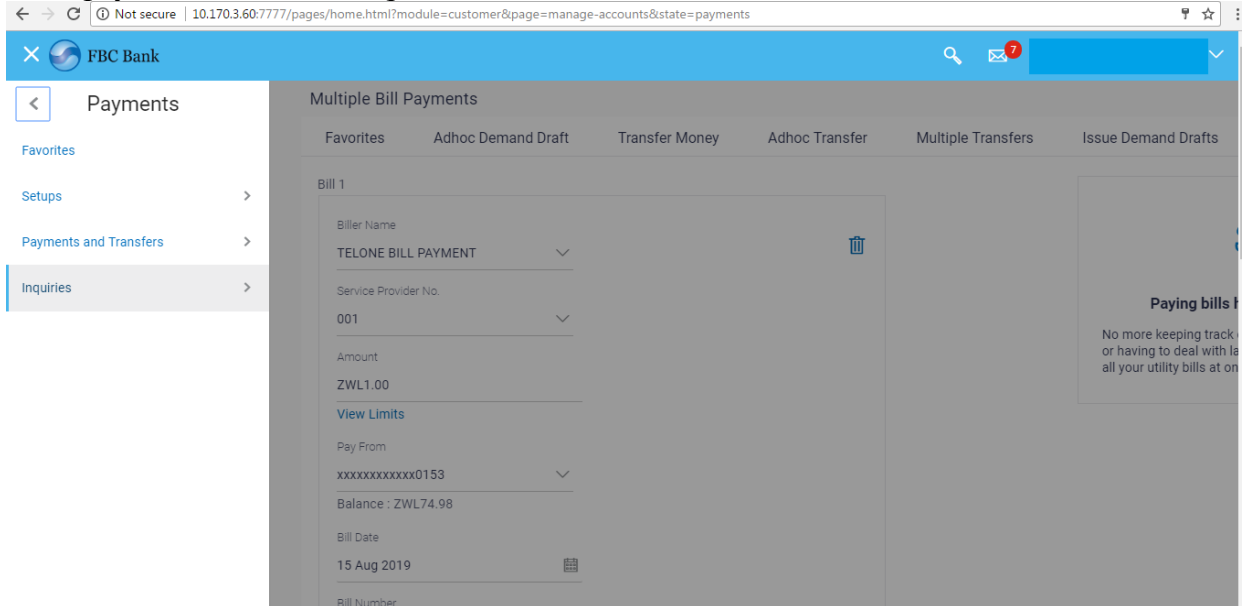
4:24 PM 8/15/2019

Select submit to complete the initiation process of the transactions

Click reset fields in the event that incorrect information is added, and reenter the details, save and submit .

Inquires

Go to payments and select inquires



Multiple Bill Payments

Bill 1

Bill Name
TELEPHONE BILL PAYMENT

Service Provider No.
001

Amount
ZWL1.00

View Limits

Pay From
xxxxxxxxxxxx0153

Balance : ZWL74.98

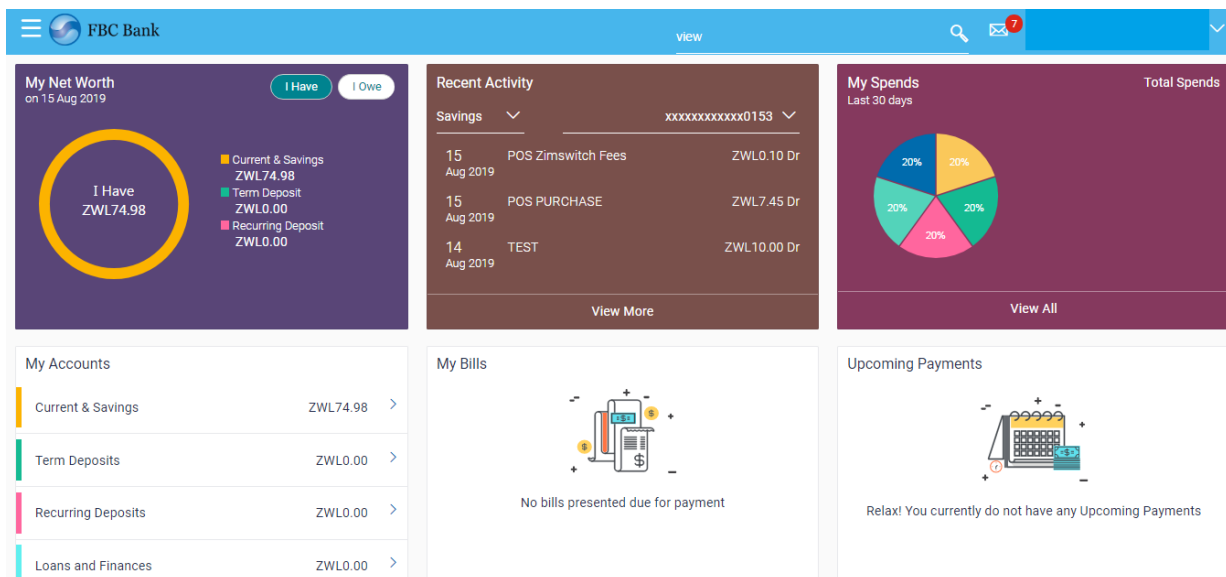
Bill Date
15 Aug 2019

Bill Number

To view statements

Go to activity tab on the dashboard

Select the required account



My Net Worth
on 15 Aug 2019

I Have ZWL74.98

- Current & Savings ZWL74.98
- Term Deposit ZWL0.00
- Recurring Deposit ZWL0.00

Recent Activity

Savings xxxxxxxxxxxxxxx0153

15 Aug 2019	POS Zimswitch Fees	ZWL0.10 Dr
15 Aug 2019	POS PURCHASE	ZWL7.45 Dr
14 Aug 2019	TEST	ZWL10.00 Dr

My Spends
Last 30 days

Total Spends

My Accounts

Current & Savings	ZWL74.98
Term Deposits	ZWL0.00
Recurring Deposits	ZWL0.00
Loans and Finances	ZWL0.00

My Bills

No bills presented due for payment

Upcoming Payments

Relax! You currently do not have any Upcoming Payments

Click view more and a detailed statement is displayed

View Statement - FBC I-F x

10.170.3.60:7777/pages/home.html?module=customer&page=manage-accounts&state=demand-deposits

FBC Bank view

View Statement

Account Details View Statement Cheque Book Request Cheque Status Inquiry Stop/Unblock Cheque Debit Cards Request Stateme >

Account Number xxxxxxxxxxxx0153

Account Number xxxxxxxxxxxx0153 Opening Balance ZWL0.00 Closing Balance ZWL74.98

Download

Date	Description	Reference No	Amount	Balance
15 Aug 2019	POS Zimswitch Fees	020POSP1922700D2	ZWL0.10 Dr	ZWL74.98
15 Aug 2019	POS PURCHASE	020POSP1922700D2	ZWL7.45 Dr	ZWL75.08
14 Aug 2019	TEST	020ISTC192270001	ZWL10.00 Dr	ZWL82.53
14 Aug 2019	ZIPIT Bill Payment	019UTLP19226142Y	ZWL1.00 Dr	ZWL92.53
14 Aug 2019	INTERMEDIATED TAX	020POSP1922607UP	ZWL1.00 Dr	ZWL93.53
14 Aug 2019	POS Zimswitch Fees	020POSP1922607UP	ZWL0.74 Dr	ZWL94.53
14 Aug 2019	POS PURCHASE	020POSP1922607UP	ZWL50.00 Dr	ZWL95.27
14 Aug 2019	POS Zimswitch Fees	020POSP19226070P	ZWL0.10 Dr	ZWL145.27
14 Aug 2019	POS PURCHASE	020POSP19226070P	ZWL5.00 Dr	ZWL145.37
14 Aug 2019	INTERMEDIATED TAX	020POSP19226067K	ZWL0.50 Dr	ZWL150.37

Apply Filter Reset

E-Statement Request Statement Pre-Generated Statement

5:08 PM 8/15/2019

To download statement,

Select download and a list of available formats is displayed

View Statement - FBC I-F x

10.170.3.60:7777/pages/home.html?module=customer&page=manage-accounts&state=demand-deposits

FBC Bank view

View Statement

Account Details View Statement Cheque Book Request Cheque Status Inquiry Stop/Unblock Cheque Debit Cards Request Stateme >

Account Number xxxxxxxxxxxx0153

Account Number xxxxxxxxxxxx0153 Opening Balance ZWL0.00 Closing Balance ZWL74.98

Download

- csv
- MT940
- pdf
- qif
- ofx

Date	Description	Reference No	Amount	Balance
15 Aug 2019	POS Zimswitch Fees	020POSP1922700D2	ZWL0.10 Dr	ZWL74.98
15 Aug 2019	POS PURCHASE	020POSP1922700D2	ZWL7.45 Dr	ZWL75.08
14 Aug 2019	TEST	020ISTC192270001	ZWL10.00 Dr	ZWL82.53
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14 Aug 2019	INTERMEDIATED TAX	020POSP1922607UP	ZWL1.00 Dr	ZWL93.53
14 Aug 2019	POS Zimswitch Fees	020POSP1922607UP	ZWL0.74 Dr	ZWL94.53
14 Aug 2019	POS PURCHASE	020POSP1922607UP	ZWL50.00 Dr	ZWL95.27
14 Aug 2019	POS Zimswitch Fees	020POSP19226070P	ZWL0.10 Dr	ZWL145.27
14 Aug 2019	POS PURCHASE	020POSP19226070P	ZWL5.00 Dr	ZWL145.37
14 Aug 2019	INTERMEDIATED TAX	020POSP19226067K	ZWL0.50 Dr	ZWL150.37

Apply Filter Reset

E-Statement Request Statement Pre-Generated Statement

5:10 PM 8/15/2019