# **FBC** Holdings Limited

strength • diversity • service









Eagle Insurance Company Limited



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**Turnall Holdings Limited** 





# **Unaudited Interim Results** For the six months ended 30 June 2012



# **Unaudited Interim Results**

For the six months ended 30 June 2012

# **Financial Highlights**

- Group profit before tax up 43% to US\$9,2 million, from US\$6,4 million for the corresponding period last year
- Group profit after tax increased by 40% to US\$6,9 million from US\$4,9 million for the same period last year.
- Cost to income ratio improved to 71% from 74%.
- Basic earnings per share increased to 1.06 US cents from 0,66 US cents.
- Total equity US\$79,6 million.
- Total assets increased by 24% to US\$346,3 million from US\$279,6 million at 31 December 2011.

Net asset value per share 10 US cents.

# Chairman's Statement

# **Financial Performance Review**

The Group maintained its solid growth path, achieving a profit before tax of US\$9,2 million for the six months ended 30 June 2012. This creditable performance is 43% better than the US\$6,4 million achieved for the same period last year and is 58% of the US\$15,7 million attained for the 2011 full financial year. The Group continues to benefit from its diversified business model, with all the subsidiaries except for the stockbroking business contributing to the Group's strong earnings.

The Group's total income increased by 30% to US\$31,6 million from US\$24,4 million as a result of increased economic activity and an increase in customer acquisitions by all our banking subsidiaries.

Net interest income registered a growth of 58% to US\$9,4 million contributing 30% of the Group's total income compared to a contribution of 24% for the corresponding period last year. The marked increase in net interest income was achieved through a combination of increased lending and an improved cost of funding.

Despite net fee and commission income recording a growth of 27% to US\$11,3 million from US\$8,9 million, its contribution to Group total income remained at the same levels as last year at 36%, due to increased contributions by other revenue lines. The increase in net fee and commission income was mainly due to increased number of transactions by our customers.

The contribution of gross profit on sales reduced to 24% from the 29% achieved last year, predominantly due to a change in focus at the Group's manufacturing subsidiary, Turnall Holdings Limited. The company is now focusing on optimising working capital management, by realigning production activities with available cash resources.

The Group's net earned insurance premium increased by 47% to US\$2,5 million contributing 8% (compared to 7% achieved for the same period last year) of the total Group income. The marked growth was driven by increased customer acquisitions by both Eagle Insurance and FBC Reinsurance. Eagle Insurance has been successfully turned around, following its acquisition in April 2011.

The Group's charge for impairment loss on financial assets increased to US\$1,4 million from US\$0,8 million in response to the deteriorating liquidity in the market. The Group's total impairment allowance at US\$5,7 million is considered adequate in view of the security being held by the banking subsidiaries.

The Group's cost to income ratio improved to 71% from 74% compared to the same period last year as a result of improved cost management. However, overhead expenses increased by 23% over last year as the Group embarked on an aggressive marketing campaign in an effort to build the Group's customer base and the Group's brand. The growth in total income of 30% significantly counter weighed the growth in total expenses of 23% resulting in an increase in profit before tax of 43%.

The Group's statement of financial position grew by 24% to US\$346 million as the Group registered increased success in

minimum capital by 31 December 2013; and 100% by 30 June 2014, with 31 December 2014 as the full compliance deadline.

The Group's priority is to achieve compliance by merging the Bank and Building Society licences into one, commercial bank. This will immediately boost the Bank's capital level to US\$46 million by merging FBC Bank and FBC Building Society's current capital levels of US\$30 million and US\$16 million respectively. A further US\$6 million is expected to be recapitalised in the second half of the year through trading profits, resulting in a total capital of US\$52 million by 31 December 2012 which is, six months ahead of the 30 June 2013 deadline. The remaining portion of the required capital is to be met from the disposal of one of the subsidiaries as well as from trading profits for the period 2013 to 2012. The Group is confident that it will achieve the new minimum regulatory capital as announced by the Reserve Bank of Zimbabwe, and will be submitting its capitalisation plan to the Reserve Bank before 30 Sentember 2012

As at 30 June 2012, all the FBC Holdings Limited subsidiaries were in full compliance with regulatory requirements and had the following total equity:

 FBC Bank Limited: US\$30 million compared to regulatory minimum of US\$12,5 million.
 FBC Building Society: US\$16 million compared to regulatory minimum

of US\$10 million.

• FBC Reinsurance Limited: US\$6 million compared to regulatory minimum of US\$400 000.

• Eagle Insurance Limited: US\$1,9 million compared to regulatory minimum of US\$300 000.

• FBC Securities recapitalised to US\$150 thousand in line with the regulatory minimum requirement.

Micro Plan Financial Services US\$0,7 million compared to the regulatory minimum of US\$5 000.

The Commissioner of Insurance has also indicated an intention to review the minimum capital requirements for Insurance and Reinsurance companies. The Group is confident that the Insurance subsidiaries will achieve these new capital thresholds from normal trading income.

The implementation of the Basel II Risk Management Framework is proceeding according to schedule. Quarterly stress tests are being conducted and regular feedback on results is being received from the Reserve Bank. The Group is on course to comply with the Basel II requirements by 1 January 2013 as per the Central Bank deadline.

# Share Price Performance

The market capitalization closed 9 percentage points softer at US\$3.341 billion as the mainstream industrial index shed off 9.5 percentage points at 131.96 points. Despite policy and regulatory developments within the banking sector, the FBCH counter maintained minimum volatility, shedding only 4.6% to close at 6.20 US cents at average daily trading volumes of 179 356. Despite the slight decline in the FBC Holdings share price, the share remains highly undervalued, when compared against the net asset value of 10 cents per share. The sustained and commendable Group performance is expected to positively affect the share price, going forward.

# Corporate Social Environment

The Group has disbursed over US\$300,000 towards various corporate social responsibility projects in the fields of, health, education, community share trusts, sports and the arts during the first half of the year. The Group remains committed to giving back to the communities it operates in.

# Consolidated Statement of Comprehensive Income

For the six months ended 30 June 2012

	Note	Unaudited 30 June 2012 US\$	Unaudited 30 June 2011 US\$
Interest income Interest expense	15 16	18 594 134 (9 194 778)	12 059 519 (6 098 433)
Net interest income		9 399 356	5 961 086
Fee and commission income Fee and commission expense	17	11 288 650 -	8 873 850
Net fee and commission income		11 288 650	8 873 850
Revenue Cost of sales	18.1 18.2	22 802 615 (15 358 030)	23 800 273 (16 682 570)
Gross profit		7 444 585	7 117 703
Net earned insurance premium Net trading income Net gains from financial instruments carried at fair value	19	2 535 118 762 279 (183 795)	1 722 748 469 848 -
Other operating income	20	386 391	245 459
Total income		31 632 584	24 390 694
Impairment loss on financial assets	5.3	(1 368 383)	(809 137)
Operating expenses	21	(21 105 466)	(17 122 552)
Share of loss of associate		-	(32 924)
Profit before income tax		9 158 735	6 426 081
Income tax expense	22	(2 218 950)	(1 485 646)
Profit for the period		6 939 785	4 940 435
Other comprehensive income		-	-
Gains on revaluation of land and buildings Tax relating to other comprehensive income		-	-
Other comprehensive income, net income tax		-	-
Total comprehensive income for the period		6 939 785	4 940 435
Profit attributable to : Owners of the parent Non-controlling interests		5 636 385 1 303 400	3 919 270 1 021 165
Total		6 939 785	4 940 435
<b>Total comprehensive income attributable to :</b> Equity holders of the parent Non-controlling interests		5 636 385 1 303 400	3 919 270 1 021 165
Total		6 939 785	4 940 435
Earnings per share (US cents) Basic Diluted		1.06 1.06	0.66 0.66

Consolidated Statement of Financial Position As at 30 June 2012

50 June 2012

31 December 201

deposits mobilisation and other customer acquisitions.

## **Operating Environment**

GDP growth forecasts were revised downwards to 5.6% from an initial projection of 9,4%. Economic growth has slowed down due to a number of downside risks, which include a poor agricultural season; policy inconsistencies and uncertainties undermining investor confidence: lack of capital inflows and the absence of alternative financing instruments; revenue underperformance against a high and unsustainable wage bill, crowding out social and infrastructure spending; limited implementation and monitoring capacity; slow pace of reforms; and a volatile and fragile global financial environment. Further, there is still no political consensus which negatively affects the sovereign risk profile. This scenario has created a risky operating environment for investors. As a result, the ability of the country to attract meaningful foreign direct investment remains weak. The few investors who have come through are charging high premiums for their funds

Zimbabwe's annual inflation slowed to 3,97% in June 2012, from 4,02% in May 2012, due to the easing of transport costs. The year-on-year food and non-alcoholic beverages inflation, stood at 4,79% whilst non-food inflation stood at 3,61%. This implies that food process remain the key drivers of inflation. There is likely to be sustained pressure on inflation levels owing to a looming food deficit following a poor agricultural season and the volatility of the foreign exchange markets.

# **Overview of the Financial Sector**

The banking sector has witnessed the closure of two banking institutions and the placement of one under curatorship since the beginning of the year. The failure of these institutions suggests that there are banking sector vulnerabilities. However the systemic effect of these failures is considered insignificant. Total banking sector deposits are estimated at \$4 billion recorded last year as tobacco sales provided some inflows in the local money market which is currently reeling from liquidity challenges.

There is still a wide gap between the supply and demand for funds. The appetite to borrow remains very high and this has sustained the high lending rates prevailing in the economy. Banking institutions have failed to meet the demand of the borrowing public hence they have concentrated mainly on the low risk segment of the market leaving a significant portion of the market with no access to credit, particularly individuals and SMEs. Building societies are also concentrating on the low risk segment of the market, mainly salary based short-term loans.

# **Changes in the New Capital Requirements**

In an attempt to strengthen financial institutions in the after-math of a number of bank failures the Reserve Bank of Zimbabwe announced landmark changes to the regulatory minimum capital requirements for banking institutions in Zimbabwe. The new minimum regulatory capital requirement for commercial banks was increased in a phased approach from the current US\$12,5 million to US\$100 million, whilst that of building societies was increased from US\$10 million to US\$80 million. All banking institutions are required to submit their recapitalisation plans to the Central Bank by the end of September 2012, clearly articulating the following compliance benchmarks; 25% of the prescribed minimum capital by 30 June 2013, 75% of the

## Directorate

Mr Stanley Kudenga, Managing Director of FBC Reinsurance resigned from the Group effective 1 March 2012 after having served the Group for more than ten years. Mr Kleto Chiketsani, a seasoned Insurance Practitioner with over 20 years experience was appointed Managing Director of FBC Reinsurance taking over from Mr Kudenga. Subsequent to 30 June 2012, Mr Kleto Chiketsani and Mrs Chipo Mtasa were appointed directors of FBC Holdings Limited on 3 July 2012

# Dividend

In view of the new minimum regulatory capital requirements announced by the Reserve Bank of Zimbabwe on 31 July 2012, the Board of Directors have thought it prudent not to declare a dividend until the new capital levels have been achieved.

# Marketing and Public Relations

The Group has been highly visible within the marketplace over the first six months having re-introduced a number of products. That, coupled with a sustained public relations presence, has seen FBC Holdings Limited being publicly recognised in various spheres such as the recently held Independent Quoted Companies Survey 2012 where FBC Holdings Limited was awarded the Banking Award, an award given to the best performing banking institution on the Zimbabwe Stock Exchange.

# e-Commerce

The Group continues to implement a number of exciting initiatives in line with the e-commerce strategy. The migration of the Building Society to the Bank's scalable operating system should enable the group to consolidate its client base and efficiently offer a wider menu of technology-driven value-added services. The bank has launched Mobile Moola, a mobile money product that will be complimented by an agency network to reach the unbanked and under-banked segments of the economy. The Group expects to grow its non-funded income through an increase in transaction count, driven by a wider account base and cost-effective delivery. The MasterCard and VISA brands are leveraging the Bank to enter new segments and establish partnerships which should give the FBC brand a global reach.

## Outlook

With all Group units having resiliently conformed to macro-economic shifts within the first half of the year, we remain confident of the company's model to sustain shareholder value through diversified service delivery and product innovation.

# Appreciation

I remain grateful to our valued customers for the confidence they have shown in the FBC brand and to the non-executive directors for their support, guidance and counsel during this sometimes challenging environment. The professionalism, dedication and commitment demonstrated at all times, by the Group Chief Executive, his management team and staff, is highly commendable.



Herbert Nkala GROUP CHAIRMAN

23 August 2012

	Note	US\$	US\$
ASSETS			
Balances with banks and cash	4	49 655 503	50 359 054
Loans and receivables			
<ul> <li>Loans and advances to customers</li> </ul>	5.1	180 370 507	121 333 026
<ul> <li>Trade and other receivables including insurance receivables</li> </ul>	5.2	26 155 131	23 173 709
Financial assets at fair value through profit or loss	6	2 520 235	2 123 239
Inventory	7	21 677 745	17 290 873
Prepayments and other assets	8	6 783 171	5 708 773
Deferred income tax assets		1 128 754	1 292 080
Investment property		25 000	25 000
Property, plant and equipment	9	57 962 400	58 286 956
Total assets		346 278 446	279 592 710
EQUITY AND LIABILITIES			
Liabilities			
Deposits from other banks and customers	10	222 502 229	161 409 251
Insurance liabilities	11	11 892 276	8 380 408
Trade and other payables	12	20 665 095	21 866 385
Current income tax liabilities		1 948 710	4 843 420
Deferred income tax liabilities		9 677 669	8 874 414
Total liabilities		266 685 979	205 373 878
Equity			
Capital and reserves attributable to equity holders of the parent ent	itv		
Share capital and share premium	, 13	7 681 908	7 681 908
Other reserves	14	34 717 863	34 750 923
Retained profits		17 423 276	13 106 111
		59 823 047	55 538 942
Non controlling interest in equity		19 769 420	18 679 890
Total equity		79 592 467	74 218 832
Total equity and liabilities		346 278 446	279 592 710





# Unaudited Interim Results For the six months ended 30 June 2012

<u> </u>										A		
Consolidated Statement of Changes in Equity For the six months ended 30 June 2012	Share Capital US\$	Share Premium US\$	Retained Profit US\$	Share option Reserve US\$	Treasur Shares USS	Reserve	Revaluation Reserve US\$	Regulatory Provisions US\$	Changes ir Ownership USS	p Total	Non controlling Interest US\$	Total Equity US\$
Half year ended 30 June 2012 Balance at 1 January 2012 Profit for the period	5 918 -	7 675 990	<b>13 106 111</b> 5 636 385	110 716	(2 686 644	4) 33 659 224	3 191 743 -	690 650 -	(214 766	6) 55 538 942 - 5 636 385		<b>74 218 832</b> 6 939 785
Other comprehensive income Regulatory impairment allowance Total other comprehensive income Total comprehensive income			33 060 33 060 5 669 445	<u> </u>		<u> </u>		(33 060) (33 060) (33 060)		 - 5 636 385	- - 1 303 400	- - 6 939 785
Transactions with owners Dividend	<u> </u>	<u>-</u>	(1 352 280)	<u>-</u>		<u> </u>		<u>-</u>		(1 352 280)		(1 566 150)
Shareholders' equity at 30 June 2012 Half year ended 30 June 2011	5 918	7 675 990	17 423 276	110 716	(2 686 644	4) 33 659 224	3 191 743	657 590	(214 766	6) 59 823 047	19 769 420	79 592 467
Balance as at 1 January 2011 Profit for the period Other comprehensive income	5 907 -	7 675 990	<b>4 382 388</b> 3 919 270	82 926	(1 124 059	9) 33 659 224	1 099 074 -	709 223	8 358	<b>46 499 031</b> - 3 919 270	<b>15 228 427</b> 1 021 165	<b>61 727 458</b> 4 940 435
Regulatory impairment allowance Total other comprehensive income Total comprehensive income		 	(190 065) (190 065) 3 729 205	·		· · ·	 	190 065 <b>190 065</b> <b>190 065</b>				- - 4 940 435
Transactions with owners Share issue	11			-			-	-		- 11	-	11
Dividend Acquisition of subsidiary Shareholders' equity as at 30 June 2011	5 918	7 675 990	8 111 593	82 926	(1 124 059	- - - - - - - - - - - - - - - - - - -	1 099 074	899 288	8 358	- - B 50 418 312	(355 522) 99 185 <b>15 993 255</b>	(355 522) 99 185 <b>66 411 567</b>
Consolidated Statement of Cash Flows			Unaudited	Unaudited	4.1	For the purpose of the	ne cash flow state	ement, cash and			Unaudited 30 June 2012	Unaudited 30 June 2011
For the six months ended 30 June 2012		Note	30 June 2012 US\$	30 June 2011 US\$		cash equivalents co	mprise the follow	ing balances:			US\$	US\$
Cash flow from operating activities Profit for the period			9 158 735	6 426 081		Balances with other ba Total cash and cash e			nces at RBZ		49 655 503 49 655 503	47 568 029 47 568 029
Adjustments for: Depreciation Impairment loss on loans and advances		9 5.3	2 163 780 1 368 383	1 694 088 809 137	5	LOANS AND RECEIV	ABLES				Unaudited 30 June 2012 US\$	Audited 1 December 2011 US\$
Loss from disposal of property and equipment Share of loss of associate Fair value adjustment on financial assets at fair value through pro	fit or loss	20	803 - 183 795	(286) 32 924 (223 554)		Loans and advances Loans and advances						
Remeasurement loss Gain on acquisation of subsidiary			-	474 003 (429 420)		Maturing within 1 year Maturing after 1 year					150 786 875 34 929 046 <b>185 715 921</b>	102 743 469 22 619 684 <b>125 363 153</b>
Net Cash generated before changes in operating assets and Increase in loans and advances	liabilities		<b>12 875 496</b> (51 317 023)	<b>8 782 973</b> (19 419 637)		Gross carrying amou Impairment allowance				-	(5 345 414) 180 370 507	(4 030 127) 121 333 026
Increase in trade and other receivables (Increase)/ decrease in statutory reserves Increase in financial assets at fair value through profit or loss			(3 034 518)	(2 413 344) 10 450 (1 727 929)		Current Non-current					145 857 169 34 513 338	99 236 924 22 096 102
Increase in prepayments and other assets Increase in deposits from other banks and customers			(4 386 871) (1 230 657) 61 820 229	(7 486 468) (7 635 054) 6 761 110	5.2	Total Trade and other rece					180 370 507	121 333 026
Increase/ (decrease) in insurance liabilities Increase/ (decrease) in trade and other payables			3 511 868 (1 201 289) <b>16 640 239</b>	3 690 740 4 955 152 (14 482 007)		Retail trade receivables Insurance receivables - Due by insurance co					16 483 047 3 496 299	16 116 973 3 124 743
Income tax expense paid			(3 950 515)	(14 482 007)		-Due by reinsurers Gross carrying amou Impairment allowance					6 553 676 <b>26 533 022</b> (377 891)	<u>4 256 788</u> <b>23 498 504</b> (324 795)
Net cash (used in)/generated from operating activities			12 689 724	(16 226 832)		Current					<b>26 155 131</b> 26 155 131	23 173 709 23 173 709
Cash flows from investing activities Acquisition of a subsidiary, net of cash acquired Purchase of property, plant and equipment		9	(1 843 910)	(1 126 987) (3 588 605)		Non-current <b>Total</b>				-	26 155 131	23 173 709
Proceeds from sale of property, plant and equipment Net cash (used in)/generated from investing activities			3 803 (1 814 107)	266 (4 715 326)		Allowance for impair Balance at 01 January Impairment allowance	/	t of comprehensive	e income		4 354 922 1 368 383	1 499 101 3 717 144
Net cash flows before financing activities			10 849 617	(20 942 158)		Reversal of impairment - Amounts written off during the year as uncollectible -					(78 756) (782 567)	
Cash flows from financing activities Repayments of borrowings Dividend paid to non-controlling interest			(719 821) (213 870)	8 627 770 (355 522)		Balance at end of peri Exposure to credit ri					5 723 305	4 354 922
Dividend paid to company's shareholders Proceeds form issuance of share options by subsidiary to employ	ees		(1 352 280)			Loans and advances Past due and impaire Grade C: Impaired					12 821 970	7 167 209
Net cash generated from financing activities Net (decrease)/increase in cash and cash equivalents			( <b>2 285 971</b> ) 8 563 646	(12 669 899)		Grade D: Impaired Grade E: Impaired Gross amount				-	3 030 371 <u>1 245 823</u> 17 098 164	1 679 551 <u>965 261</u> 9 812 021
Cash and cash equivalents at beginning of the period			41 091 857	60 237 928		Allowance for impairm	lent				( 3 125 131) 13 973 033	( 2 895 075) 6 916 946
Cash and cash equivalents at the end of period Notes to the Financial Results		4.1	49 655 503	47 568 029		Past due but not impa	ired				17 042 733	7 214 601
For the six months ended 30 June 2012						Niether past due nor in Grade A:	mpaired				151 575 024	108 336 531
FBC Holdings Limited ("the Company") and its subsidiar mortgage finance, stockbroking, reinsurance, insurance a roofing sheets. No significant or material changes occurr	nd other related f	inancial services.	The Group also ma	nufactures pipes and		Gross amount Allowance for impairm	ent				168 617 757 ( 2 220 283)	115 551 132 (1 135 052)
June 2012. The Company is a limited liability company, which is liste			-	-		Carrying amount Total carrying amou				-	166 397 474 180 370 507	114 416 080 121 333 026
Zimbabwe together with its subsidiaries.		·				Trade and other rece Past due and impaired Allowance for impairm	t				6 533 964 ( 377 891)	4 019 681 (324 795)
August 2012. BASIS OF PREPARATION						Carrying amount Past due but not impa	ired				6 156 073 5 202 735	<u>3 694 886</u> 2 382 719
The Group's condensed interim consolidated financial s accordance with the International Financial Reporting Sta Act (Chapter 24:03), the relevant Statutory Instruments ("	ndards ("IFRS"),	and in the manne	r required by the Zi	mbabwe Companies		Niether past due nor in Grade A:	mpaired				14 796 323	17 096 104
Insurance Act (Chapter 24:07), the Building Societies Act condensed interim financial statements should be read in 31 December 2011.	(Chapter 24:02)	and the Zimbabwe	e Securities Act (Cl	hapter 24:25). These		Gross amount Allowance for impairm	ient				19 999 058 -	19 478 823
<ul> <li>ACCOUNTING POLICIES</li> <li>The accounting policies applied in the preparation of thes</li> </ul>	e interim concolid	dated financial stat	ements are consis	tent with those of the		Carrying amount					19 999 058	19 478 823
annual consolidated financial statements for the year end	ed 31 December	2011.				Total carrying amou	nt		Inaudited	Unaudited	26 155 131 Audited	23 173 709 Audited
The condensed interim consolidated financial statements in the United States dollars ("US\$") and are rounded to th		ioù ander trie MS[C	Unaudited	Audited		Sectoral analysis of advances	utilisations - loar			30 June 2012 31 [ %	December 2011 3 US\$	1 December 2011 %
4 BALANCES WITH BANKS AND CASH				31 December 2011 US\$		Mining Manufacturing Mortgage		41 8	965 256 711 662 750 575	6% 22% 5%	6 874 711 31 291 082 7 094 052	5% 25% 6%
Balances with Reserve Bank of Zimbabwe Statutory reserves Current account balances				9 035 745 12 654 910		Wholesale Distribution Individuals		23	387 566 184 053 568 883	3% 12% 22%	12 641 786 - 31 883 909	10% 0% 25%
Balances with other banks and cash Notes and coins			26 344 607 26 344 607 9 801 138	21 690 655 16 086 163		Agriculture Communication Construction		10 1	951 471 047 319 050 453	6% 1% 4%	13 087 043 1 335 104 4 935 627	10% 1% 4%
Other bank balances			13 509 758	12 582 236		Local Authorities Other services		18	8 818 427 280 256	10% 8%	7 152 689 9 067 150	6% 7%_
Balances with banks and cash Current Non-current			<b>49 655 503</b> 49 655 503	50 359 054 50 359 054		Gross loans and adva Less impairment allow			5 715 921 5 345 414)	100%	125 363 153 (4 030 127)	100%
Non-current Total			49 655 503	50 359 054		Carrying amount		180	370 507	-	121 333 026	
Directors: Herbert Nkala (Chairman), John Mushavavanhu (Grou	in (chief Executive)	* Kenzias Chibota (	sertrude S Chikwaya	Philip M Chiradza, Kleto	Chiketsani* (	nino Mtasa Trynos Kufa	winei (Group Financi	e Director)* Canada I	valunga James M	v Matiza Johnson B M	awere Godfrey G Nh	emachena

<b>Cash flows from financing activities</b> Repayments of borrowings Dividend paid to non-controlling interest Dividend paid to company's shareholders Proceeds form issuance of share options by subsidiary to employees	(719 821) (213 870) (1 352 280)	8 627 770 (355 522) - 11
Net cash generated from financing activities	(2 285 971)	8 272 259
Net (decrease)/increase in cash and cash equivalents	8 563 646	(12 669 899)
Cash and cash equivalents at beginning of the period	41 091 857	60 237 928
Cash and cash equivalents at the end of period 4.1	49 655 503	47 568 029

4	BALANCES WITH BANKS AND CASH	Unaudited 30 June 2012 US\$	Audited 31 December 2011 US\$
	Balances with Reserve Bank of Zimbabwe		
	Statutory reserves	-	9 035 745
	Current account balances	26 344 607	12 654 910
		26 344 607	21 690 655
	Balances with other banks and cash		
	Notes and coins	9 801 138	16 086 163
	Other bank balances	13 509 758	12 582 236
	Balances with banks and cash	49 655 503	50 359 054
	Current	49 655 503	50 359 054
	Non-current	-	
	Total	49 655 503	50 359 054

Directors: Herbert Nkala (Chairman), John Mushayavanhu (Group Chief Executive)\*, Kenzias Chibota, Gertrude S Chikwava, Philip M Chiradza, Kleto Chiketsani\*, Chipo Mtasa, Trynos Kufazvinei (Group Finance Director)\*, Canada Malunga, James M Matiza, Johnson R Mawere, Godfrey G Nhemachena,



# Unaudited Interim Results For the six months ended 30 June 2012

6	FINANCIAL ASSETS AT FAI	R VALUE THROUGH	PROFIT OR LO	OSS	30	Unaudited June 2012 US\$	Audited 31 December 2011 US\$
	Listed securities at market va	lue				2 520 235	2 123 239
	Current Non-current					1 599 819 920 416	2 123 239
	Total					2 520 235	2 123 239
7	INVENTORY						
	Consumables Raw materials Work in progress Finished goods					1 229 870 4 625 233 3 248 402 12 574 240 <b>21 677 745</b>	1 439 729 6 443 529 2 349 729 7 057 886 <b>17 290 873</b>
8	PREPAYMENTS AND OTHE	R ASSETS			30	Unaudited June 2012 US\$	Audited 31 December 2011 US\$
	Prepayments Other					3 882 161 2 901 010	1 011 507 4 697 266
					_	6 783 171	5 708 773
	Current Non-current					5 089 321 1 693 850	5 708 773
	Total					6 783 171	5 708 773
9	PROPERTY, PLANT AND E	QUIPMENT					
	Half year ended 30	Freehold	Plant and machinery	Computer equipment	Furniture and Office equipmen	e N	lotor icles Total

Closing net book amount	28 261 820	22 666 846	2 707 558	2 996 562	1 329 614	57 962 400
Depreciation	(283 417)	(956 527)	(521 081)	(197 172)	(205 583)	(2 163 780)
Disposals	-	-	(2 186)	-	(2 500)	(4 686)
Capital work in progress	-	505 430	-	-	-	505 430
Additions	-	359 626	537 586	219 951	221 317	1 338 480
Opening net book amount	28 545 237	22 758 317	2 693 239	2 973 783	1 316 380	58 286 956
June 2012	US\$	US\$	US\$	US\$	US\$	US\$
Half year ended 30	premises	machinery	equipment	equipment	vehicles	Total

10	DEPOSITS FROM OTHER BANKS AND CUSTOMERS	Unaudited 30 June 2012 US\$	Audited 31 December 2011 US\$
10.1	DEPOSITS FROM CUSTOMERS		
	Demand deposits Promissory notes Other time deposits	73 728 333 14 563 523 14 591 841 <b>102 883 697</b>	59 564 521 1 532 925 9 692 845 <b>70 790 291</b>
10.2	DEPOSITS FROM OTHER BANKS		
	Money market deposits Bank borrowings and lines of credit	65 531 003 54 087 529 119 618 532	54 114 334 36 504 626 90 618 960
	TOTAL DEPOSITS	222 502 229	161 409 251
	Current Non-current	222 502 229	161 409 251

222 502 229

161 409 251

Total

As at 30 June 2012

14	OTHER RESERVES	Unaudited 30 June 2012 US\$	Audited 31 December 2011 US\$
	Share option reserves	110 716	110 716
	Revaluation reserve Non distributable reserve	3 191 743 33 659 224	3 191 743 33 659 224 690 650
	Regulatory provisions Treasury reserves	657 590 (2 686 644) (214 766)	(2 686 644)
	Changes in ownership	(214 766)	(214 766)
15	INTEREST INCOME	34 717 863 Unaudited 30 June 2012	34 750 923 Unaudited 30 June 2011
		US\$	US\$
	Cash and cash equivalents Loans and advances to other banks	653 822 349 180	65 922 1 247 514
	Loans and advances to customers Investment securities	13 953 143 3 322 319	7 765 948 2 980 135
	Other interest income	315 670	- <u>-</u>
16	INTEREST EXPENSE	18 594 134	12 059 519
10	Deposit from other banks	3 231 516	255 100
	Demand deposits Afreximbank and PTA Bank	3 098 476 2 159 222	1 528 397 1 355 531
	Time deposits	705 564	2 959 405
		9 194 778	6 098 433
17	FEE AND COMMISSION INCOME	7 007 050	0 700 500
	Retail service fees Credit related fees	7 907 250 3 147 257	6 798 538 1 619 225
	Investment banking fees Brokerage	55 735 92 228	154 543 111 372
	Other	86 180	190 172
18.1	REVENUE	11 288 650	8 873 850
10.1	Local manufacturing sales	17 239 382	22 009 746
	Export manufacturing sales Property Sales	1 285 233 4 278 000	168 852 1 621 675
		22 802 615	23 800 273
18.2	COST OF SALES		
	Depreciation of property, plant and equipment	941 331	609 601
	Raw materials Staff Costs	10 186 470 2 843 509	10 664 146 3 126 929
	Property development Other	2 781 099 (1 394 379)	1 076 198 1 205 696
		15 358 030	16 682 570
19	NET EARNED INSURANCE PREMIUM		
	Earned Premium (note 19.1)	7 647 325	4 435 928
	Incurred losses (note 19.2) Net Commissions Paid (note 19.3)	(3 244 937) (1 867 270)	(1 580 258) (1 132 922)
		2 535 118	1 722 748
19.1	Earned Premium		
	Gross Premium Written Premium Ceded	12 676 142	6 374 116
	Change in Unearned Premium Reserve	(3 122 397) (1 906 420)	(1 456 073) (482 115)
19.2	Incurred losses	7 647 325	4 435 928
	Claims Paid	2 536 917	1 059 640
	Change in Technical Provisions	708 020	520 618
		3 244 937	1 580 258
19.3	Net Commissions Paid Commissions Paid	2 348 248	1 257 547
	Change in technical provisions	(480 978)	(124 625)
20	OTHER OPERATING INCOME	1 867 270	1 132 922
	Fair value adjustment to investment properties	_	_
	Excess fair value over cost of acquisition Rental income	1 140 149 898	- 85 694
	Profit disposal of property, plant and equipment Sundry income	(803) 236 156	286 159 479
		386 391	245 459
21	OPERATING EXPENDITURE		
	Administration expenses Staff costs	8 282 737 10 754 530	6 853 716 8 266 364
	Directors' remuneration Audit fees:	290 149	203 251
	- current year fees -prior year fees	284 532 17 754	211 206
	- other services Depreciation	1 096 817	1 084 486
	Operating lease payment	378 947 <b>21 105 466</b>	503 529 <b>17 122 552</b>
22	INCOME TAX EXPENSE		
	Current income tax Deferred tax	1 833 090 30 146	1 619 141 (160 587)
	Other	355 714	27 092
		2 218 950	1 485 646
23	CAPITAL COMMITTEMENTS	Unaudited 30 June 2012	Audited 31 December 2011
		US\$	US\$
04	Capital expenditure authorized but not yet contracted for	5 116 449	7 845 445
24	CONTINGENT LIABILITIES	0 100 050	7 050 045
	Guarantees and letters of credit	2 190 659	7 859 645

10.3	Deposits concentration	30 June 2012 US\$	30 June 2012 %	31 December 2011 US\$	31 December 2011 %
	Agriculture	3 635 530	2%	2 427 028	2%
	Construction	1 225 460	1%	1 923 578	1%
	Wholesale and retail trade	49 249 996	22%	10 975 722	7%
	Public sector	29 661 920	13%	19 335 840	12%
			2%		
	Manufacturing Telecommunication	3 472 136		1 735 285	1%
	Transport	1 429 703	1% 3%	546 209	0%
	•	6 740 028		7 134 496	4%
	Individuals	26 619 124	12%	18 220 129	11%
	Financial services	84 167 249	38% 2%	90 618 960	56% 2%
	Mining Other	3 676 378 12 624 705	2% 6%	3 051 222 5 440 782	2% 3%
	Other				·
		222 502 229	100%	161 409 251	100%
				Unaudited	Audited
11	INSURANCE LIABILITIES			30 June 2012	31 December 2011
				US\$	US\$
	Gross outstanding claims			7 524 016	5 918 568
	Provisions for unearned premium			4 368 260	2 461 840
				11 892 276	8 380 408
	Quant				
	Current Non-current			11 892 276	8 380 408
	Non-current				<u> </u>
	Total			11 892 276	8 380 408
12	TRADE AND OTHER PAYABLES				
	Trade and other payables			18 498 680	19 924 015
	Deferred income			1 855 099	1 739 934
	Other liabilities			311 316	202 436
	Other habilities			311 310	202 430
				20 665 095	21 866 385
	Current			20 665 095	21 866 385
	Non-current			20 003 033	21 000 000
	Non-current				<u>_</u>
	Total			20 665 095	21 866 385
13	SHARE CAPITAL AND SHARE PREMIUM				
	Authorised				
	Number of ordinary shares			800 000 000	800 000 000
	Par value of shares US\$			0.00001	0.00001
	Issued and fully paid				
	Number of ordinary shares			591 850 127	591 850 127
		Number of	Share Capital	Share Premium	Total
		Shares	US\$	US\$	US\$
	As at 1 January 2012	591 850 127	5 918	7 675 990	7 681 908
	Movement	J91 0J0 127	5910	1010 990	1001 300
	movement				

591 850 127

Directors: Herbert Nkala (Chairman), John Mushayavanhu (Group Chief Executive)\*, Kenzias Chibota, Gertrude S Chikwava, Philip M Chiradza, Kleto Chiketsani\*, Chipo Mtasa, Trynos Kufazvinei (Group Finance Director)\*, Canada Malunga, James M Matiza, Johnson R Mawere, Godfrey G Nhemachena, ere\*, Felix Gwandekwande\*. (\*Executive

7 681 908

7 675 990

5 918



# **Unaudited Interim Results**

For the six months ended 30 June 2012

# 25 SEGMENT REPORTING

Segment information is presented in respect of business segments.

Segment revenue, expenses, results and assets are items that are directly attributable to the business segment or which can be allocated on a reasonable basis to a business segment. All transactions between segments are conducted at arms length.

The Group comprises seven business segments i.e. commercial banking, microlending, mortgage financing, short term reinsurance, insurance, stockbroking and manufacturing.

Performance is measured based on segment profit before income tax, as included in the internal management reports that are reviewed by the Group Executive Committee.

30 June 2012	Commercial banking I US\$	Microlending US\$	Mortgage financing US\$	Short term reinsurance US\$	Insurance US\$	Stockbroking US\$	Manufacturing US\$	Consolidated US\$
Total segment revenue Interest income Interest expense	16 234 265 (8 169 978)	813 601 (127 528)	2 235 665 (664 574)	308 936	6 734 (51 441)	15 174	1 329 (1 202 827)	18 594 134 (9 194 778)
Net interest income	8 064 287	686 073	1 571 091	308 936	(44 707)	15 174	(1 201 498)	9 399 356
Turnover Cost of sales	-	-	4 278 000 (2 781 099)	-	-	-	( <u>12 576 931)</u>	22 802 615 ( <u>15 358 030)</u>
Gross profit Net earned insurance premium Net fee and commission income	9 060 424	- 130 481	1 496 901 - 2 020 627	1 283 474	1 251 644	- - 92 228	5 947 684	7 444 585 2 535 118 11 288 650
Net trading income and other income	697 149	40 846	48 632	49 769	40 945		45 821	964 875
Intersegment revenue Intersegment interest expense and commission	17 821 860 (742 858) on 220 202	857 400 - -	5 137 251 (16 823) 137 494	1 642 179 (308 936) 13 646	1 247 882 - 51 441	107 402 - 1 464	4 792 008 - 644 370	31 632 584 (1 068 618) 1 068 618
Revenue from external customers	17 299 204	857 400	5 257 922	1 346 889	1 299 323	108 866	5 436 378	31 632 584
Segment profit before income tax	3 838 341	412 544	2 321 848	618 854	302 146	(97 274)		9 158 735
Segment pront before income tax	5 050 541	712 377	2 321 040	010 034	302 140	(31 214)	1270 001	3 130 733
Impairment losses on financial assets Depeciation and amortisation	826 014 776 165	323 314 281	154 916 81 024	53 099 39 901	- 54 876	۔ 11 018	۔ 1 200 516	1 368 383 2 163 780
Segment assets	240 013 753	7 233 205	41 182 583	17 973 442	5 263 879	1 957 622	66 363 385	346 278 446
Total assets includes : Additions to non-current assets Investment in associates	724 894	1 020	84 902	40 882 491 139	71 007	43 449	877 754	1 843 910 491 139
Segment liabilities	209 798 989	6 508 419	24 979 354	11 991 388	3 355 819	1 825 241	37 013 782	266 685 979
Segment liabilities 30 June 2011	Commercial	6 508 419 Microlending US\$	24 979 354 Mortgage financing US\$	11 991 388 Short term reinsurance US\$			37 013 782 Manufacturing US\$	
-	Commercial banking	Microlending	Mortgage financing	Short term reinsurance	Insurance	Stockbroking	Manufacturing	Consolidated
30 June 2011 Total segment revenue Interest income	Commercial banking I US\$ 10 691 115	Microlending US\$	Mortgage financing US\$ 1 365 407	Short term reinsurance	Insurance US\$	Stockbroking US\$ 2 559	Manufacturing US\$ 439	Consolidated US\$ 12 059 520
30 June 2011 Total segment revenue Interest income Interest expense	Commercial banking US\$ 10 691 115 (4 914 426)	Microlending US\$ -	Mortgage financing US\$ 1 365 407 (440 266)	Short term reinsurance	Insurance US\$ (14 985)	Stockbroking US\$ 2 559	Manufacturing US\$ 439 (728 757)	Consolidated US\$ 12 059 520 (6 098 433)
30 June 2011 Total segment revenue Interest income Interest expense Net interest income	Commercial banking I US\$ 10 691 115	Microlending US\$	Mortgage financing US\$ 1 365 407 (440 266) 925 141	Short term reinsurance	Insurance US\$	Stockbroking US\$ 2 559	Manufacturing US\$ 439 (728 757) (728 318)	Consolidated US\$ 12 059 520 (6 098 433) 5 961 086
30 June 2011 Total segment revenue Interest income Interest expense	Commercial banking US\$ 10 691 115 (4 914 426)	Microlending US\$ -	Mortgage financing US\$ 1 365 407 (440 266)	Short term reinsurance	Insurance US\$ (14 985)	Stockbroking US\$ 2 559	Manufacturing US\$ (728 757) (728 318) 22 178 598	Consolidated US\$ 12 059 520 (6 098 433)
30 June 2011 Total segment revenue Interest income Interest expense Net interest income Turnover	Commercial banking US\$ 10 691 115 (4 914 426)	Microlending US\$ - -	Mortgage financing US\$ 1 365 407 (440 266) 925 141 1 621 675	Short term reinsurance	Insurance US\$ (14 985)	Stockbroking US\$ 2 559	Manufacturing US\$ (728 757) (728 318) 22 178 598	Consolidated US\$ 12 059 520 (6 098 433) 5 961 086 23 800 273
30 June 2011 Total segment revenue Interest income Interest expense Net interest income Turnover Cost of sales Gross profit	Commercial banking US\$ 10 691 115 (4 914 426)	Microlending US\$ - -	Mortgage financing US\$ 1 365 407 (440 266) 925 141 1 621 675 (1 076 198)	Short term reinsurance US\$ - - -	Insurance US\$ (14 985) (14 985) - -	Stockbroking US\$ 2 559 - 2 559 - -	Manufacturing US\$ (728 757) (728 318) 22 178 598 (15 606 372)	Consolidated US\$ 12 059 520 (6 098 433) 5 961 086 23 800 273 (16 682 570) 7 117 703
30 June 2011 Total segment revenue Interest income Interest expense Net interest income Turnover Cost of sales Gross profit Net earned insurance premium Net fee and commission income	Commercial banking US\$ 10 691 115 (4 914 426) 5 776 689 - - - 7 132 263	Microlending US\$ - -	Mortgage financing US\$ 1 365 407 (440 266) 925 141 1 621 675 (1 076 198) 545 477 1 637 357	Short term reinsurance US\$ - - - - 1 317 060	Insurance US\$ (14 985) (14 985) - - 405 688	Stockbroking US\$ 2 559 2 559 - - - - 104 230	Manufacturing US\$ (728 757) (728 318) 22 178 598 (15 606 372) 6 572 226	Consolidated US\$ 12 059 520 (6 098 433) 5 961 086 23 800 273 (16 682 570) 7 117 703 1 722 748 8 873 850 715 308
30 June 2011 Total segment revenue Interest income Interest expense Net interest income Turnover Cost of sales Gross profit Net earned insurance premium Net fee and commission income	Commercial banking US\$ 10 691 115 (4 914 426) 5 776 689 - - 7 132 263 531 174 13 440 126 (30 604)	Microlending US\$ - -	Mortgage financing US\$ 1 365 407 (440 266) 925 141 1 621 675 (1 076 198) 545 477 1 637 357 28 732	Short term reinsurance US\$ - - - - - 1 317 060 - 388 667	Insurance US\$ (14 985) (14 985) - - - 405 688 - 30 530	Stockbroking US\$ 2 559 	Manufacturing US\$ 439 (728 757) (728 318) 22 178 598 (15 606 372) 6 572 226 - - - - 99 929	Consolidated US\$ 12 059 520 (6 098 433) 5 961 086 23 800 273 (16 682 570) 7 117 703 1 722 748 8 873 850 715 308
30 June 2011 Total segment revenue Interest income Interest expense Net interest income Turnover Cost of sales Gross profit Net earned insurance premium Net fee and commission income Net trading income and other income Intersegment revenue	Commercial banking US\$ 10 691 115 (4 914 426) 5 776 689 - - 7 132 263 531 174 13 440 126 (30 604)	Microlending US\$ - -	Mortgage financing US\$ 1 365 407 (440 266) 925 141 1 621 675 (1 076 198) 545 477 1 637 357 28 732 3 136 708	Short term reinsurance US\$ - - - - - 1 317 060 - 388 667	Insurance US\$ (14 985) (14 985) - - - 405 688 - 30 530	Stockbroking US\$ 2 559 2 559 2 559 - - - - - - - - - - - - - - - - - -	Manufacturing US\$ 439 (728 757) (728 318) 22 178 598 (15 606 372) 6 572 226 - - - - 99 929	Consolidated US\$ 12 059 520 (6 098 433) 5 961 086 23 800 273 (16 682 570) 7 117 703 1 722 748 8 873 850 715 308 24 390 695 (30 604)
30 June 2011 Total segment revenue Interest income Interest expense Net interest income Turnover Cost of sales Gross profit Net earned insurance premium Net fee and commission income Net trading income and other income Intersegment revenue Intersegment interest expense and commission	Commercial banking US\$ 10 691 115 (4 914 426) 5 776 689 - - 7 132 263 531 174 13 440 126 (30 604) 00 -	Microlending US\$ - - - - - - - - - - - - - - - - - - -	Mortgage financing US\$ 1 365 407 (440 266) 925 141 1 621 675 (1 076 198) 545 477 1 637 357 28 732 3 136 708 23 462	Short term reinsurance US\$ - - - - 1 317 060 - - - - - - - - - - - - - - - - - -	Insurance US\$ (14 985) (14 985) - - 405 688 - - 30 530 421 233 - -	Stockbroking US\$ 2 559 2 559 - 2 559 - 104 230 15 629 122 418 7 142	Manufacturing US\$ 439 (728 757) (728 318) 22 178 598 (15 606 372) 6 572 226 - - - - - - - - - - - - - - - - - -	Consolidated US\$ 12 059 520 (6 098 433) 5 961 086 23 800 273 (16 682 570) 7 117 703 1 722 748 8 873 850 715 308 24 390 695 (30 604) 30 604
30 June 2011 Total segment revenue Interest income Interest expense Net interest income Turnover Cost of sales Gross profit Net earned insurance premium Net fee and commission income Net trading income and other income Intersegment revenue Intersegment revenue Intersegment interest expense and commission Revenue from external customers	Commercial banking US\$ 10 691 115 (4 914 426) 5 776 689 - - 7 132 263 531 174 13 440 126 (30 604) - - 13 409 522	Microlending US\$ - - - - - - - - - - - - - - - - - - -	Mortgage financing US\$ 1 365 407 (440 266) 925 141 1 621 675 (1 076 198) 545 477 1 637 357 28 732 3 136 708 23 462 <b>3 160 170</b>	Short term reinsurance US\$ - - - - 1 317 060 - 388 667 1 705 727 - - - 1 <b>705 727</b>	Insurance US\$ (14 985) (14 985) (14 985) - - - - - - - - - - - - - - - - - - -	Stockbroking US\$ 2 559 2 559 - 104 230 15 629 122 418 7 142 129 560	Manufacturing US\$ 439 (728 757) (728 318) 22 178 598 (15 606 372) 6 572 226 - - - - - - - - - - - - - - - - - -	Consolidated US\$ 12 059 520 (6 098 433) 5 961 086 23 800 273 (16 682 570) 7 117 703 1 722 748 8 873 850 715 308 24 390 695 (30 604) 30 604 24 390 695
30 June 2011 Total segment revenue Interest income Interest expense Net interest income Turnover Cost of sales Gross profit Net earned insurance premium Net fee and commission income Net trading income and other income Intersegment revenue Intersegment revenue Intersegment interest expense and commission Revenue from external customers Segment profit before income tax Impairment losses on financial assets	Commercial banking US\$ 10 691 115 (4 914 426) 5 776 689 - - 7 132 263 531 174 13 440 126 (30 604) 00 - 13 409 522 2 833 082 699 827	Microlending US\$ - - - - - - - - - - - - - - - - - - -	Mortgage financing US\$ 1 365 407 (440 266) 925 141 1 621 675 (1 076 198) 545 477 1 637 357 28 732 3 136 708 23 462 <b>3 160 170</b> <b>1 047 833</b> 109 310	Short term reinsurance US\$ - - - 1 317 060 - 388 667 1 705 727 - 1 705 727 - 1 705 727 - 785 828	Insurance US\$ (14 985) (14 985) (14 985) - - - - - - - - - - - - - - - - - - -	Stockbroking US\$ 2 559 2 559 - 2 559 - 104 230 15 629 122 418 7 142 129 560 (66 324)	Manufacturing US\$ 439 (728 757) (728 318) 22 178 598 (15 606 372) 6 572 226 	Consolidated US\$ 12 059 520 (6 098 433) 5 961 086 23 800 273 (16 682 570) 7 117 703 1 722 748 8 873 850 715 308 24 390 695 (30 604) 30 604 24 390 695 6 426 082 809 137

Creditworthiness for the guarantor is established in line with the credit policy.

# Credit risk stress testing

The Group and the entities recognise the possible events or future changes that could have a negative impact on the credit portfolios and affect the Group's ability to generate more business. To mitigate this risk, the Group has put in place a stress testing framework that guides the Group in conducting credit stress tests.

# Impairments

An allowance for loan impairment is established if there is objective evidence that the Group will not be able to collect all amounts due according to the original contractual terms of loans. The amount of the provision is the difference between the carrying amount and the recoverable amount, being the present value of expected cash flows, including amounts recoverable from guarantees and collateral, discounted at the original effective interest rate of loans.

# Credit terms:

# Default

This is failure by a borrower to comply with the terms and conditions of a loan facility as set out in the facility offer letter or loan contract. Default occurs when a debtor is either unwilling or unable to repay a loan.

## Past due loans

These are loans whereby the debtor is in default by exceeding the loan tenure or expiry date as expressly set out in the loan contract i.e. the debtor fails to repay the loan by a specific given date.

# Impaired loans

The Group's policy regards impaired/ doubtful loans as all those loans where the degree of default becomes extensive such that the Group no longer has reasonable assurance of collection of the full outstanding amount of principal and interest. All such loans are classified in the C, D and E loan categories or classified 8, 9 and 10 under the Basel II ten tier grading system.

# Provisioning policy and write offs

# Determination of general and specific provisions

Provisioning is determined on the basis of account classification whereby provisions or provisioning methods are uniformly determined for specific grades.

# **General provisioning**

# Pass Grade "A"- No evident weakness, performing to contractual terms

General provisions for facilities in this category are maintained at 1% of total customer account outstanding balances and off balance sheet (i.e. contingent) risks.

Special Mention Grade "B" - Exhibits potential weaknesses, which require close monitoring General provisions for these facilities are maintained at 3% of total customer account outstanding balances and off balance sheet (i.e. contingent) risks.

# Specific provisioning

Sub-Standard Grade "C" - Timely repayment and/or settlement may be at risk. Specific provisions for facilities in this category are currently maintained at 20% of total customer outstanding balances and off balance sheet (i.e. contingent) risks less the value of tangible security held.

# Doubtful Grade "D" - Full repayment and/or settlement highly improbable

Specific provisions for exposures in this grade are currently maintained at 50% of total customer outstanding balances and off balance sheet (i.e. contingent) risks after deducting the value of any tangible security held.

# Loss Grade "E" - Collection not possible

Specific provisions for debts in this category are currently maintained at 100% of total customer outstanding balances and off balance sheet (i.e. contingent) risks again after deducting the value of any tangible security held.

# The basis for writing off assets

When an advance which has been identified as impaired and subjected to a specific provision, continues to deteriorate, a point will come when it may be concluded that there is no realistic prospect of recovery. Authority will be sought from Group Credit Management Division for the exposure to be immediately written off from the bank's books while long term recovery strategies are being pursued.

# Credit risk and Basel II

The Group is in the process of implementing Credit Risk Basel II standards in line with the regulatory authorities' approach. Internal processes have been revamped in an effort to comply with the requirements. Policies and procedure manuals are also being aligned to comply with the minimum requirements of Basel II.

# 26.4 Liquidity risk

Liquidity Risk is the current or prospective risk to earnings and capital arising from the Group's inability to meet its liabilities when they fall due without incurring unacceptable losses.

## . . . . . . . . . .

Total assets includes : Additions to non-current assets Investment in associates	499 087	-	42 318	15 198 -	5 875	11 098	3 015 029 3 -	032 002
Segment liabilities	158 597 622		13 541 823	9 411 752	3 038 037	1 555 790	32 018 862 198	3 336 740

# 26 RISK MANAGEMENT

# **Overview**

The Group continued to maintain a strong risk management culture in response to the dynamic operating environment in order to achieve an appropriate balance between risk and reward. The Group has a clear risk strategy and clear risk preferences. This has guided the business strategy and planning processes for the business units and the Group. The principal risks to which the Group is exposed to and which it continues to manage are detailed below.

# **Risk categories**

# 26.1 Strategic risk

Strategic risk is the current and prospective impact on earnings or capital arising from adverse business decisions, improper implementation of decisions, or lack of responsiveness to industry changes. The Board of Directors retains the overall responsibility for strategic risk management through the Board Finance and Strategy Committee.

# 26.2 Reputational risk

Reputational risk is the potential that negative publicity regarding the Group's business practices, whether true or not, will cause a decline in the customer base, costly litigation, or revenue reductions. This risk may result from the Group's failure to effectively manage any or all of the other risk types. Management translates the reputational risk management strategy established by the Board of Directors into policies, processes and procedures that are implemented throughout the Group.

# 26.3 Credit risk

Credit risk is the current or prospective risk to earnings and capital arising from a debtor's failure to meet the terms of any contract with the Group or if a debtor otherwise fails to perform as agreed.

# Credit risk framework and governance

The Group's largest source of credit risk is loans, albeit that credit risk exists throughout the other activities of the Group, on and off the balance sheet. These other activities include inter-bank transactions, trade receivables, foreign exchange transactions, and guarantees. Given the significant size of the loan portfolio on the balance sheet of the Group, credit risk remains one of the major risks.

To effectively manage credit risk, the Board and Management established an effective and sound credit risk management framework which is supported by a strong risk culture and environment. Credit risk management is governed by each entity's credit policy guidelines and ultimately approved by the Board of Directors.

The Board of Directors is ultimately responsible for credit risk. Group Credit Management Division, is responsible for the implementation of the credit policies, which cover compliance with prescribed sanctioning authority levels, avoidance of a high concentration of credit risk and regular review of credit limits. The Group Risk Management Division, Group Compliance and Group Audit also monitor independently the management of Credit risk.

# Credit policies, procedures and limits

The Group has sound and well-defined policies, procedures and limits which are reviewed annually and approved by the Board of Directors and strictly implemented by management. Credit risk limits include delegated approval and write-off limits to advance managers, management and board credit committees, counterparty limits, individual account limits, group limits and concentration limits.

# Credit risk mitigation and hedging

As part of the Group's credit risk mitigation and hedging strategy, various types of collateral is taken by the banking subsidiaries. These include mortgage bonds over residential, commercial and industrial properties, cession of book debts and the underlying moveable assets financed. In addition, a guarantee is often required particularly in support of a credit facility granted to counterparty. Generally, guarantor counterparties include parent companies and shareholders.

## Liquidity risk framework and governance

The Group does not treat Liquidity risk in isolation as it is often triggered by consequences of other financial risks such as credit risk and market risk. The Group's liquidity risk management framework is therefore designed to ensure that its subsidiaries have adequate liquidity to withstand any stressed conditions. To achieve this objective, the Board of Directors through the entities' Board Asset Liability Committees and Board Risk and Compliance Committees is ultimately responsible for liquidity risk management.

The responsibility for managing the daily funding requirements is delegated to the Heads of Treasury Divisions for banking entities and Finance Managers for non-banking entities with independent day to day monitoring being provided by Group Risk Management.

# Liquidity and funding management

The Group's management of liquidity and funding is decentralised and each entity is required to fully adopt the liquidity policy approved by the Board with independent monitoring being provided by the Group Risk Management function. The Group uses concentration risk limits to ensure that funding diversification is maintained across the products, counterparties and sectors. Major sources of funding are in the form of deposits across a spectrum of retail and wholesale clients for all the subsidiaries.

# Cash flow and maturity profile analysis

The Group uses the cash flow and maturity mismatch analysis on both contractual and behavioural basis to assess their ability to meet immediate liquidity requirements and plan for their medium to long term liquidity profile.

# Liquidity contingency plans

In line with the Group's liquidity policy, liquidity contingency plans are in place for the subsidiaries in order to ensure a positive outcome in the event of a liquidity crisis. The plans clearly outline early warning indicators which are supported by clear and decisive crisis response strategies. The crisis response strategies are created around the relevant crisis management structures and address both specific and market crises.

# Liquidity stress testing

It is the Group's policy that each entity conducts stress tests on a regular basis to ensure that they have adequate liquidity to withstand stressed conditions. In this regard, anticipated on- and off-balance sheet cash flows are subjected to a variety of specific and systemic stress scenarios during the period in an effort to evaluate the impact of unlikely events on liquidity positions.

# 26.5 Market risk

Market risk is the risk of financial loss in on and off-balance sheet trading positions arising from movements in market prices.

Market risk exists whenever the Group has taken trading, banking or investment positions.

# Market risk from trading positions

The Group uses a collection of risk measurement methodologies to assess market risk, including value-at-risk (VaR), stress testing, loss triggers and traditional risk management measures.

# Market risk from banking positions

Banking related market risk is contained within the Group's two major treasury operations at the Bank and the Building Society. The interest rate risk profile is assessed regularly based on the fundamental trends in interest rates, economic developments and technical analysis.

# Market risk from investments

This is managed in accordance with their purpose and strategic benefit rather than on market considerations and periodic reviews and reassessments are undertaken.

# Foreign exchange risk

Foreign exchange risk is the potential adverse impact on earnings and economic value due to currency rate movements. This involves settlement risk which arises when the Group or one of its entities incurs a financial loss due to foreign exchange positions taken in both the trading and banking books. The potential for loss arises from translation exposure, transaction exposure and economic exposure. This risk is largely concentrated at the Bank, Society and Reinsurance Company.

# Framework and governance

The Board of Directors is ultimately accountable and approves the market risk appetite for all types of market risk. The Board delegated the effective management of market risk to the entities' Asset Liability Committees (ALCO) for the banking entities and Risk and Compliance Committees for non-banking entities. On a day-to-day basis, market risk exposures are independently reviewed and measured by the Group Risk Management function, and appropriate management reports are generated. A comprehensive framework of limits to control market risk including foreign exchange risk exposures is in place for the different levels of reporting.



# **Unaudited Interim Results**

For the six months ended 30 June 2012

# Market risk measurement

The tools for measuring market risk that are applied within the Group range from the very fundamental and basic marking-to-market, to the more sophisticated Value at Risk Models. Generally, measurement tools in use at any point in time are commensurate with the scale, complexity, and nature of trading activities and positions held by entity. The tools and techniques used to measure and control market risk include the repricing gap, scenario analysis on net interest income and economic value of equity, stop loss limits, duration analysis, stress testing and Value at Risk. In addition, the Group also performs ratio analysis on the key ratios of each entity. Risk limits for all the measures are documented in each entity's ALCO policy. Group Risk Management performs regular reviews of the existing models to ensure that they are still relevant and behaving within expectations.

# 26.6 Operational risk

Operational risk is the risk of loss arising from the potential that inadequate information system, technology failures, breaches in internal controls, fraud, unforeseen catastrophes, or other operational problems may result in unexpected losses.

Operational risk exists in all products and business activities.

# Group's approach to managing operational risk

The Group's approach is that business activities are undertaken in accordance with fundamental control principles of operational risk identification, clear documentation of control procedures, segregation of duties, authorization, close monitoring of risk limits, monitoring of assets use, reconciliation of transactions and compliance.

# Operational risk framework and governance

The Board has ultimate responsibility for ensuring effective management of operational risk. This function is implemented through the Board Risk and Compliance Committee at Group level which meets on a quarterly basis to review all other major risks including operational risks. This Committee serves as the oversight body in the application of the Group's operational risk management framework, including business continuity management. Each entity has a Management and Board Risk and Compliance Committee to ensure a robust operational risk management framework. Other Group management committees which report to the Group Executive Committee include the Group New Product Committee, Group IT Steering Committee and Group Business Continuity Committee.

# The management and measurement of operational risk

The Group identifies and assesses operational risk inherent in all material products, activities, processes and systems. It ensures that before new products, activities, processes and systems are introduced or undertaken, the operational risk inherent in them is subjected to adequate assessment by the appropriate risk committees which include the Risk and Compliance Committee and Group New Product Committee.

The Group conducts Operational Risk Assessments in line with the Group's risk strategy. These assessments cover causes and events that have, or might result in losses, as well as monitor overall effectiveness of controls and whether prescribed controls are being followed or need correction. Key Risk Indicators (KRIs) which are statistical data relating to a business or operations unit are monitored on an ongoing basis. The Group also maintains a record of loss events that occur in the Group in line with Basel II requirements. These are used to measure the Group's exposure to the respective losses. Risk Limits are used to measure and monitor the Group's operational risk exposures. These include branch cash holding limits, teller transaction limits, transfer limits and write off limits which are approved by management and the Board. In addition, the Group also uses risk mitigation mechanisms such as insurance programmes to transfer risks. The Group maintains adequate insurance to cover key operational and other risks.

# **Business continuity management**

To ensure that essential functions of the Group are able to continue in the event of adverse circumstances, the Group Business Continuity Plan is reviewed annually and approved by the Board. The Group Business Continuity Committee is responsible for ensuring that all units and branches conduct tests half yearly in line with the Group policy. The Group continues to conduct its business continuity tests in the second and fourth quarters of each year and all the processes are well documented.

# 26.7 Compliance risk

Compliance risk is the current and prospective risk to earnings or capital arising from violations of, or non-conformance with laws, rules, regulations, prescribed practices, internal policies and procedures or ethical standards. The Compliance function assesses the conformity of codes of conduct, instructions, procedures and organizations in relation to the rules of integrity in financial services activities. These rules are those which arise from the institution's own integrity policy as well as those which are directly provided by its legal status and other legal and regulatory provisions applicable to the financial services sector.

Management is also accountable to the Board for designing, implementing and monitoring the process of compliance risk management and integrating it with the day to day activities of the Group.

# 26.8 Statement of Compliance

# The Group complied with the following statutes inter alia:-

The Banking Act (Chapter 24:20) and Banking Regulations, Statutory Instrument 205 of 2000; Bank Use Promotion & Suppression of Money Laundering (Chapter 24:24); Exchange Control Act (Chapter 22:05); the National Payments Systems Act (Chapter 24:23), the Zimbabwe Companies Act (Chapter 24:03), the relevant Statutory Instruments ("SI") SI 62/96 and SI 33/99, the Insurance Act (Chapter 24:07), the Building Societies Act (Chapter 24:02) and the Zimbabwe Securities Act (Chapter 24:25).

In addition, the Group also complied with the Reserve Bank of Zimbabwe's directives on liquidity management, capital adequacy as well as prudential lending guidelines.

# Corporate Governance

The Board is committed to the principles of openness, integrity and accountability. It recognises the developing nature of corporate governance and assesses its compliance with local and international generally accepted corporate governance practices on an ongoing basis through its various subcommittees.

The Board is responsible to the shareholders for setting the direction of the Group through the establishment of strategies, objectives and key policies. The Board monitors the implementation of these policies through a structured approach to reporting and accountability.

The Board meets regularly, with a minimum of four scheduled meetings annually. To assist the Board in the discharge of its responsibilities a number of committees have been established, of which the following are the most significant: (i) Board Audit Committee, (ii) Board Human Resources and Remuneration Committee, (iii) Board Finance and Strategy (iv) Board Risk Committee.

# Board Attendance

Board member	Main b	Main board		Board Audit		Board HR		Board Finance and Strategy		Board Risk and Compliance		Board Marketing and PR	
	Q1	Q2	Q1	Q2	Q1	Q2	Q1	Q2	Q1	Q2	Q1	Q2	
Godfrey G Nhemachena	<ul> <li>✓</li> </ul>	<ul> <li>✓</li> </ul>	<ul> <li>✓</li> </ul>	<ul> <li>✓</li> </ul>	N/A	N/A	N/A	N/A	1	✓	N/A	N/A	
Kenzias Chibota	<ul> <li>✓</li> </ul>	<ul> <li>✓</li> </ul>	N/A	N/A	N/A	N/A	<ul> <li>✓</li> </ul>	<ul><li>✓</li></ul>	<ul> <li>✓</li> </ul>	1	N/A	N/A	
Stanley Kudenga, resigned	x	N/A	N/A	N/A	N/A	N/A	x	N/A	x	N/A	x	N/A	
Philip M Chiradza	<ul> <li>✓</li> </ul>	<ul> <li>✓</li> </ul>	<ul> <li>✓</li> </ul>	<ul> <li>✓</li> </ul>	1	<b>√</b>	N/A	N/A	<ul><li>✓</li></ul>	1	N/A	N/A	
K Chiketsani	N/A	N/A	N/A	N/A	N/A								
C Mtasa	N/A	N/A	N/A	N/A	N/A								
John Mushayavanhu	<ul> <li>✓</li> </ul>	1	N/A	N/A	1	<ul> <li>✓</li> </ul>	<ul> <li>✓</li> </ul>	<ul> <li>✓</li> </ul>	<ul><li>✓</li></ul>	<ul> <li>✓</li> </ul>	<ul> <li>✓</li> </ul>	<ul> <li>✓</li> </ul>	
Webster Rusere	<ul> <li>✓</li> </ul>	<ul> <li>✓</li> </ul>	N/A	N/A	N/A	N/A	<ul> <li>✓</li> </ul>	<ul> <li>✓</li> </ul>	<ul> <li>✓</li> </ul>	<ul> <li>✓</li> </ul>	<ul> <li>✓</li> </ul>	<ul> <li>✓</li> </ul>	
Felix Gwandekwande	<ul> <li>✓</li> </ul>	<ul><li>✓</li></ul>	N/A	N/A	N/A	N/A	<ul> <li>✓</li> </ul>	<ul> <li>✓</li> </ul>	<ul> <li>✓</li> </ul>	<ul> <li>✓</li> </ul>	1	<ul> <li>✓</li> </ul>	
Gertrude S Chikwava	<ul> <li>✓</li> </ul>	<ul> <li>✓</li> </ul>	N/A	N/A	N/A	N/A	<ul> <li>✓</li> </ul>	<ul><li>✓</li></ul>	N/A	N/A	<ul> <li>✓</li> </ul>	<ul> <li>✓</li> </ul>	
Trynos Kufazvei	<ul> <li>✓</li> </ul>	<ul> <li>✓</li> </ul>	N/A	N/A	N/A	N/A	<ul> <li>✓</li> </ul>	x	N/A	N/A	N/A	N/A	
James M Matiza	<ul> <li>✓</li> </ul>	<ul> <li>✓</li> </ul>	N/A	N/A	N/A	N/A	<ul> <li>✓</li> </ul>	x	N/A	N/A	1	<ul> <li>✓</li> </ul>	
Johnson R Mawere	<ul> <li>✓</li> </ul>	<ul> <li>✓</li> </ul>	1	<ul> <li>✓</li> </ul>	<ul> <li>✓</li> </ul>	1	N/A	N/A	N/A	N/A	N/A	N/A	
Herbert Nkala	<ul> <li>✓</li> </ul>	<ul> <li>✓</li> </ul>	N/A	N/A	<ul> <li>✓</li> </ul>	<ul> <li>✓</li> </ul>	N/A	N/A	N/A	N/A	N/A	N/A	
Canada Malunga	x	$\checkmark$	1	1	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	

Not a member - N/A

Apologies - x

Attended - ✓

Quarter - Q

By order of the Board

Tichaona K. Mabeza GROUP COMPANY SECRETARY

23 August 2012

## 26.9 Dividend

In view of the new minimum regulatory capital requirements announced by the Reserve Bank of Zimbabwe on 31 July 2012, the Board of Directors have thought it prudent not to declare a dividend until the new capital levels have been achieved.

# 26.10 International credit ratings

The banking and reinsurance subsidiaries have their credit ratings reviewed annually by an international credit rating agency, Global Credit Rating. All subsidiaries have maintained their investor grade ratings as illustrated below.

Subsidiary	2012	2011	2010	2009
FBC Bank Limited	Pending	A-	A-	A-
Reinsurance	Pending	A-	A-	A-
Building Society	Pending	BBB-	BBB-	BBB-

# years of banking excellence.

15 years ago we began an illustrious journey in Zimbabwe as the first locally owned commercial bank to open its doors to the banking public. On 9 August 1997 FBC Bank Samora Machel branch was opened. 15 years on, we are trailblazing in our quest to meet the needs of our customers and we remain committed to providing an excellent banking service.

> Banking Sector Award Winner Quoted Companies Survey 2012

